Welcome to Procorem

Moving the Kansas Tax Credit & HOME Programs into the 21st Century

A few things before we get started...

Certificates will not be provided for this webinar.

Annual Report Question: Any training you received in 2014/2015 where you received a certificate. Elizabeth Moreland's class should be up and running in 2016.

We have your audio turned off so all questions will need to be typed and submitted using the Q & A window. Please locate the Q & A window in the bottom right corner of your screen.

Questions can be submitted at any point during the webinar. Only I can see your questions and I may stop and answer your question right then or hold it until the end.

If you "raise your hand" during the webinar, you will be ignored because again, the audio is turned off.

A few things before we get started...

What is your experience with Procorem?

a. Just started using.

b. Have used but limited exposure.

c. Have been using it from the beginning.

What is Procorem?

Procorem is a 21st century web design that allows owner/agents to input a variety of data and files into a completely electronic system.

Procorem is attached to ProLink, the backend office that KHRC will use to evaluate data input in 2015 and forwarded and use for allocations applications starting in 2017.

KHRC will test allocation in 2016 with three applications.



Why ProLink and Procorem

KHRC has to move into the 21 Century

Support Harmonization Less onsite time Less intrusive on tenants and you Easier retrieval of demographic data Historical record of all transactions Record of notifications (Both ways) Record of data input (Both ways) Support of Application Process for Tax Credits Long term cost savings for all Environmentally friendly

WorkCenter Assignments

Adding and Deleting WorkCenter Users

KHRC has taken away the ability of Owner/Agents to assign users

If you need somebody assigned or removed from a WorkCenter send us

-Name
-Email Address
-Owner/Agent or Owner/Agent Site

If using a generic email address we need to know whose name it was tied to before

Procorem assigns an email address to the property

WorkCenter Owner

KHRC and ProLink people only



Contributor

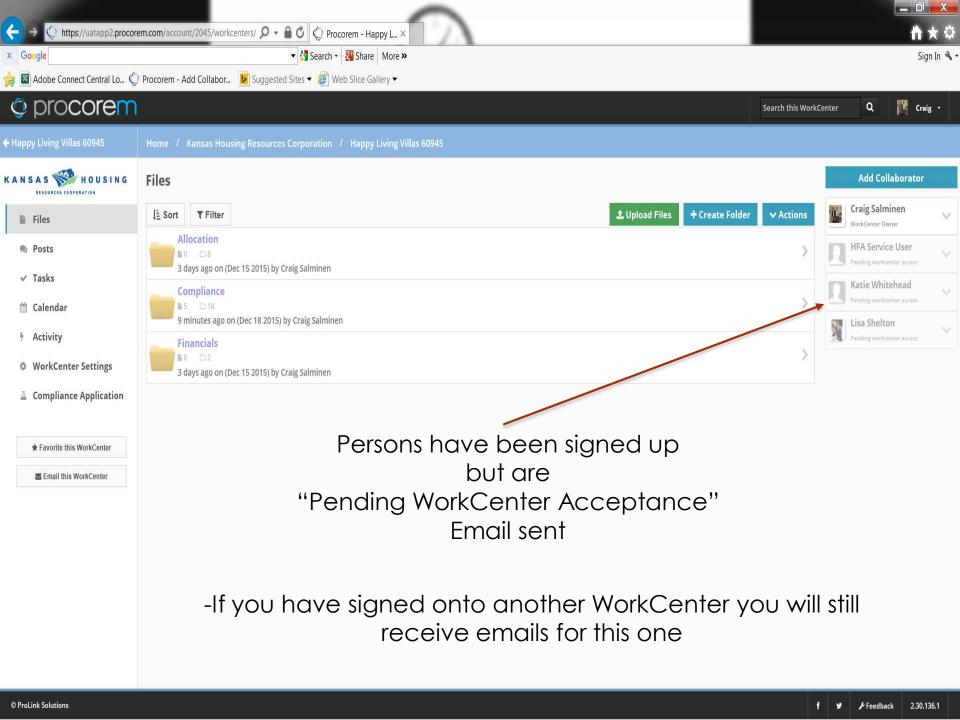
Owner/agents-may still be a few out there We need to know so we can change

Owner-Agent or Owner-Agent Site

Only assignment now to owner/agents

Data input, no deletions

Posts and tasks



WorkCenter Login



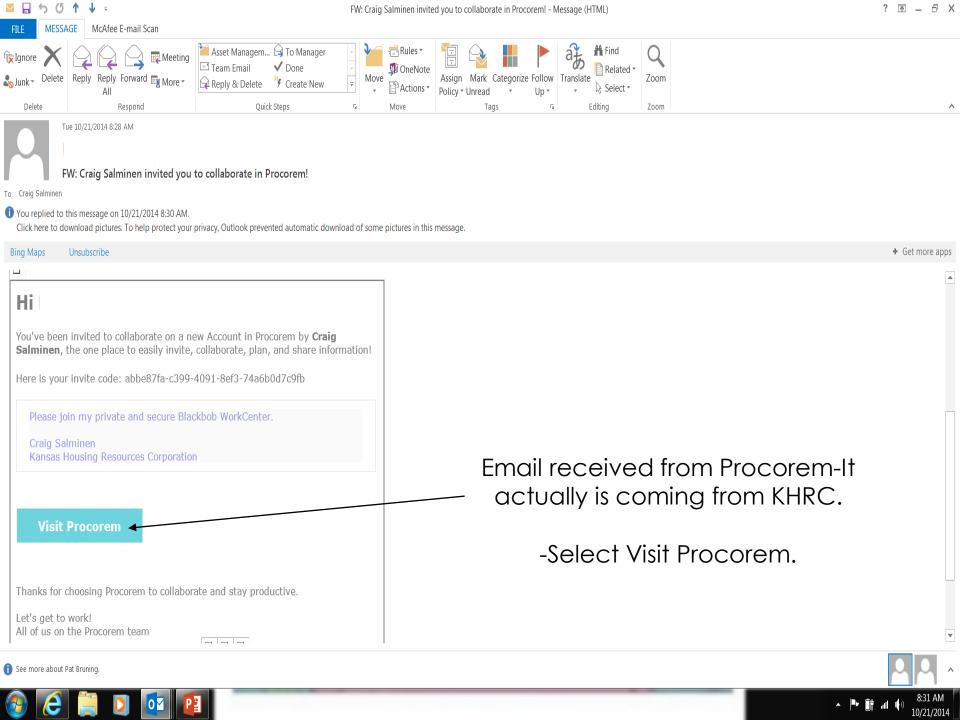
WorkCenter Login

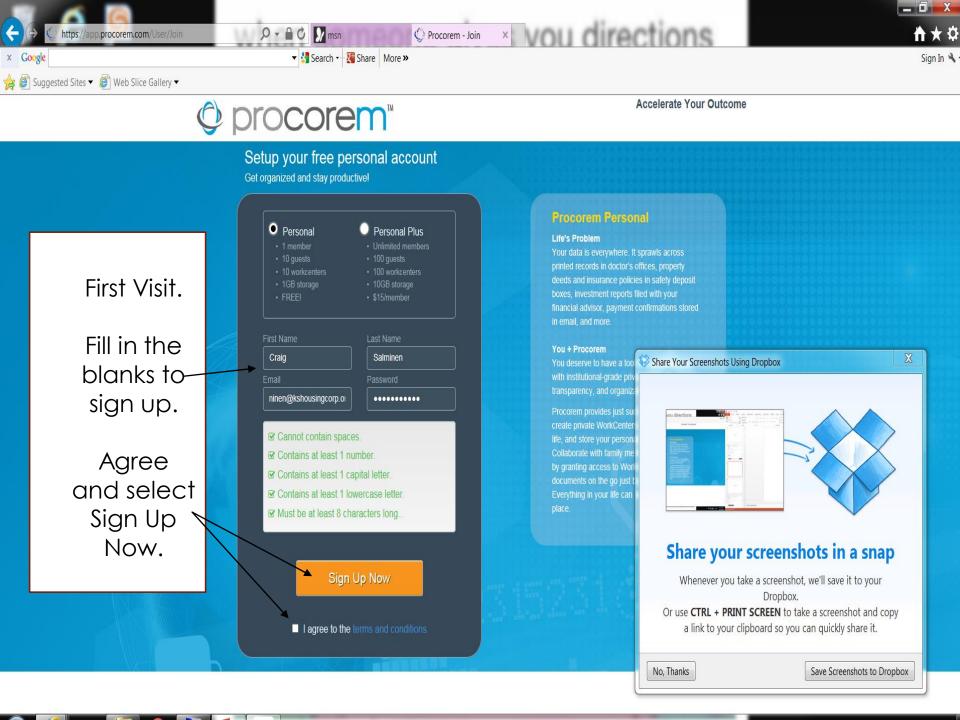
This is how your Procorem account is first set up.

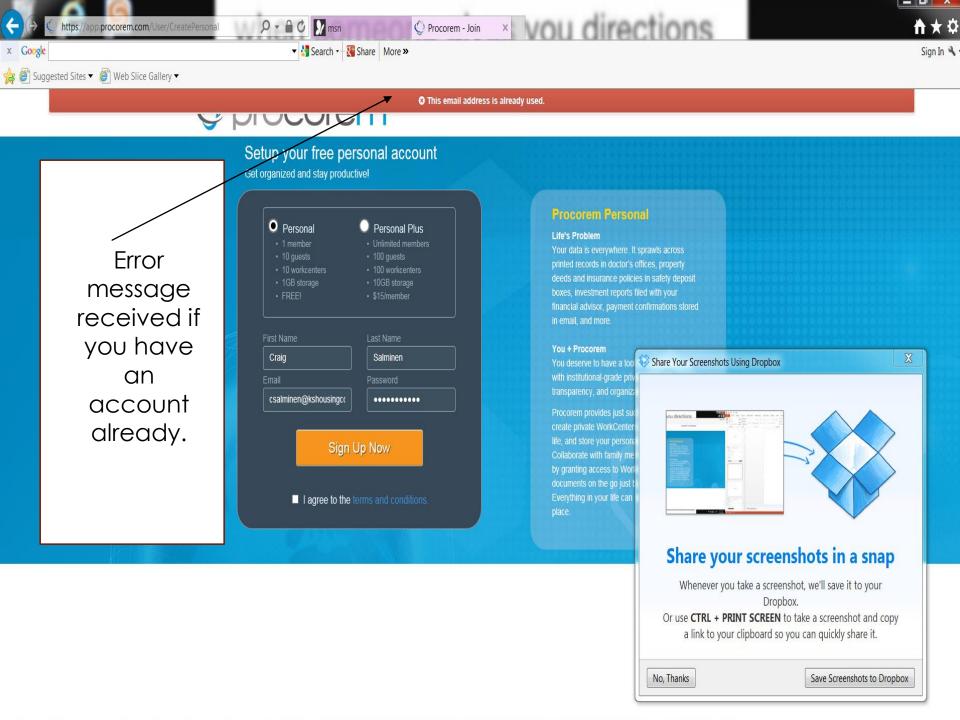
All accounts can be accessed through the Procorem Invite and you will just need to log in and join.

If you do not receive an email from Procorem check your spam folder!

The invite will appear from Procorem and not KHRC.







When you respond

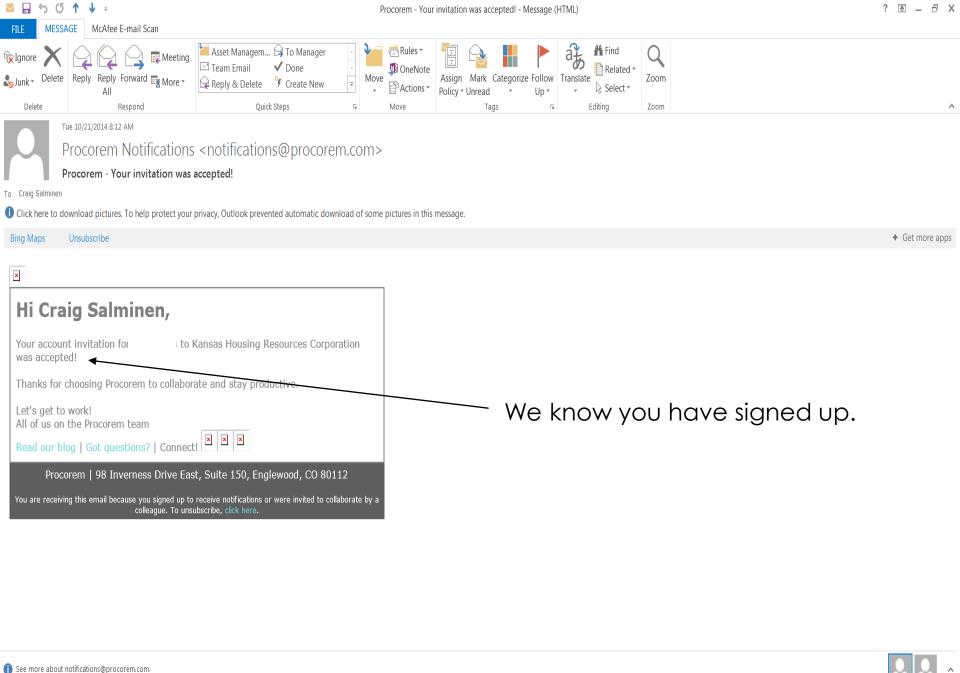
You must select the WorkCenter once you are in Procorem.

We will receive a return email noting your acceptance.

Each property will have a WorkCenter.

We will set you up as

Owner/Agent
Or
Owner/Agent Site



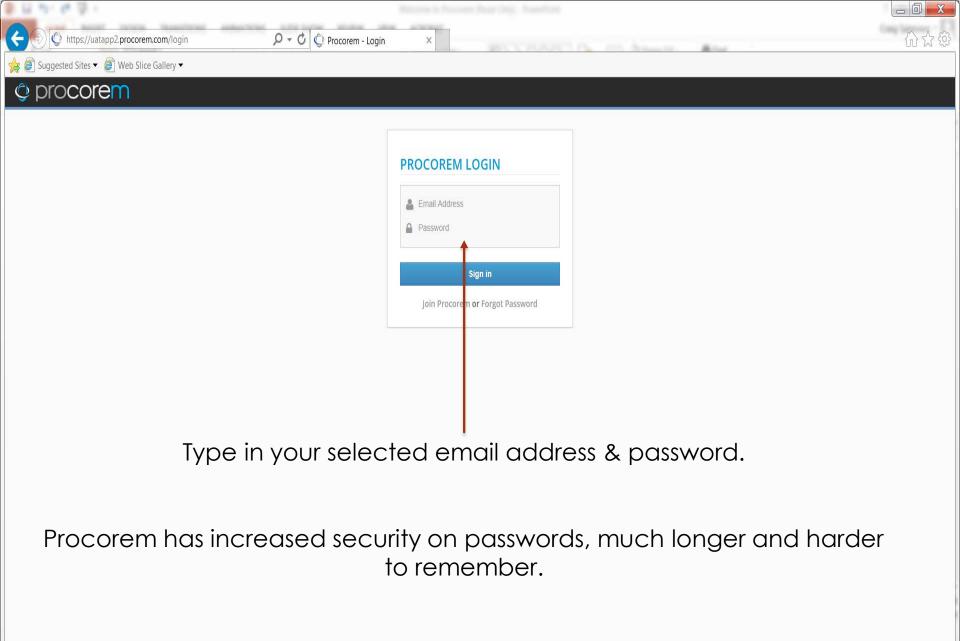


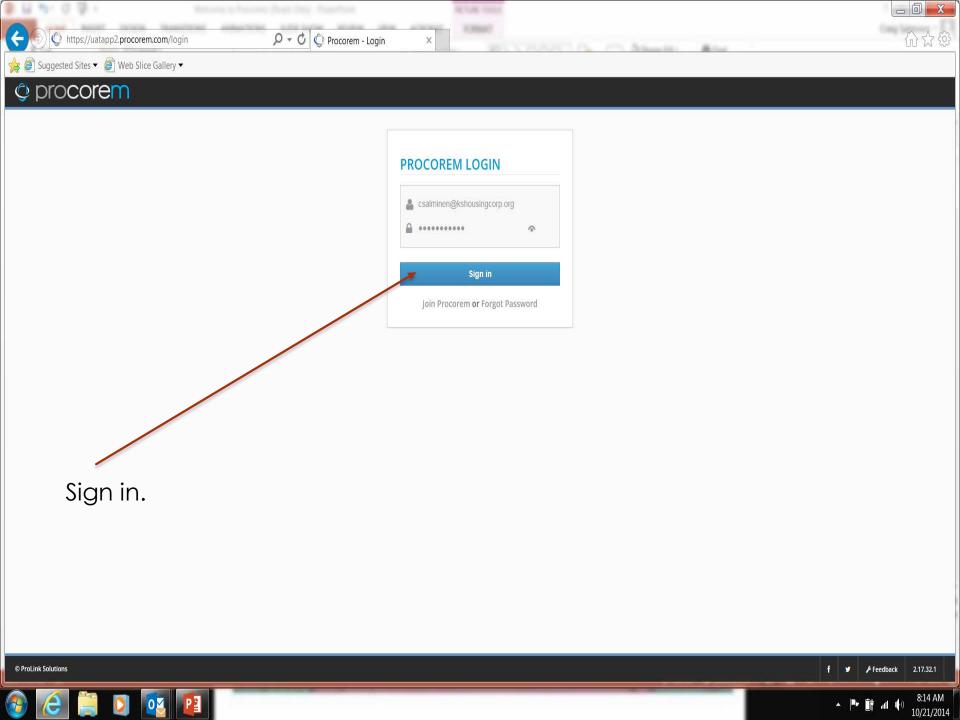
OR

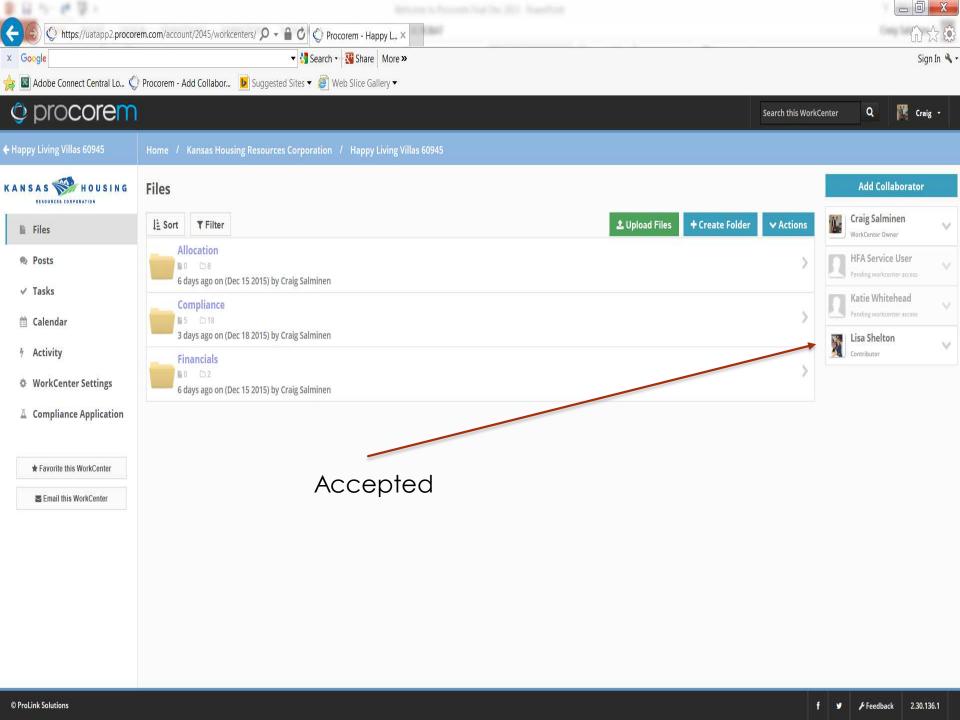
After receiving login credentials once you only need to login through the website:

https://app.procorem.com

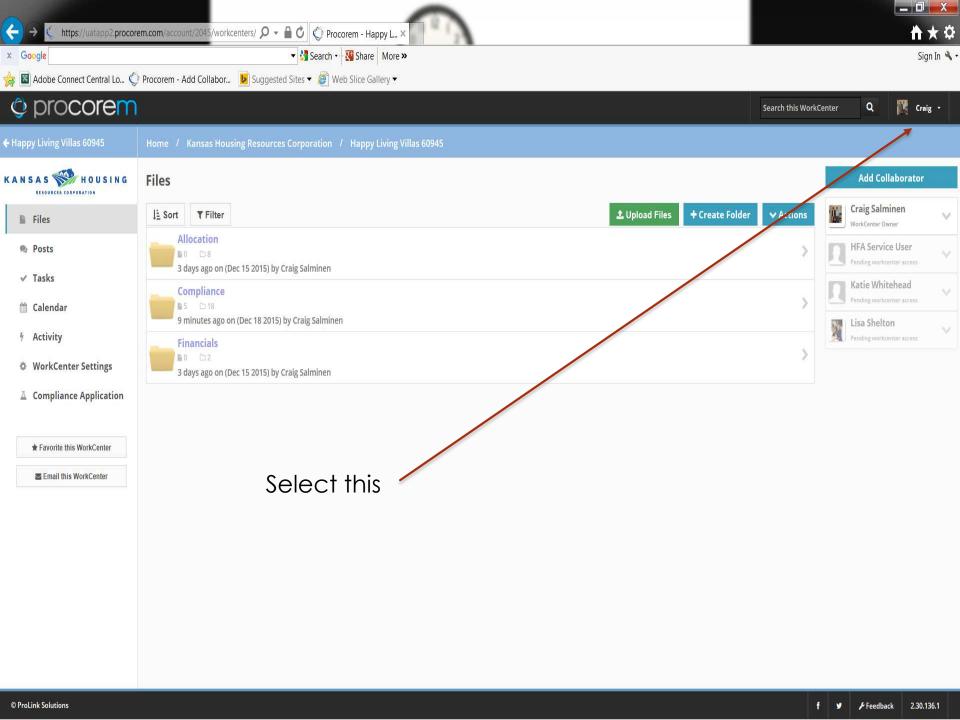
Please do not create login credentials before you receive your first email from Procorem.

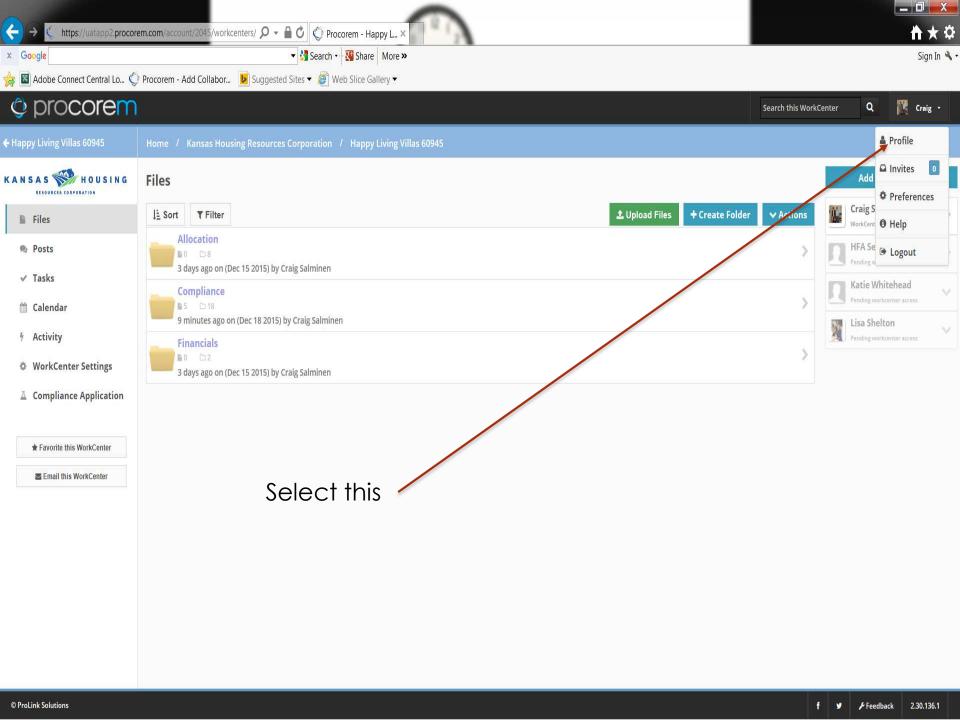


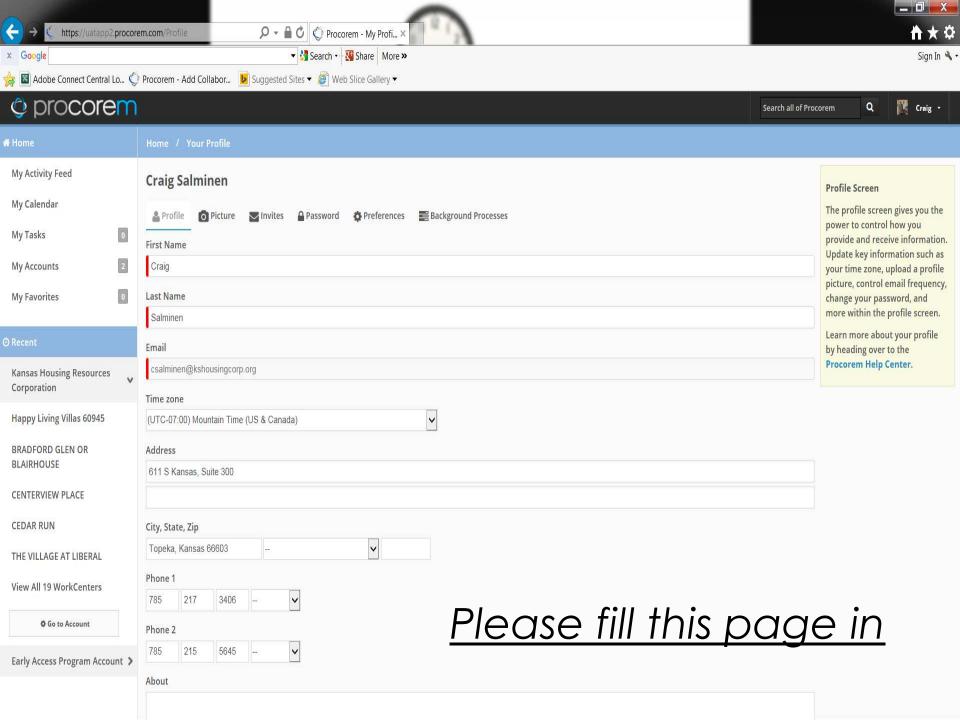




WorkCenter Profile







Profile

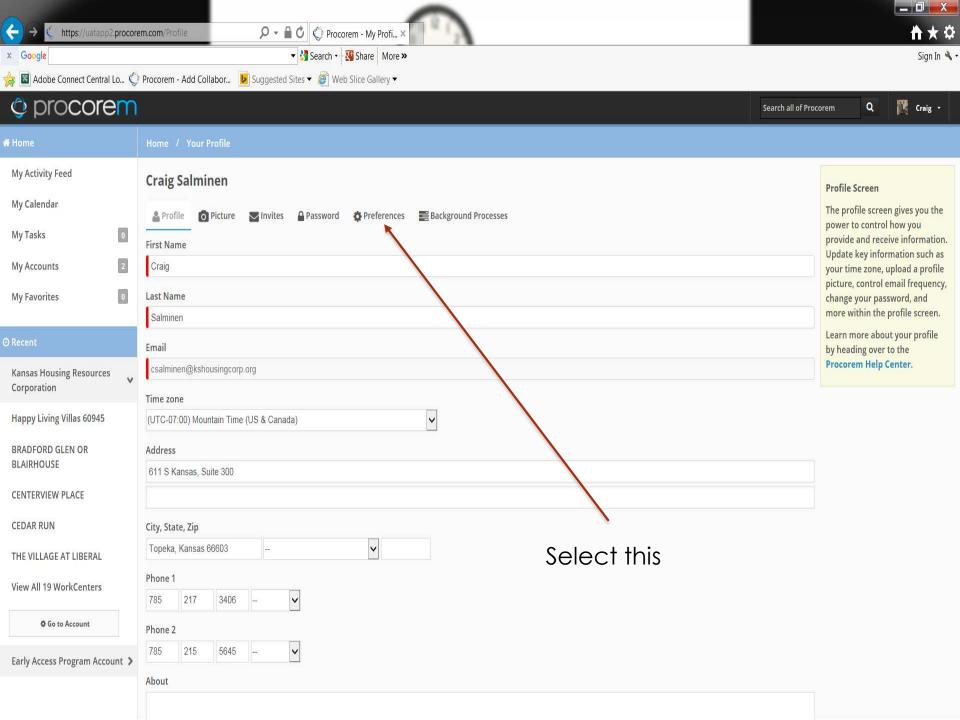
Picture
Upload your picture or a friendly picture
Poor taste will get you removed

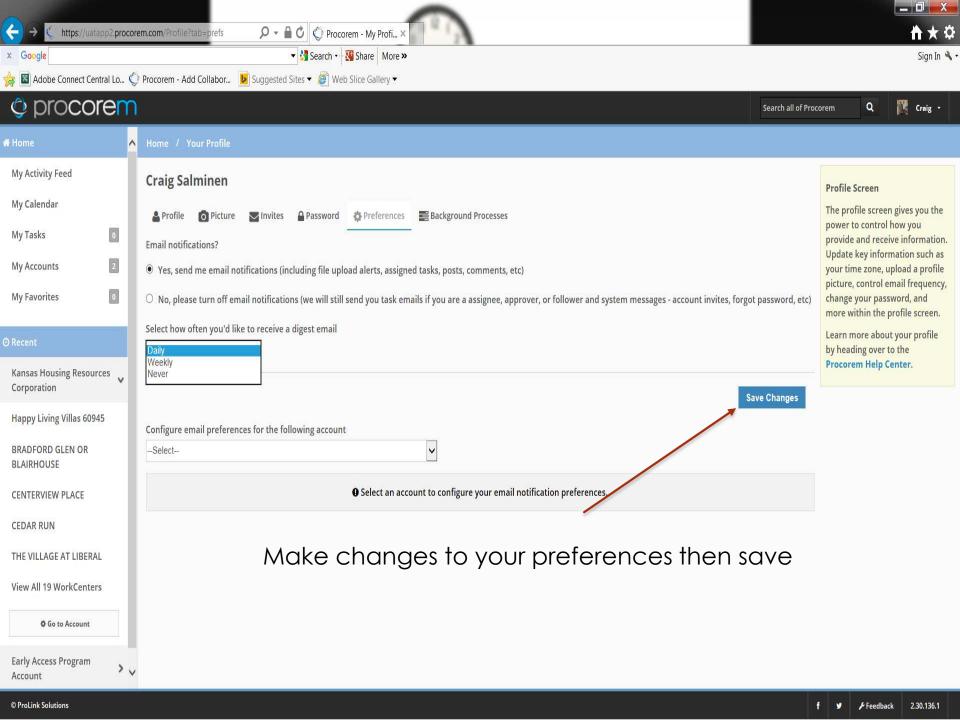
Invites
Invites to the WorkCenter

<u>Password</u> Change your password

> <u>Preferences</u> Email preferences

<u>Background Processes</u> Historical record





When you change your preferences

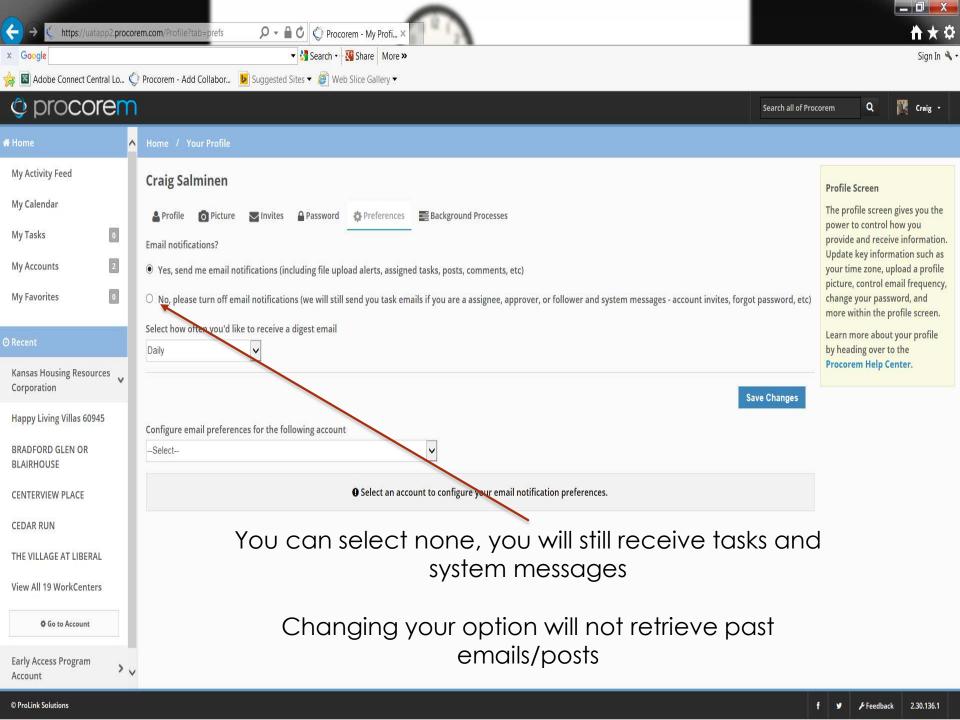
You will still receive

Tasks created/update
Tasks finished/restarted
Tasks due
Prior task completed
Task comments
Task reminders (due soon, overdue)

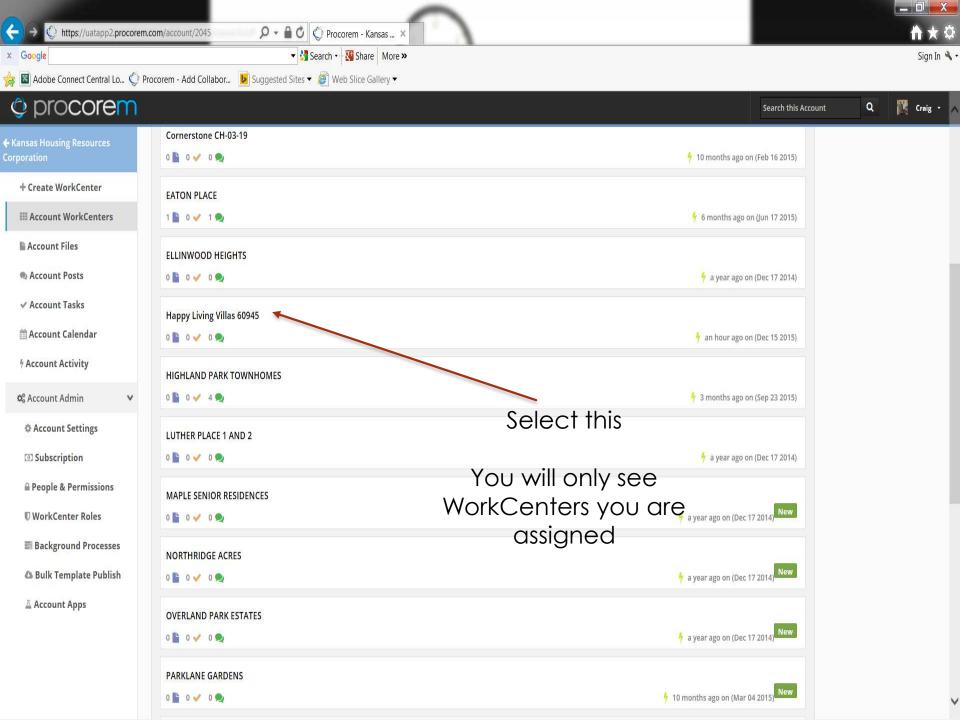
You will stop receiving

Regular posts
Forgot password
Password was reset
New invitations (to WorkCenters)
Account invites accepted
Account invites rejected
Bulk new collaborator

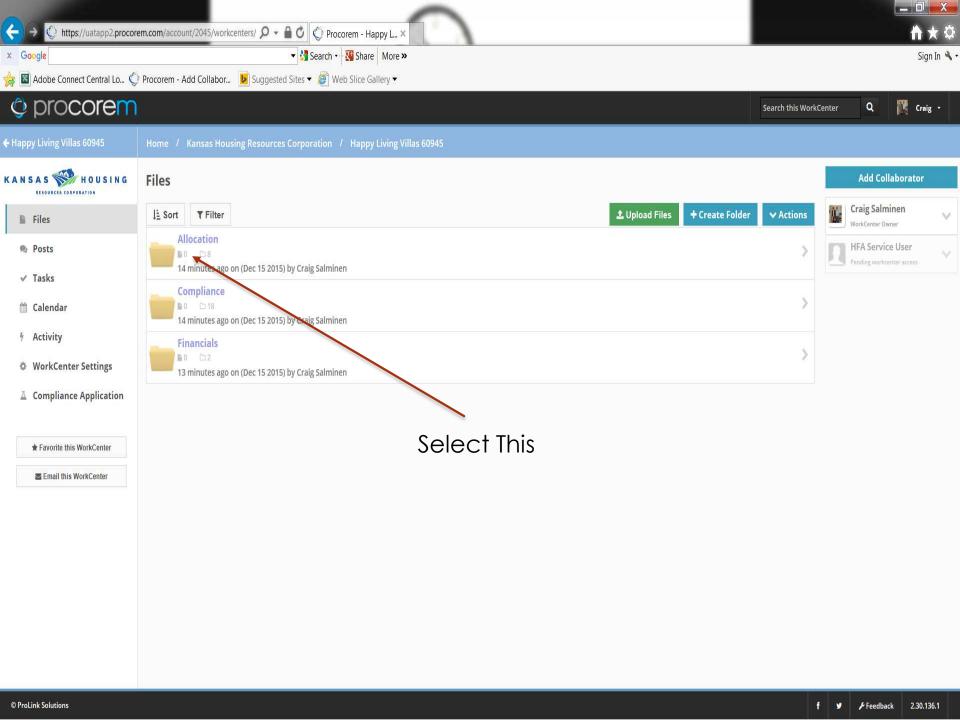
ou must be set as No emails for preferences and Never for your digest

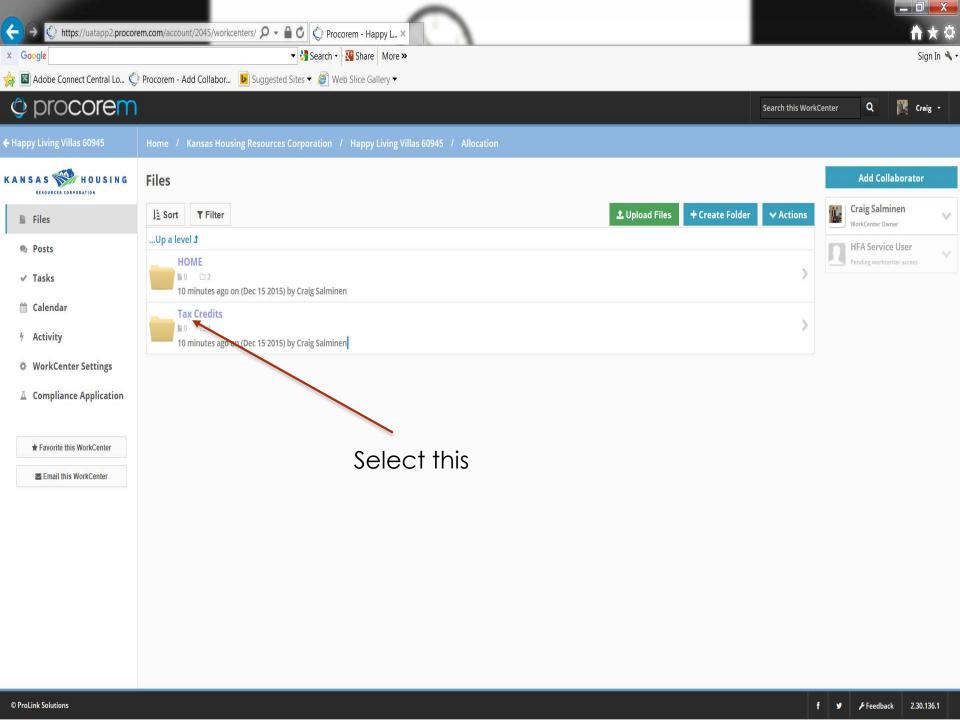


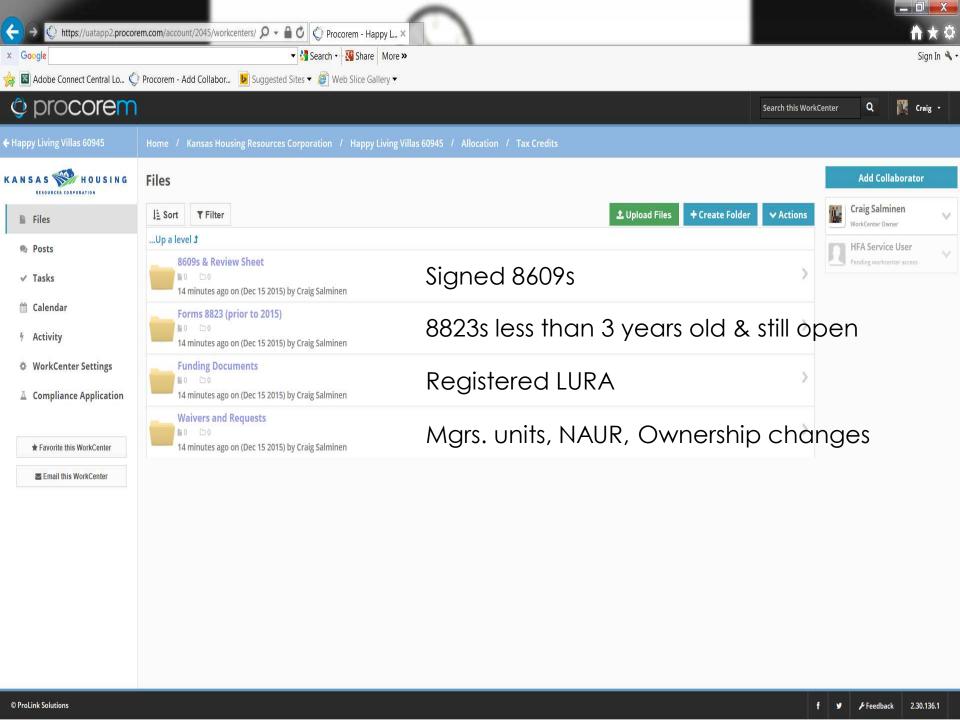
WorkCenters

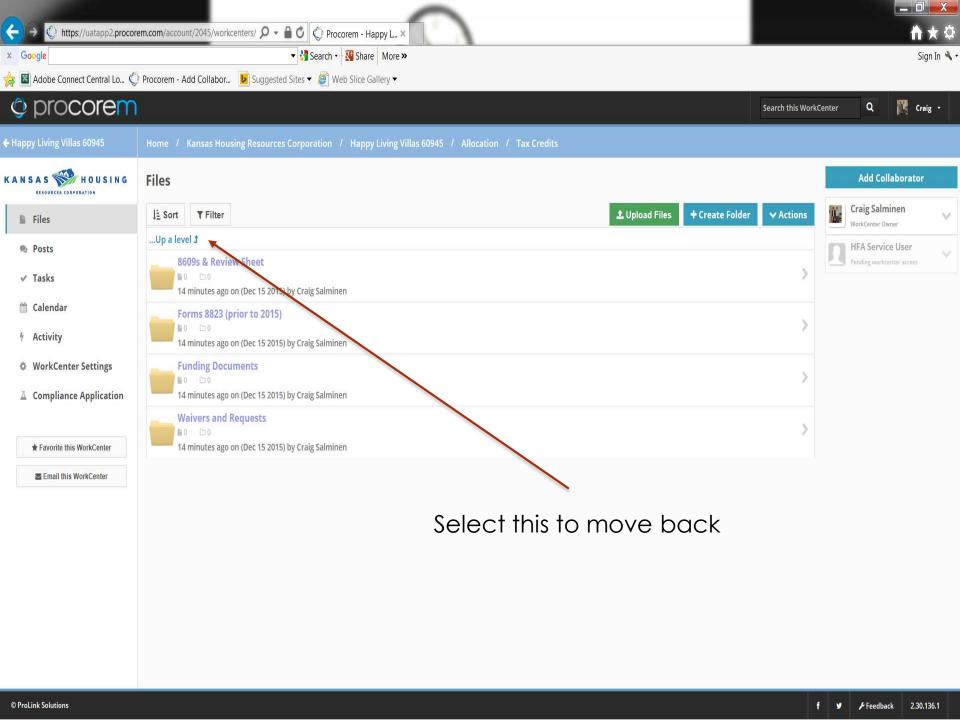


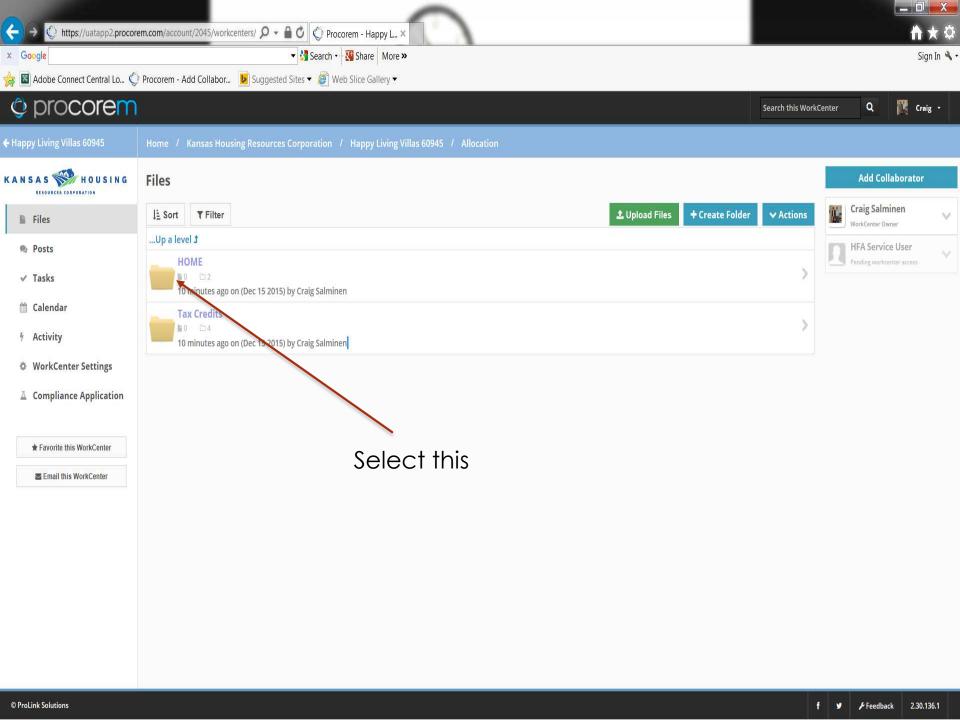
WorkCenter Files

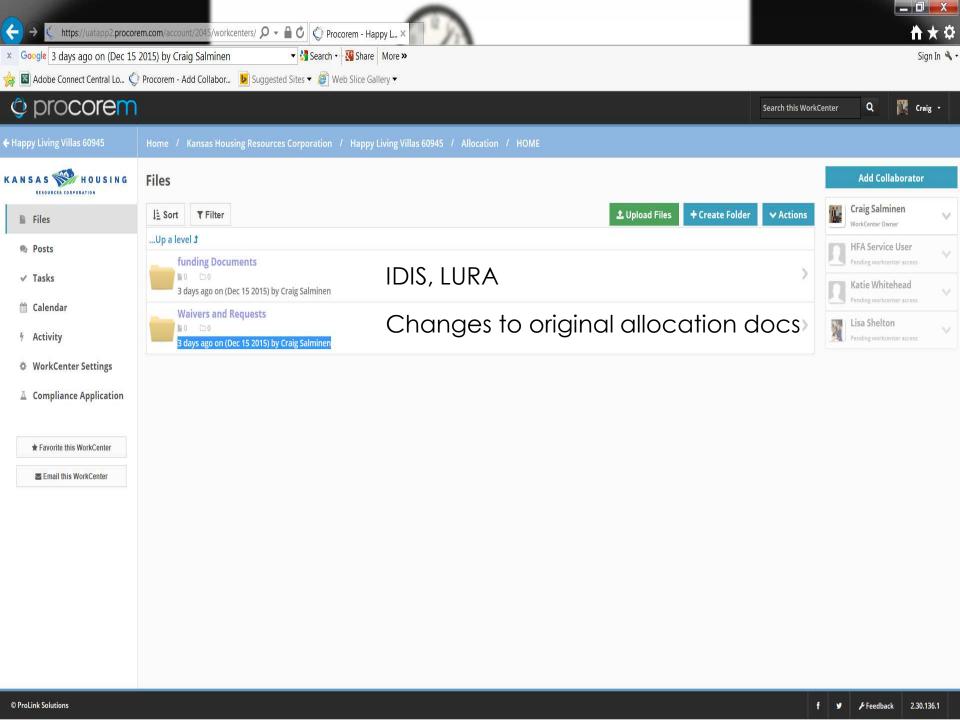


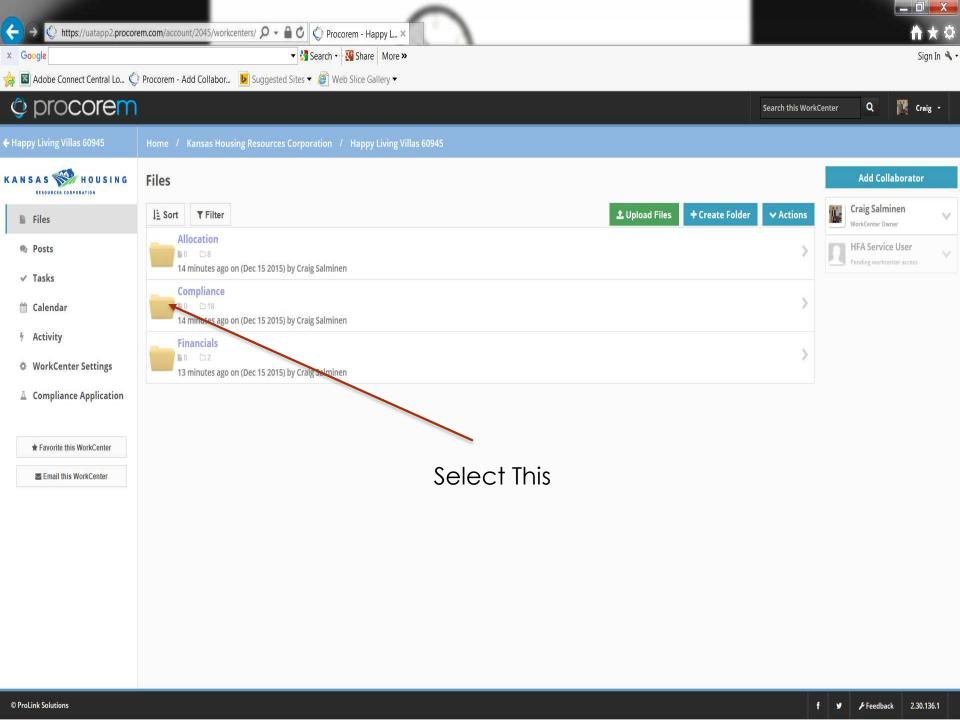


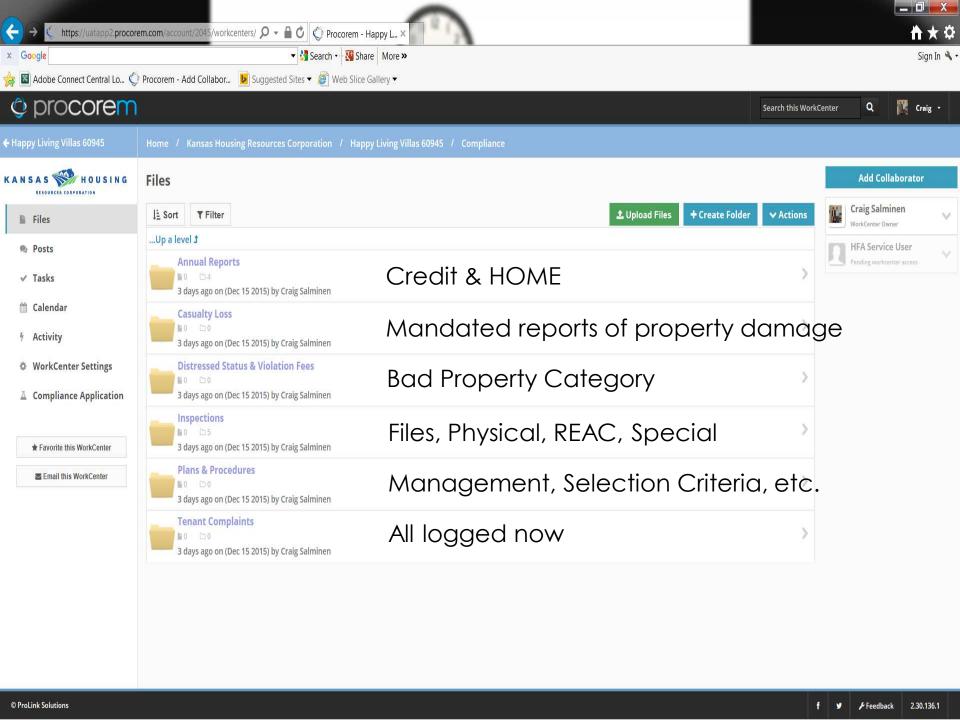


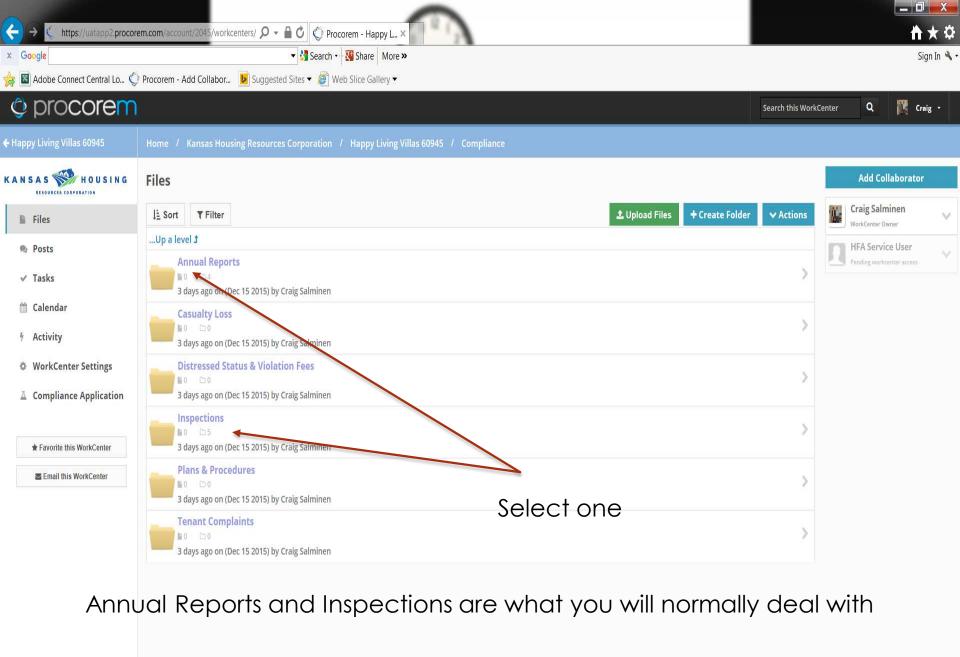


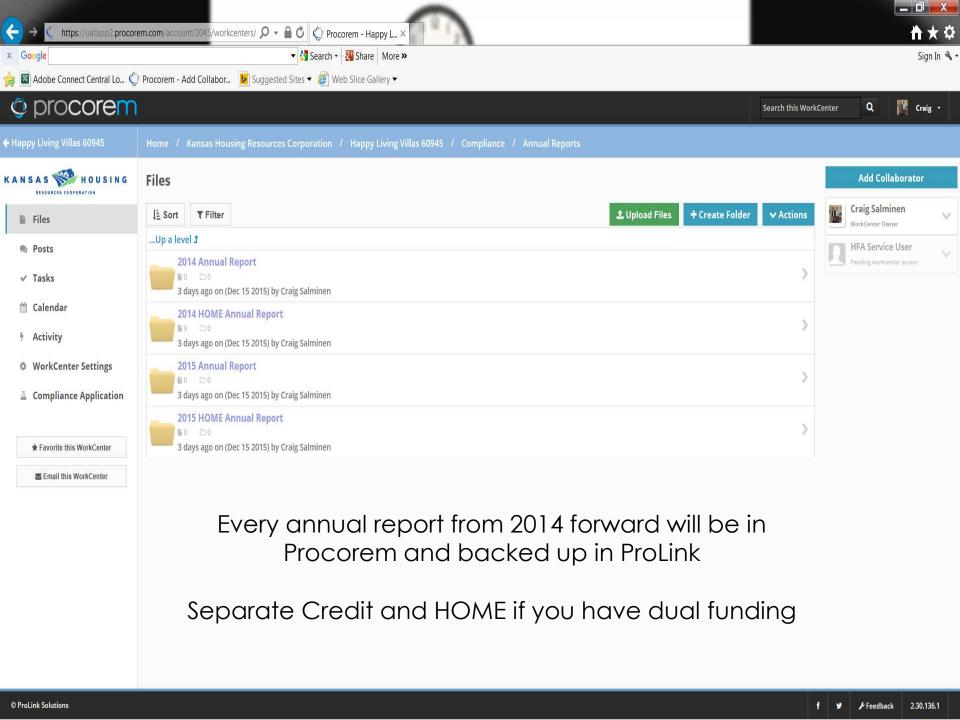


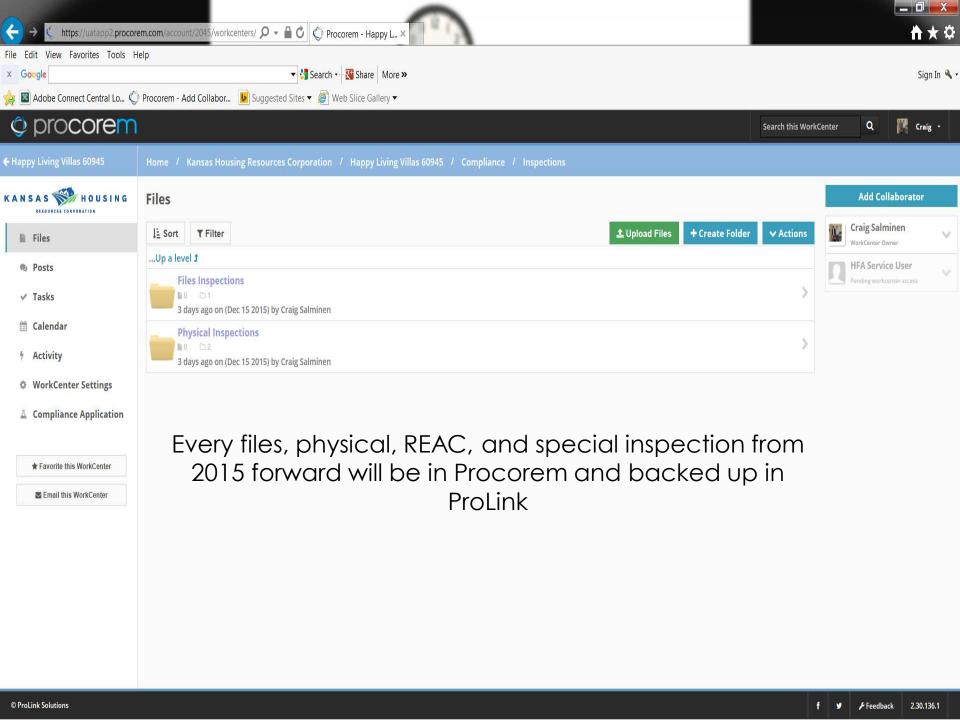






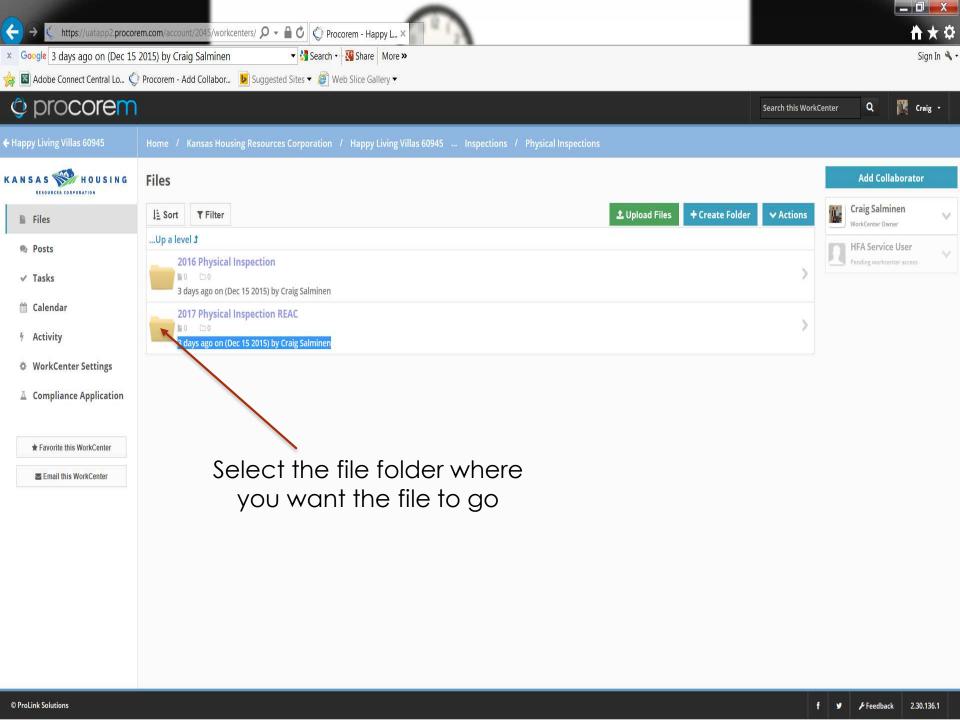


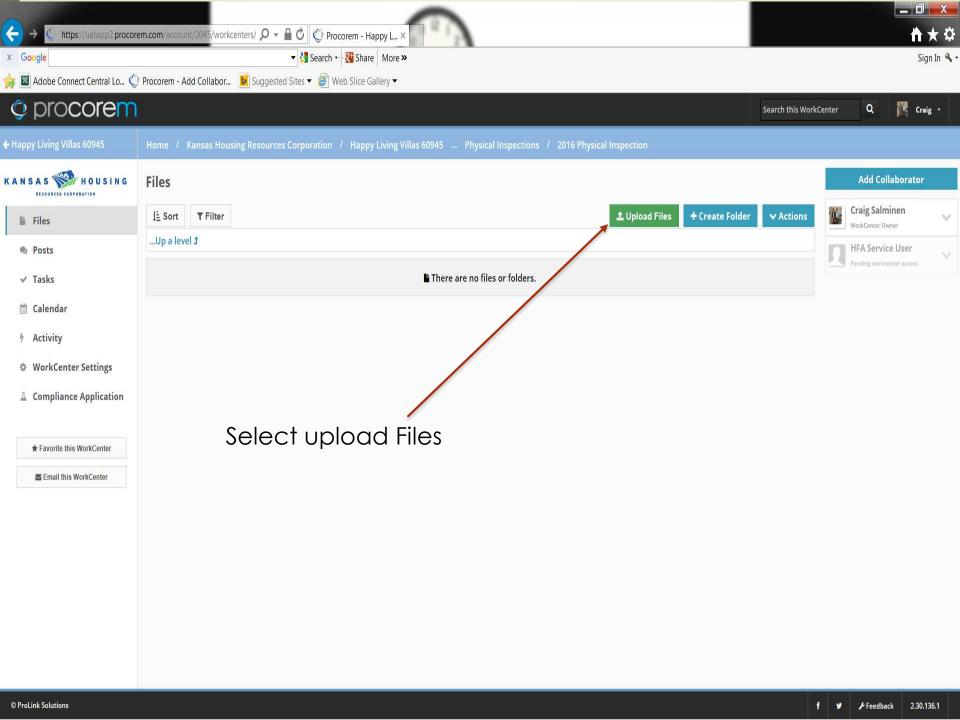


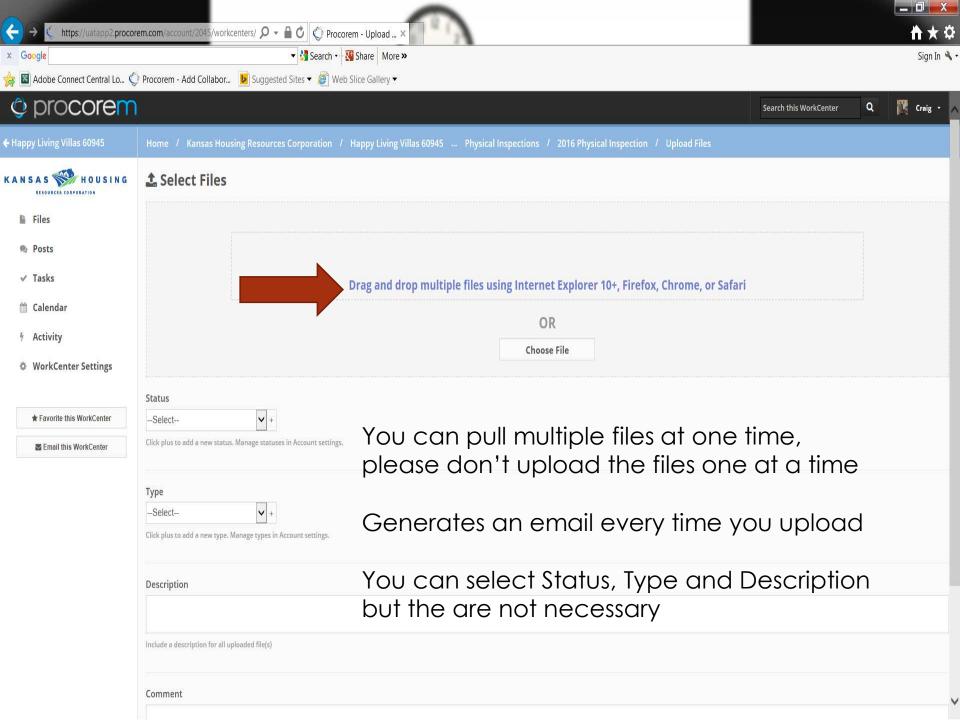


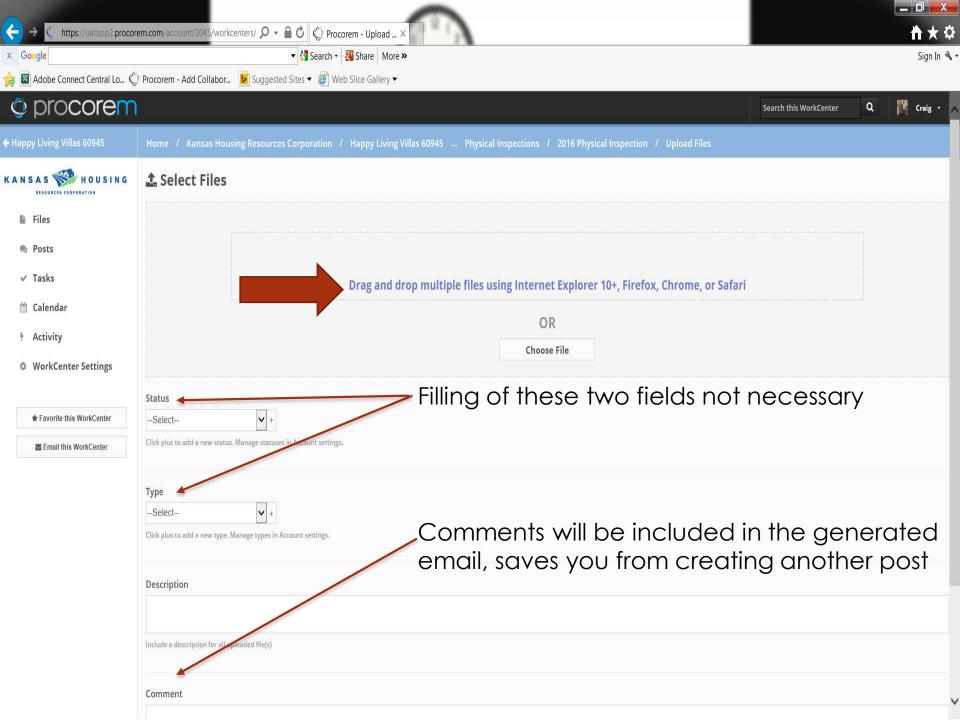
WorkCenter Files

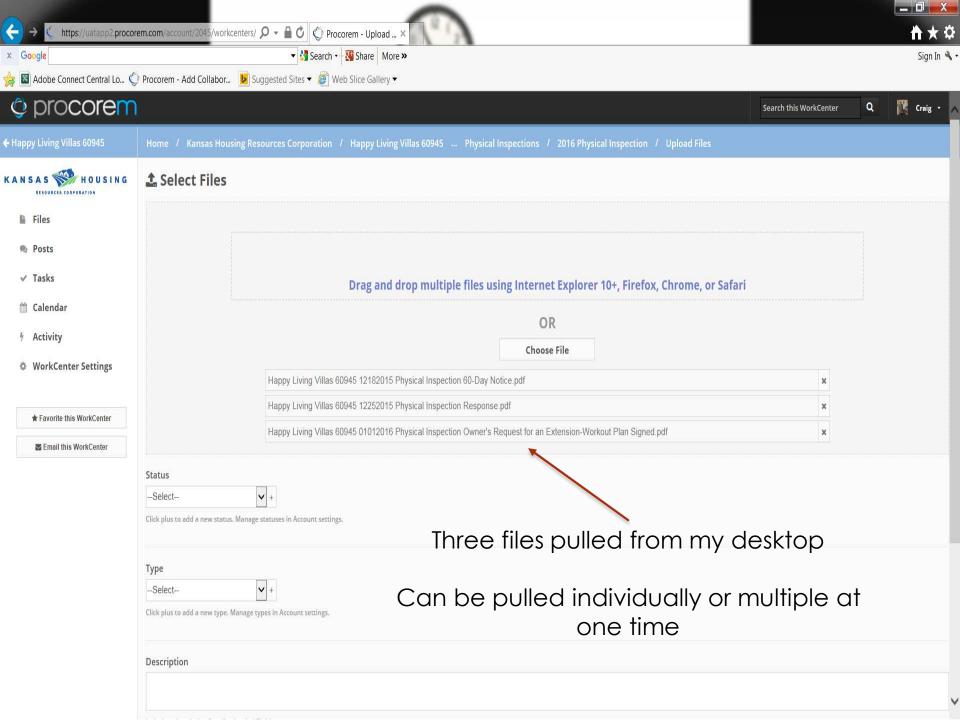
Uploading
Downloading
Opening

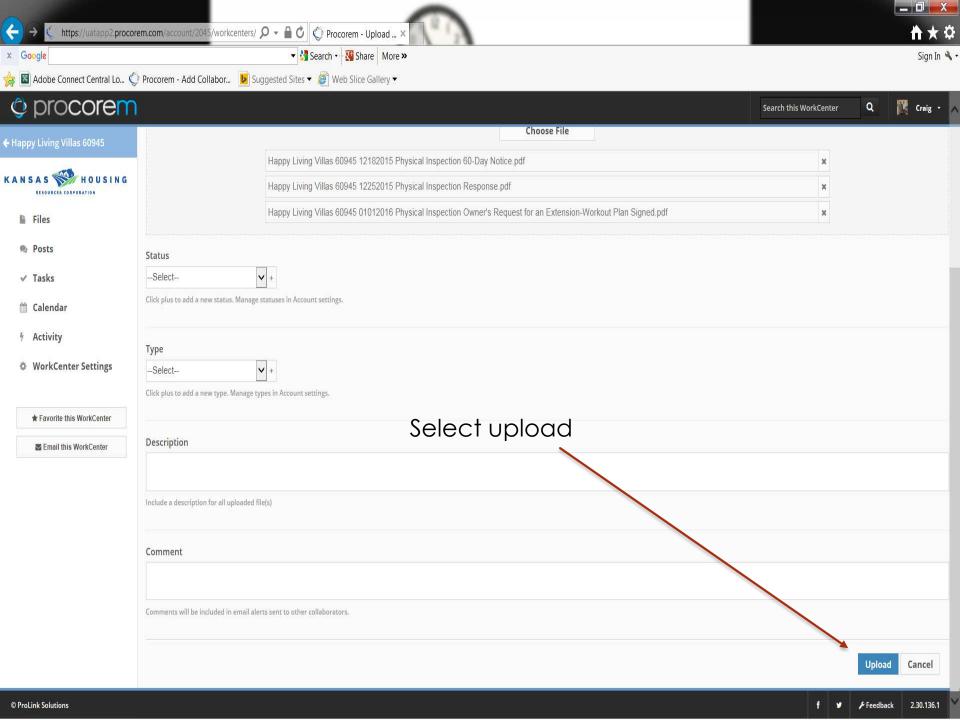


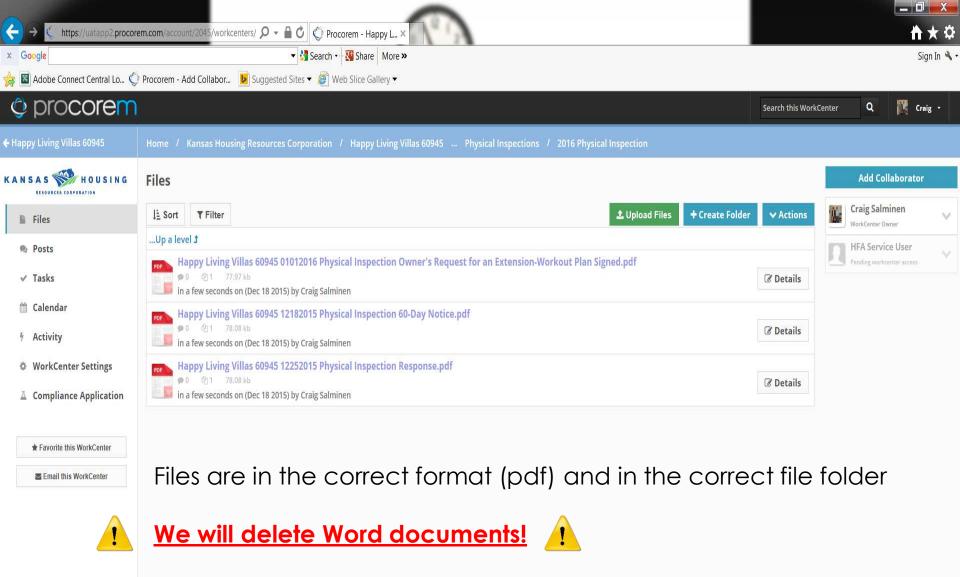




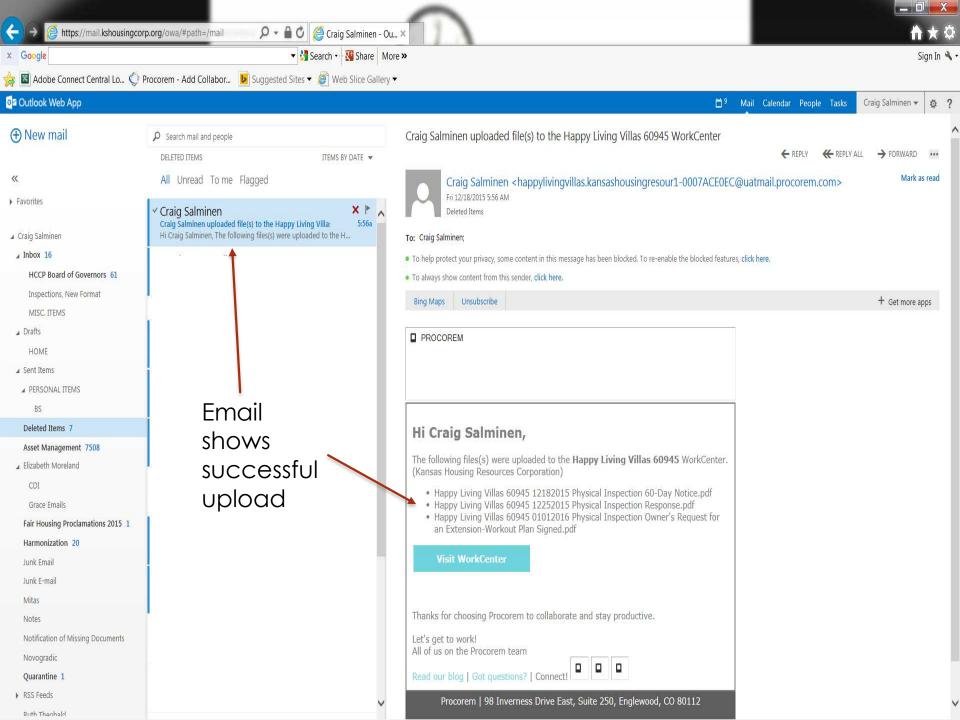


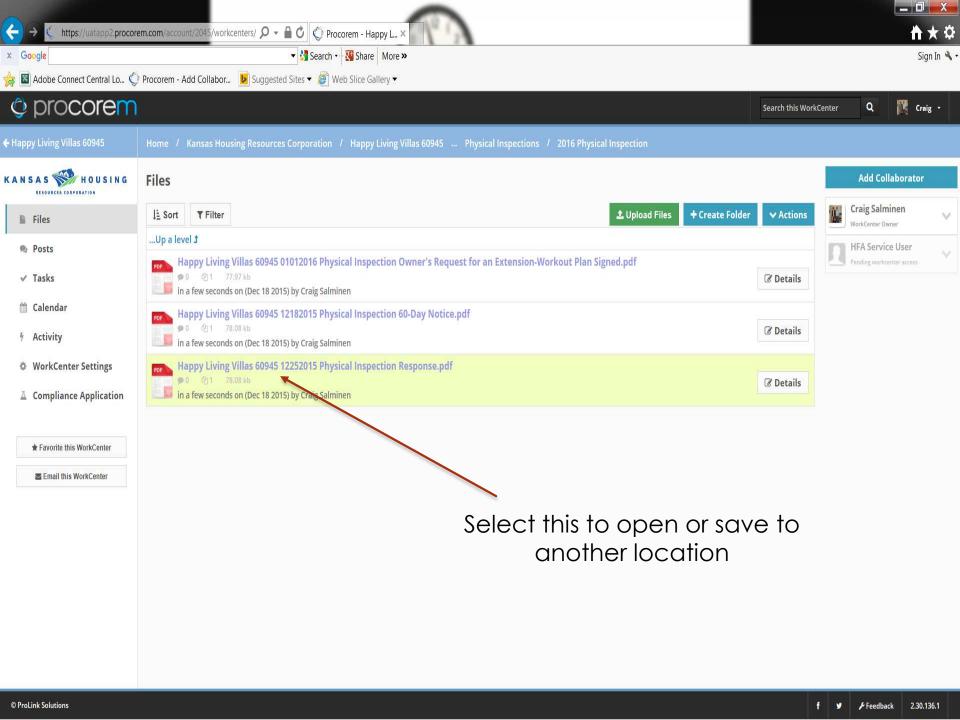


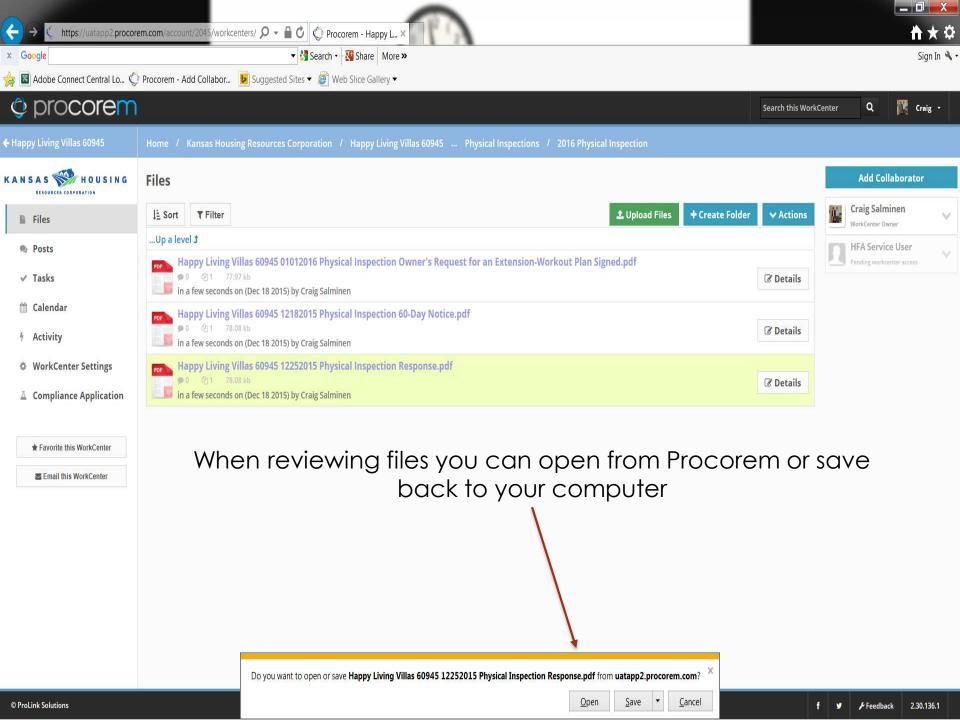


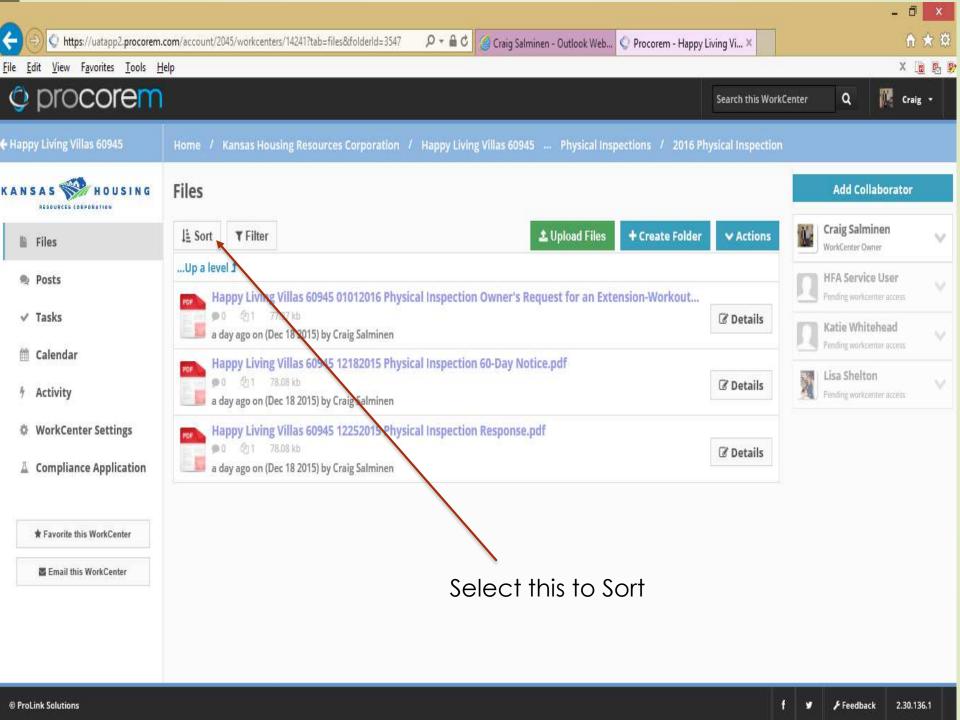


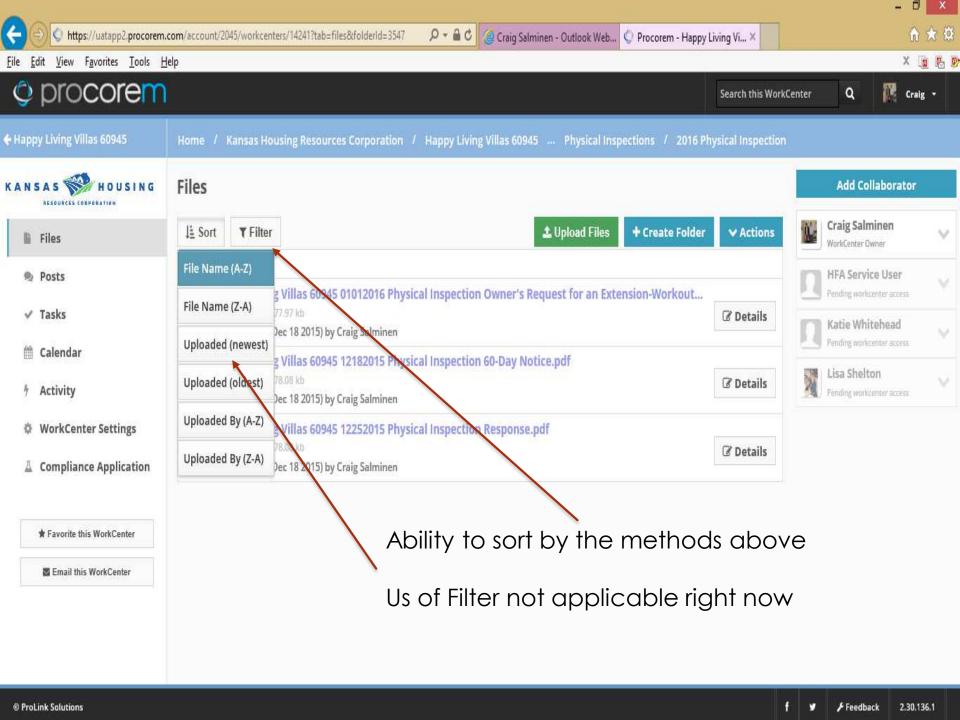
Jpeg and other picture files and excel spreadsheets are okay -Do not lock/secure spreadsheets

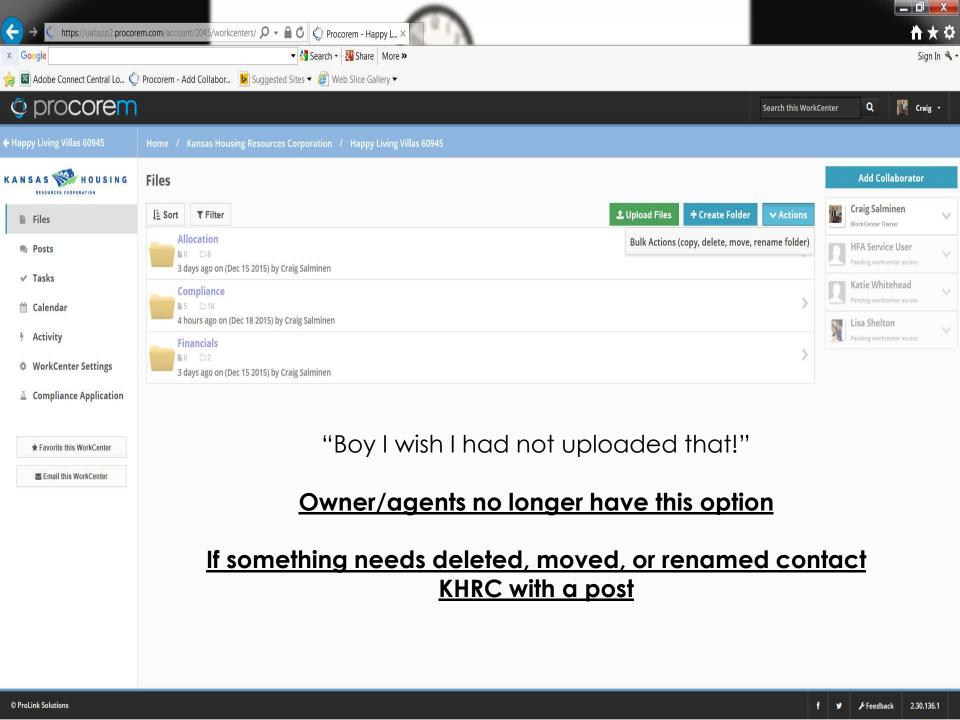






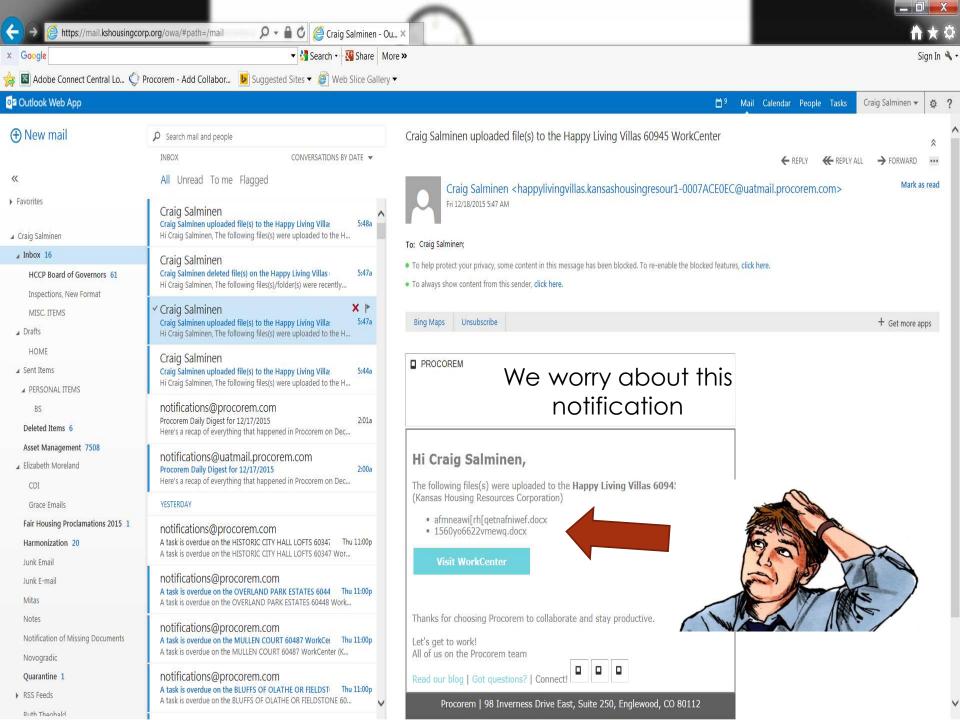


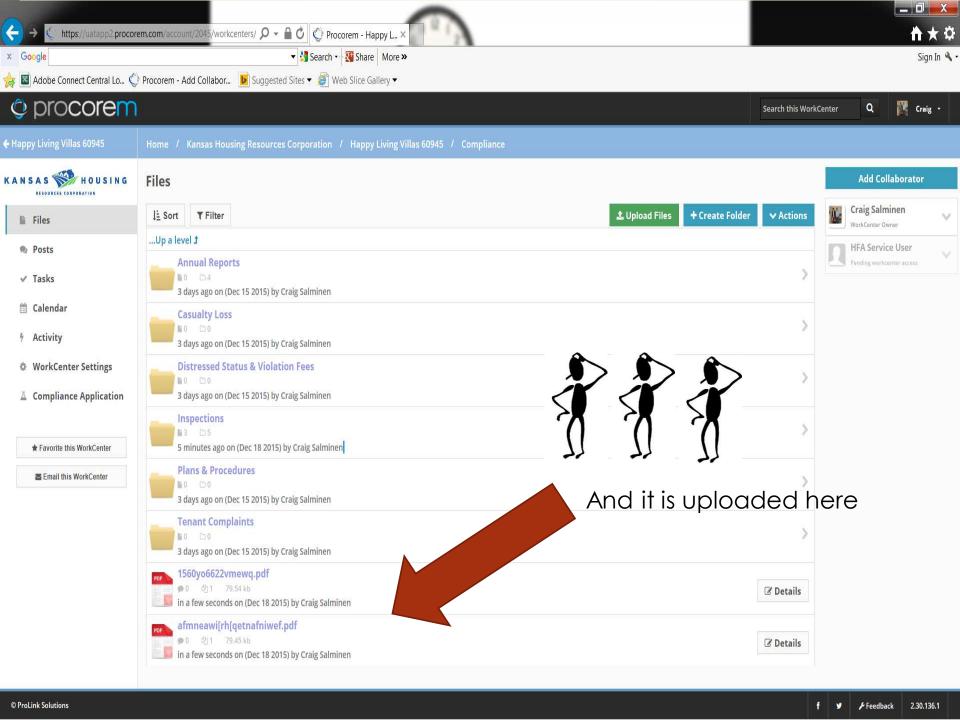




Uploading WorkCenter Files

Black Hole Existence!





File Naming Format

Procorem Property Name

Procorem Property Number

Today's Date

File Type by the EDM SOP (on our website)

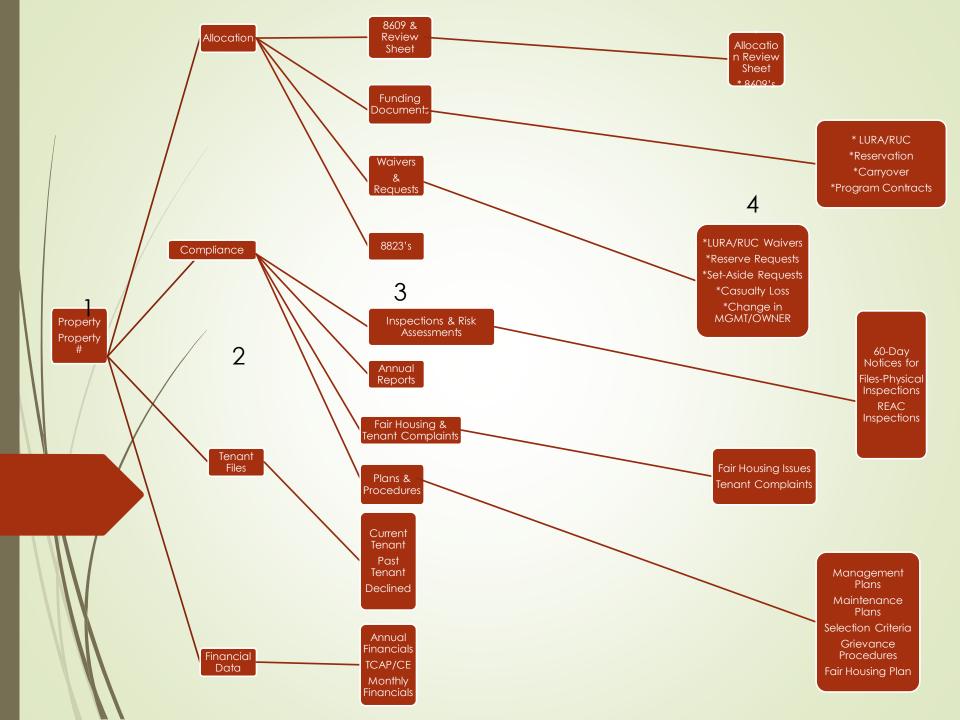


Happy Living Villas 60945 12182015 Annual Report Documentation

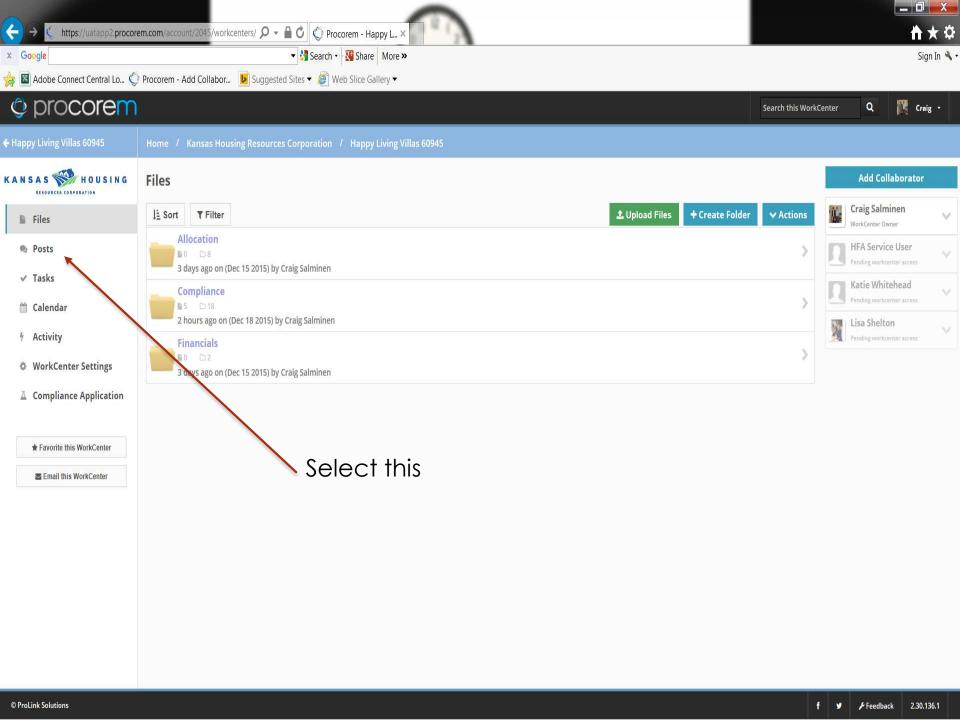


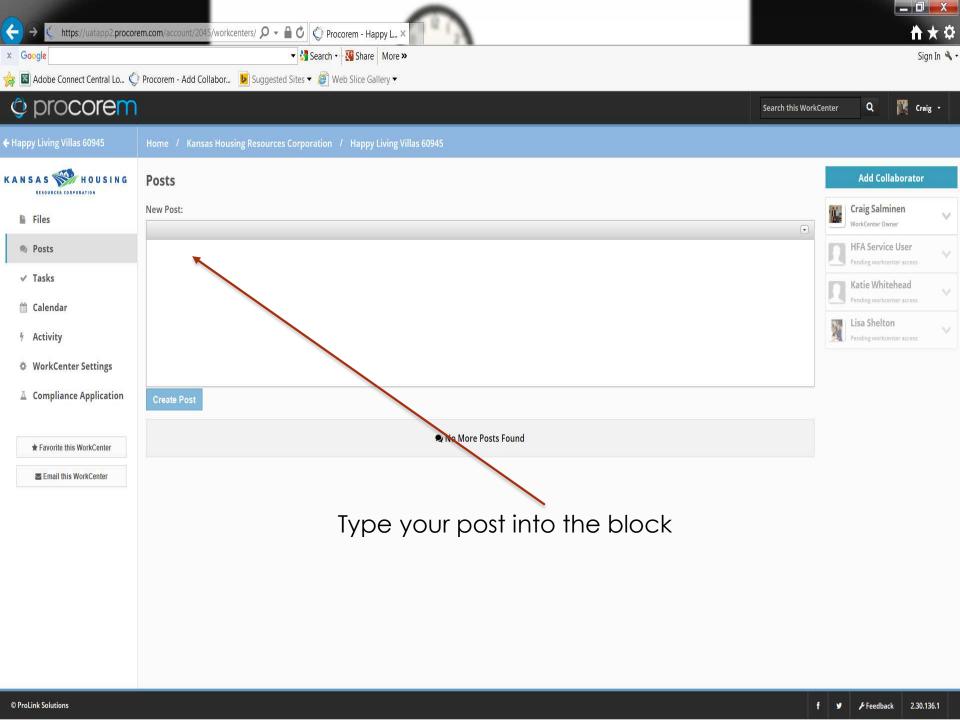
In 2016 KHRC reserves the right to return documents named incorrectly

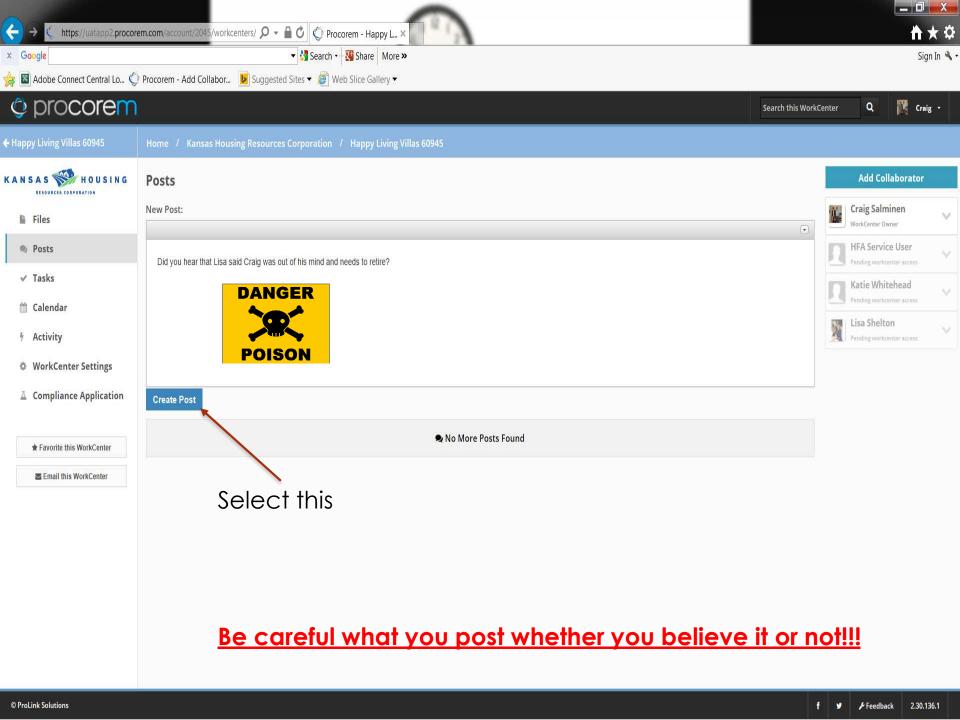
200-300 emails daily for inspections, annual reports, requests, waivers and more

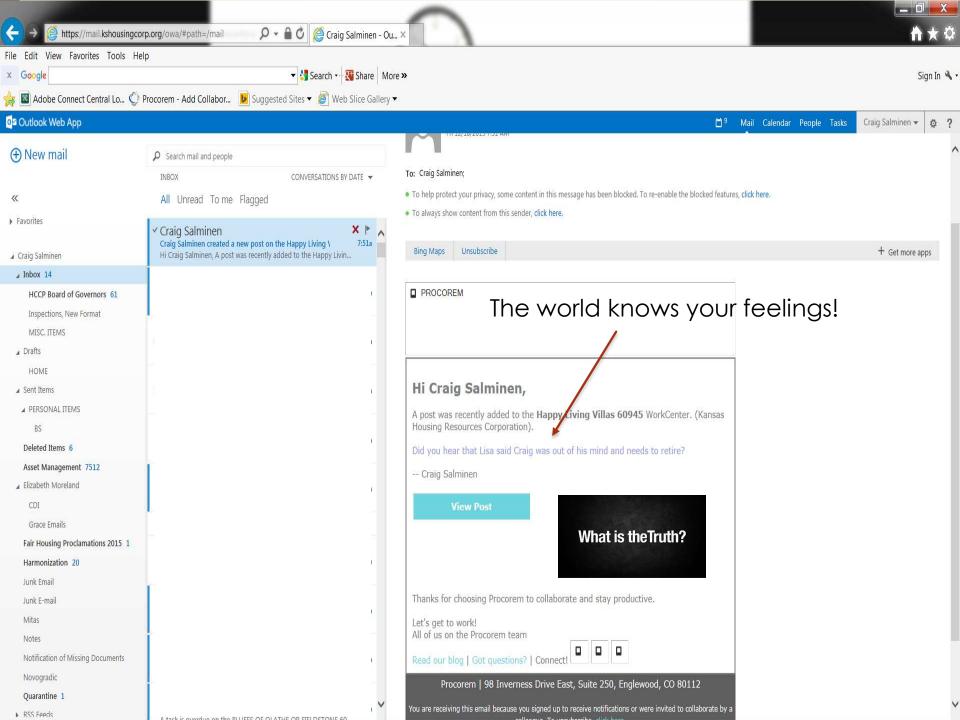


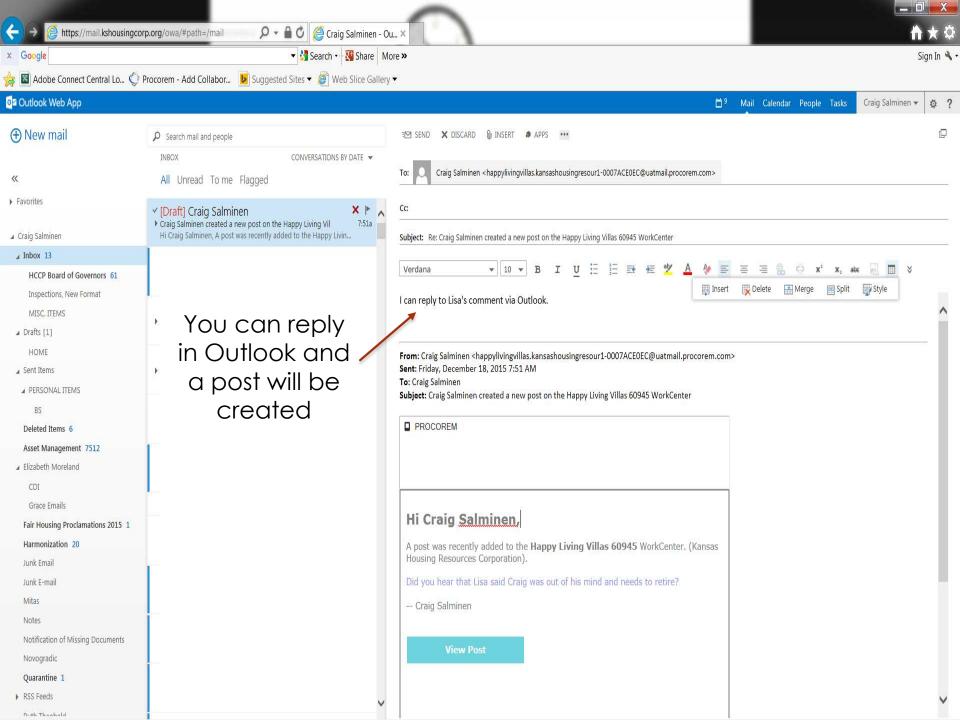
WorkCenter Posts

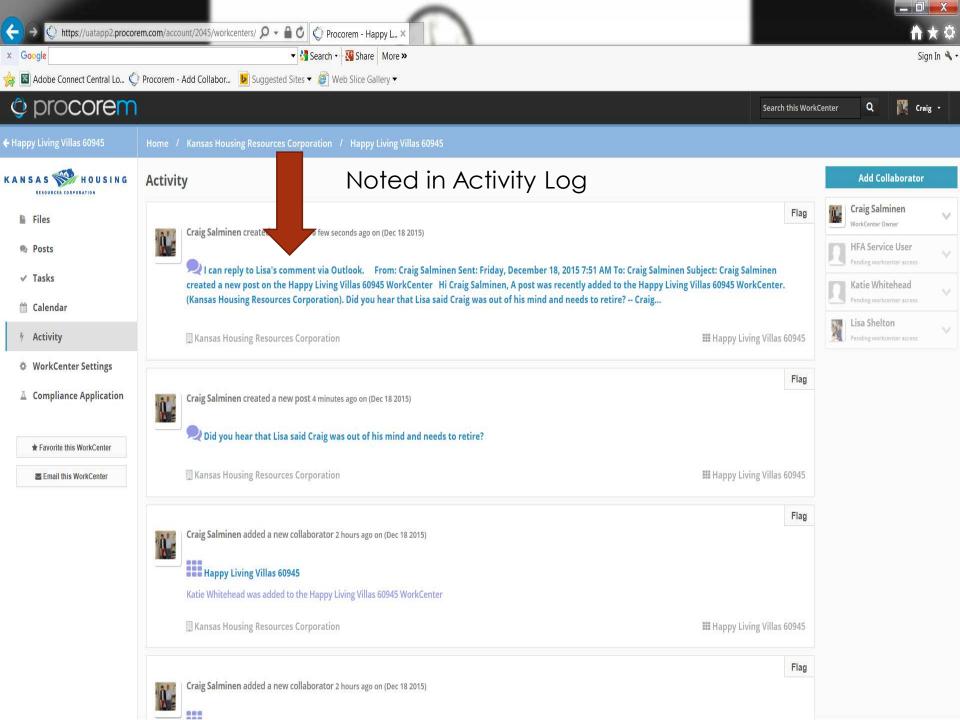


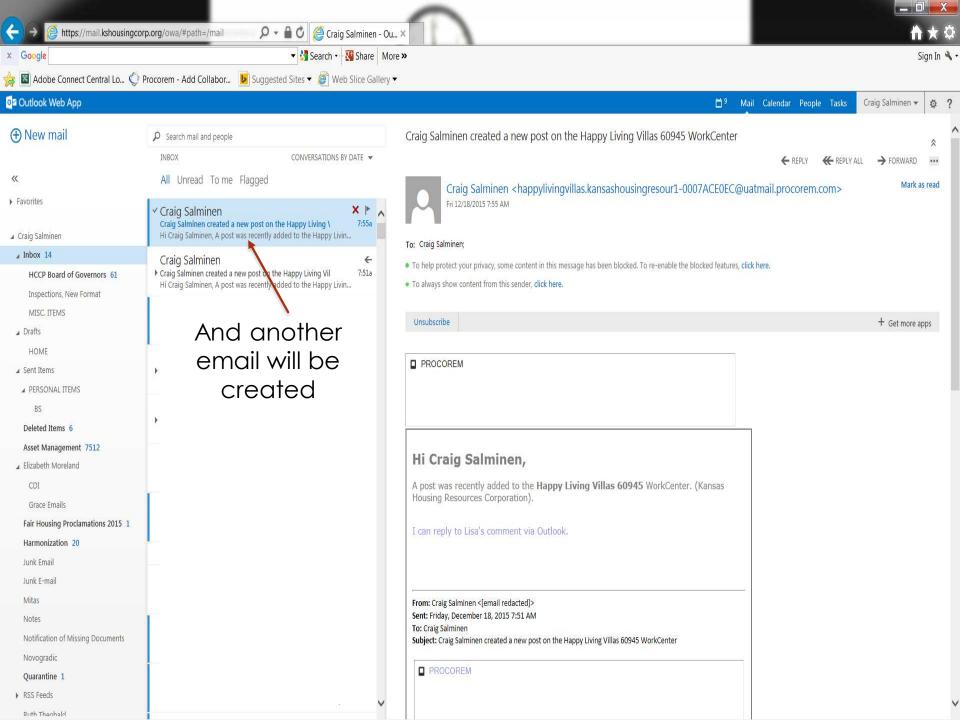




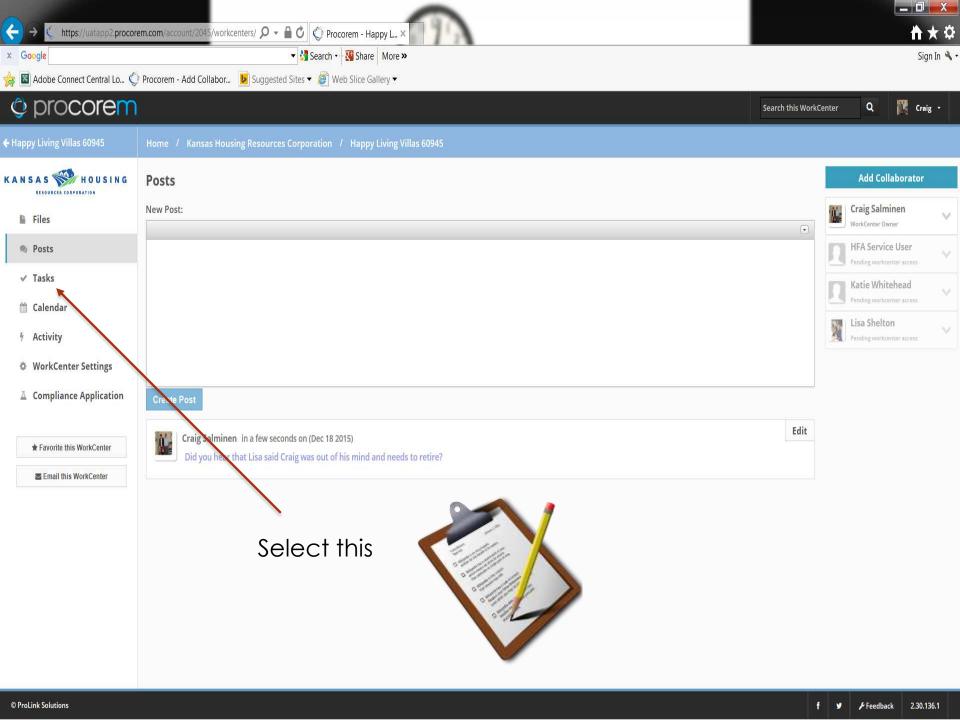


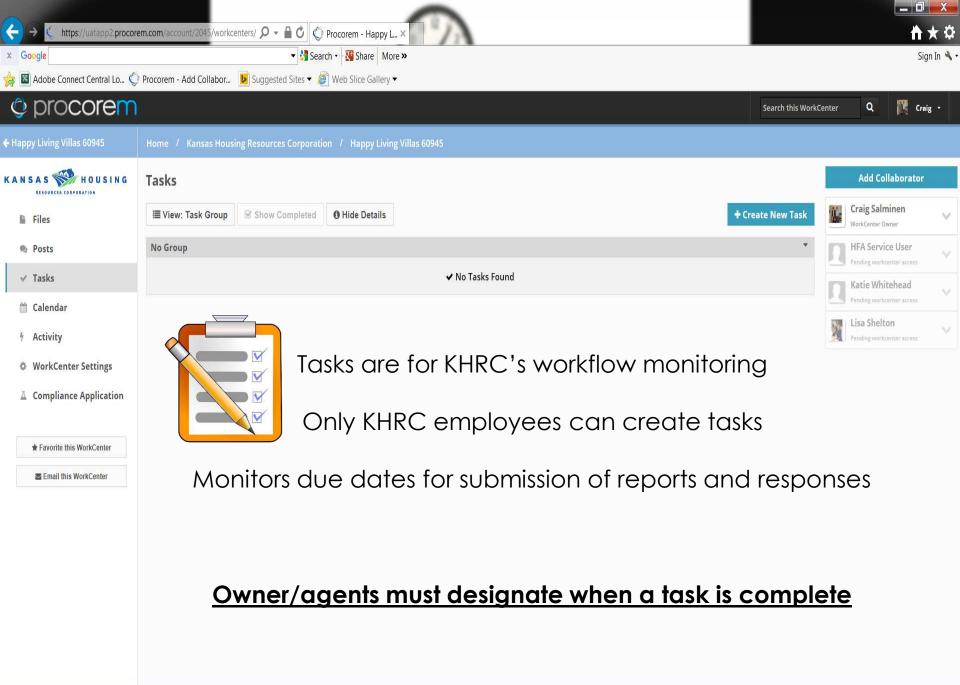


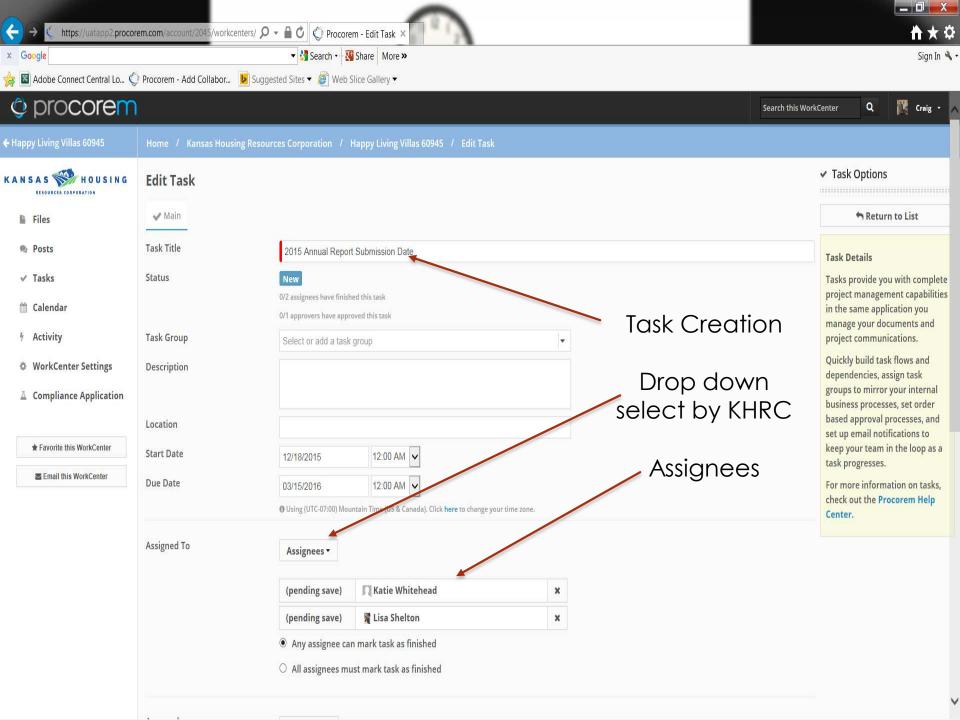


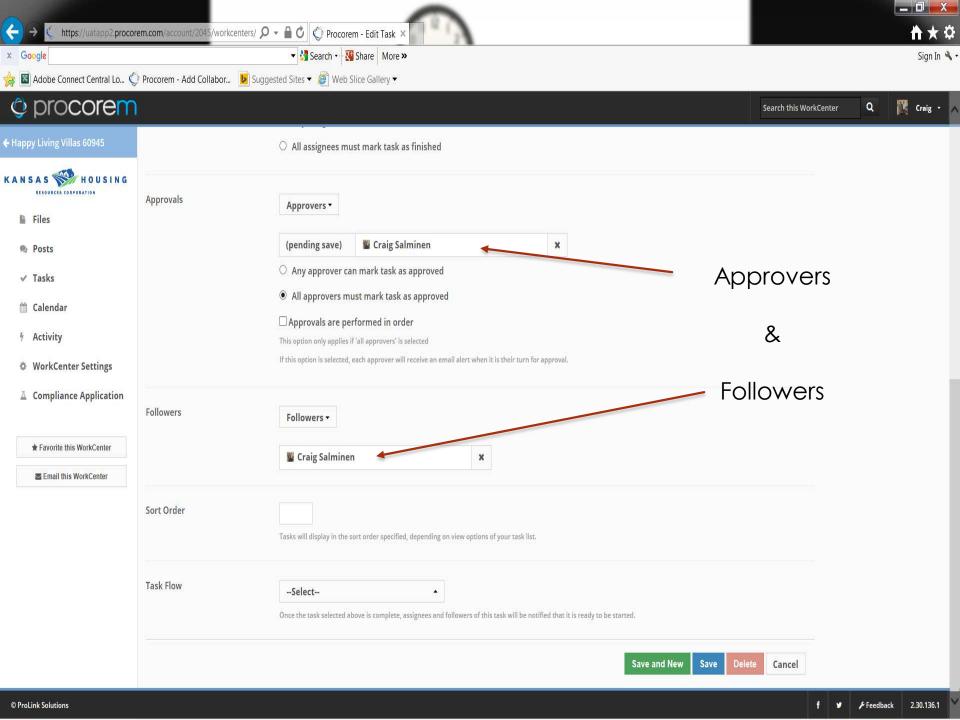


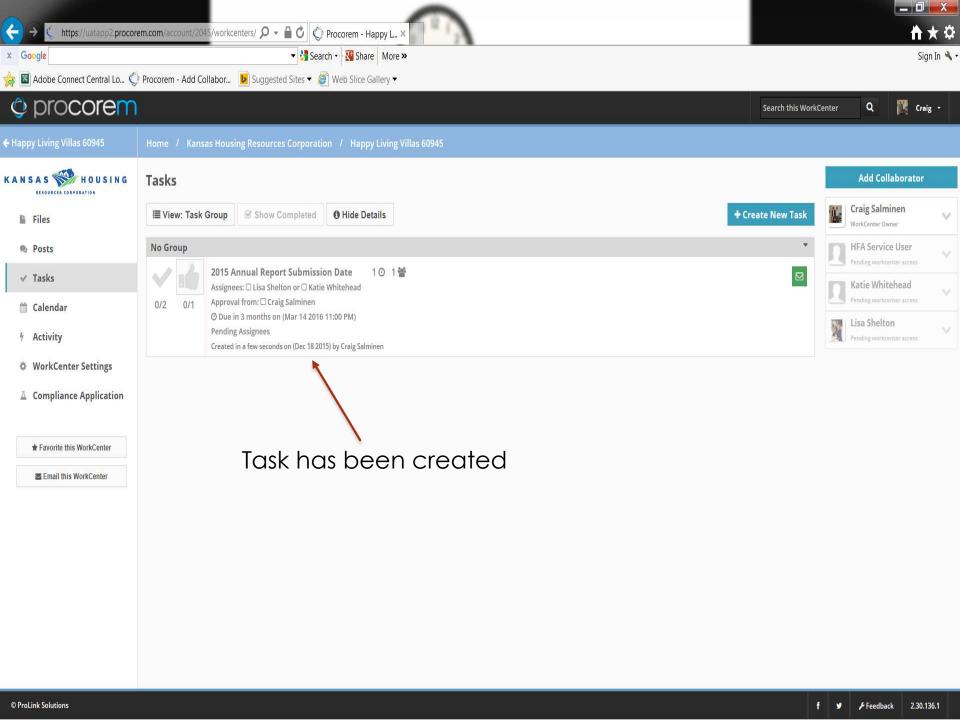
WorkCenter Tasks

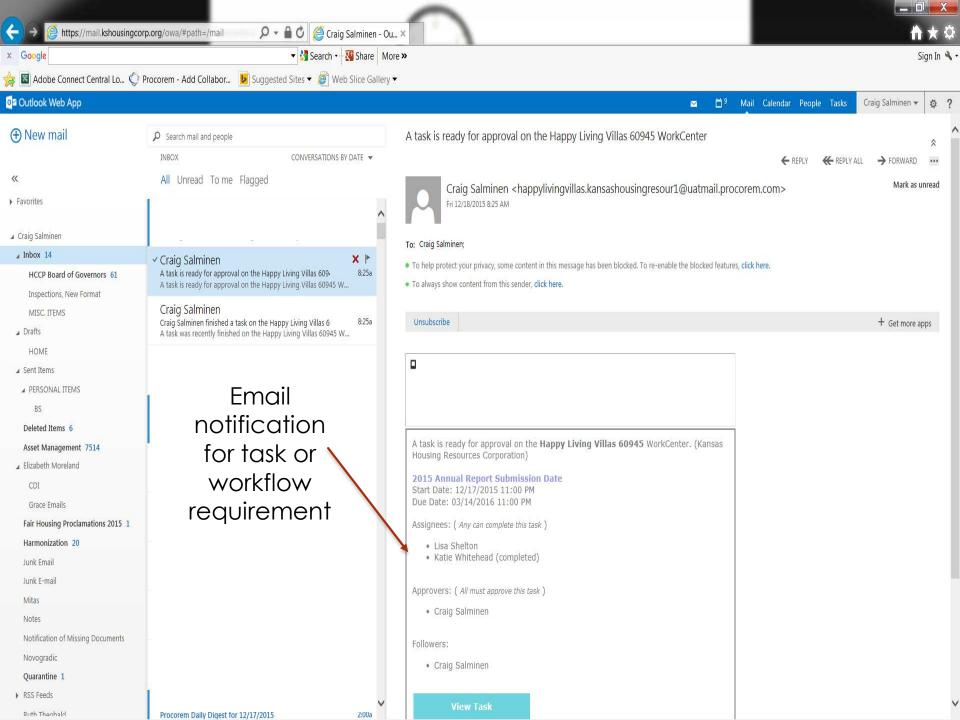


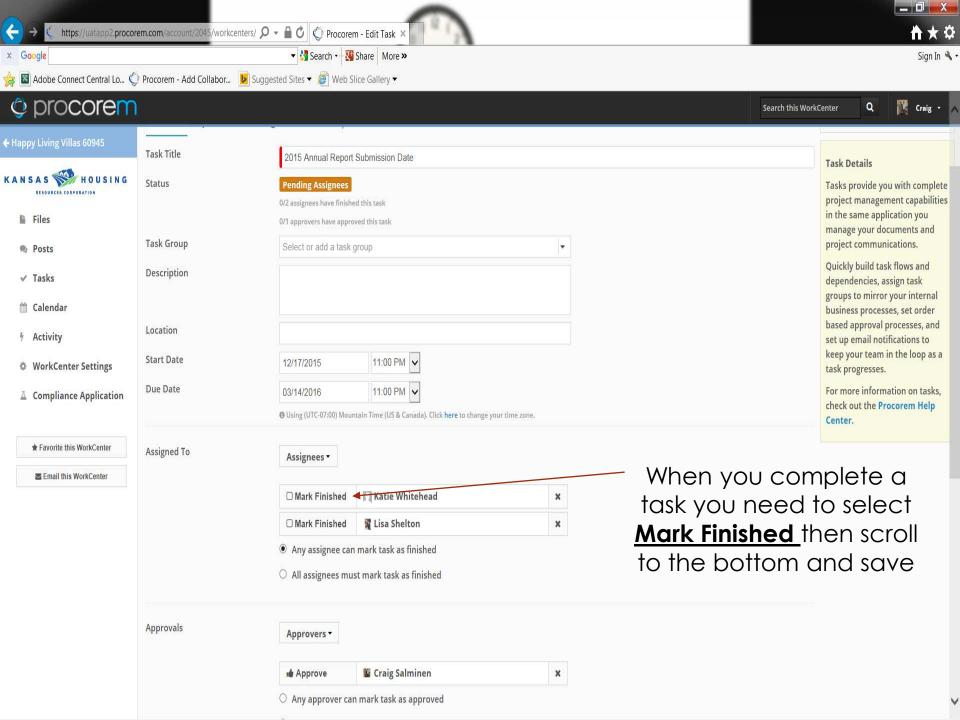


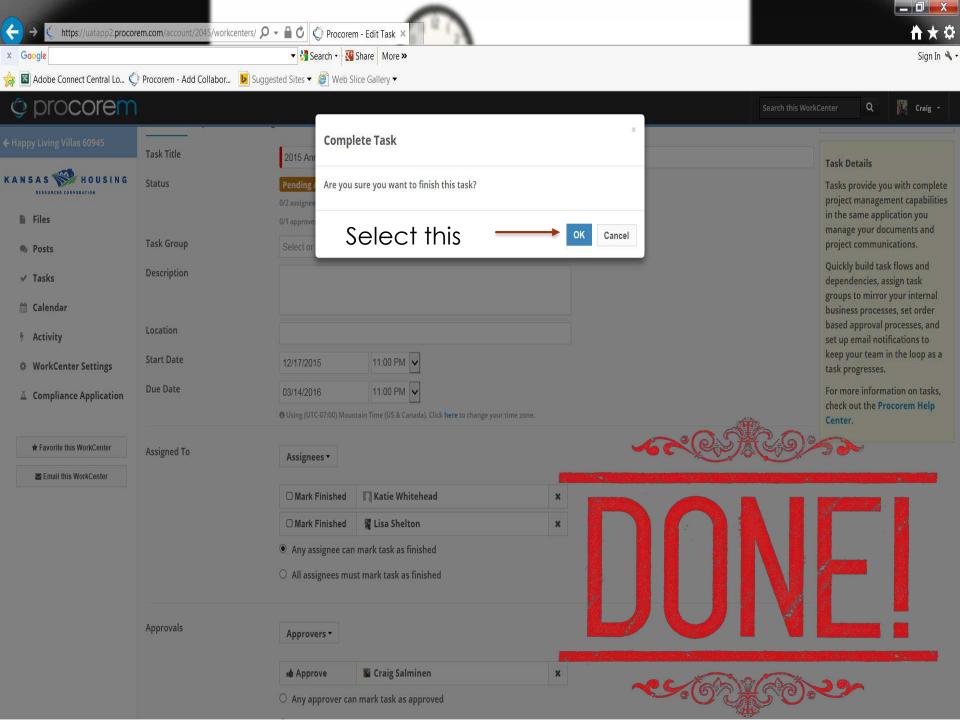


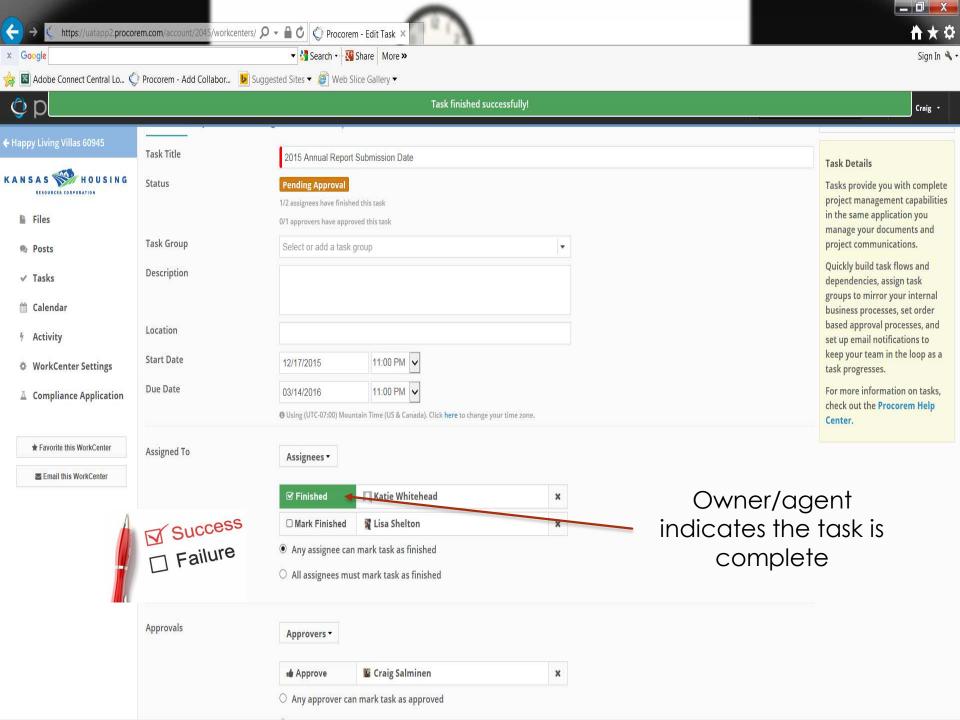


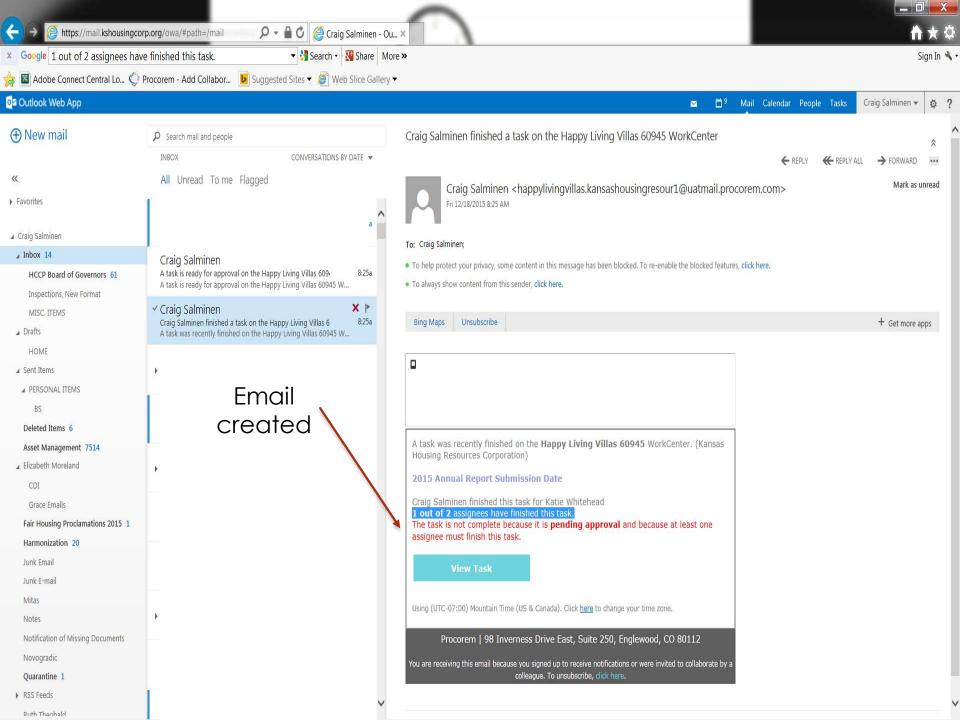


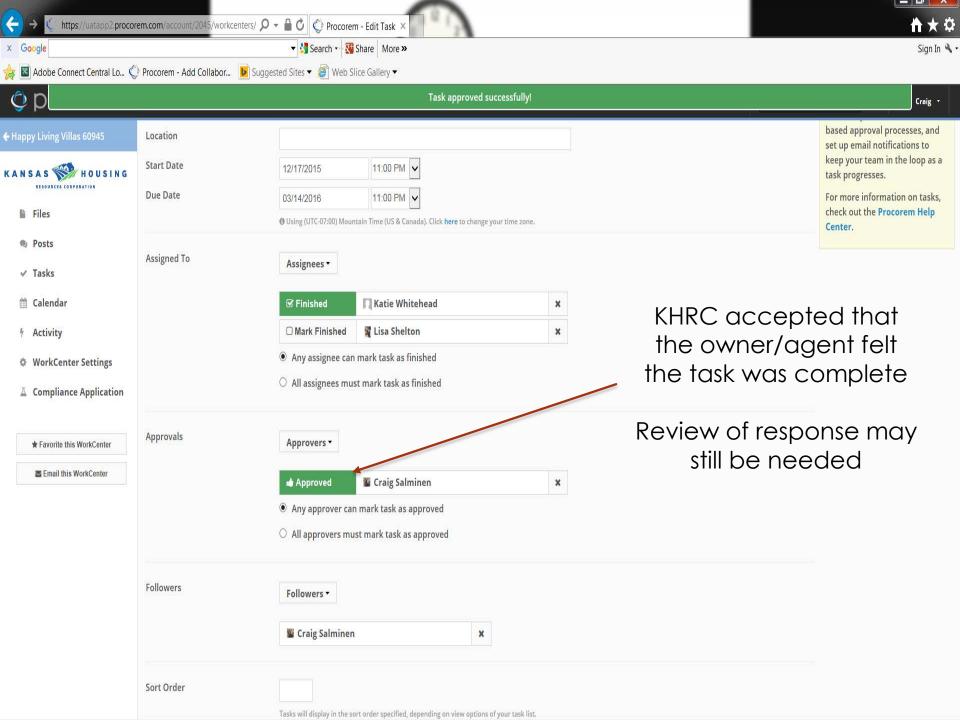


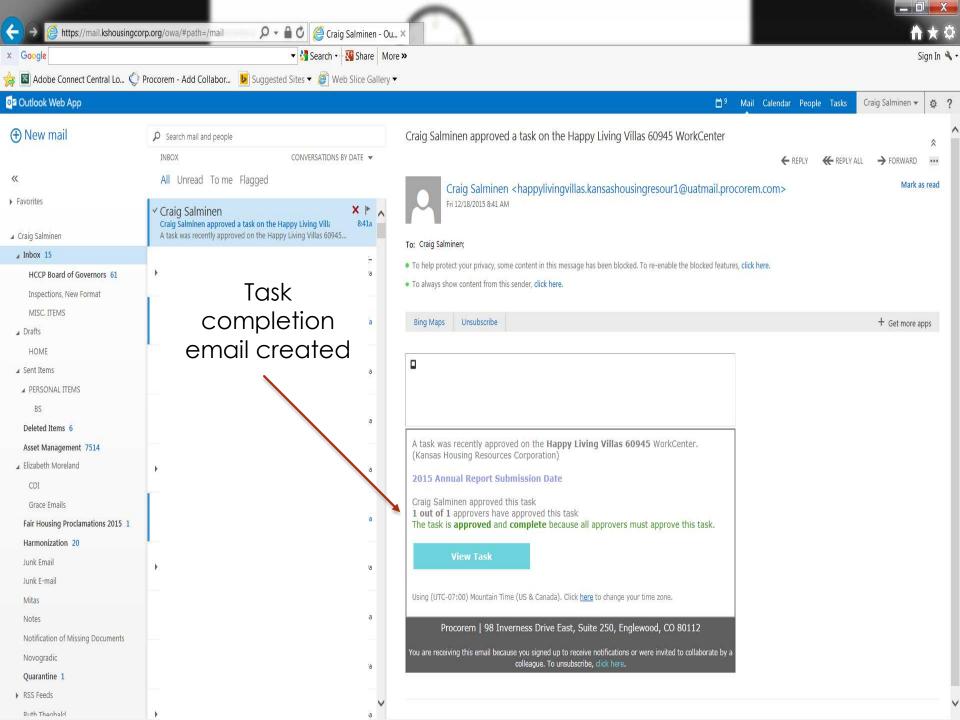










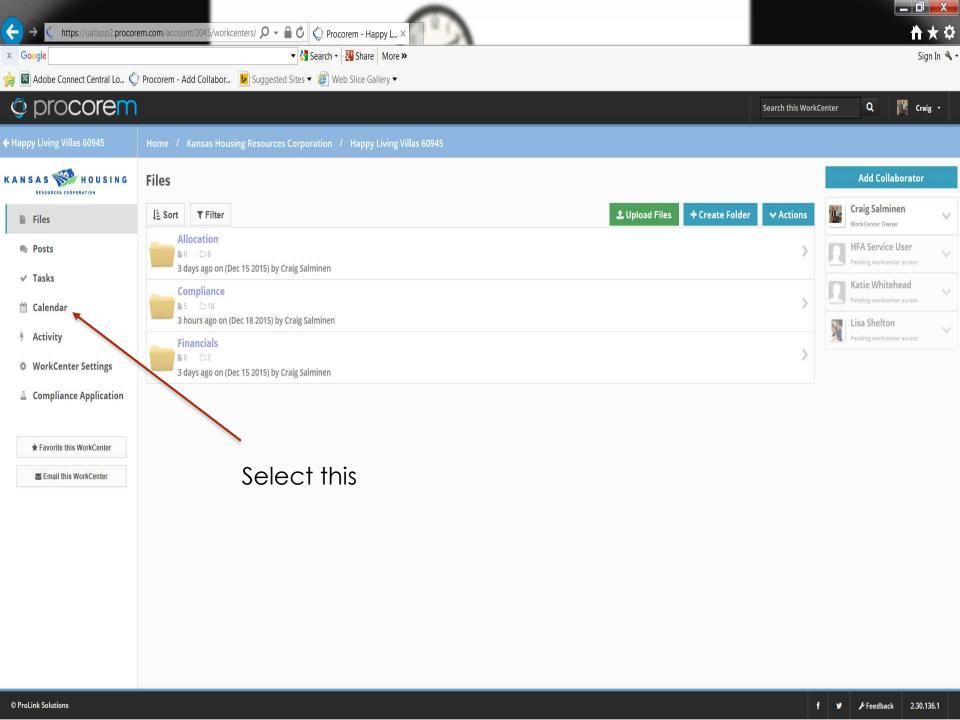


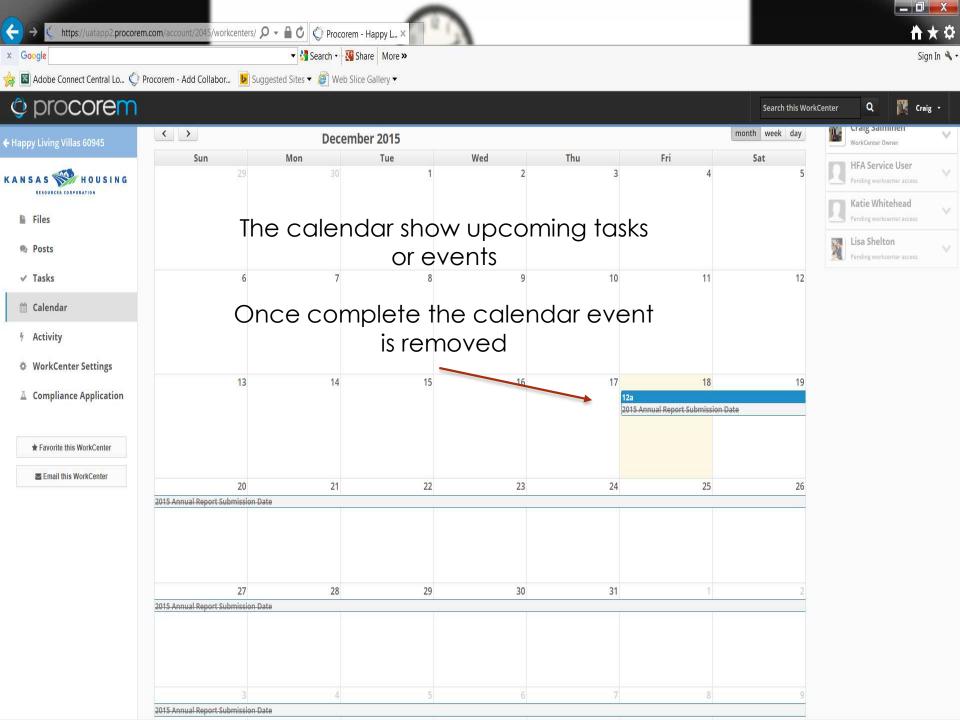
WorkCenter Tasks

Our acceptance that a task has been completed is only verification that we received your response

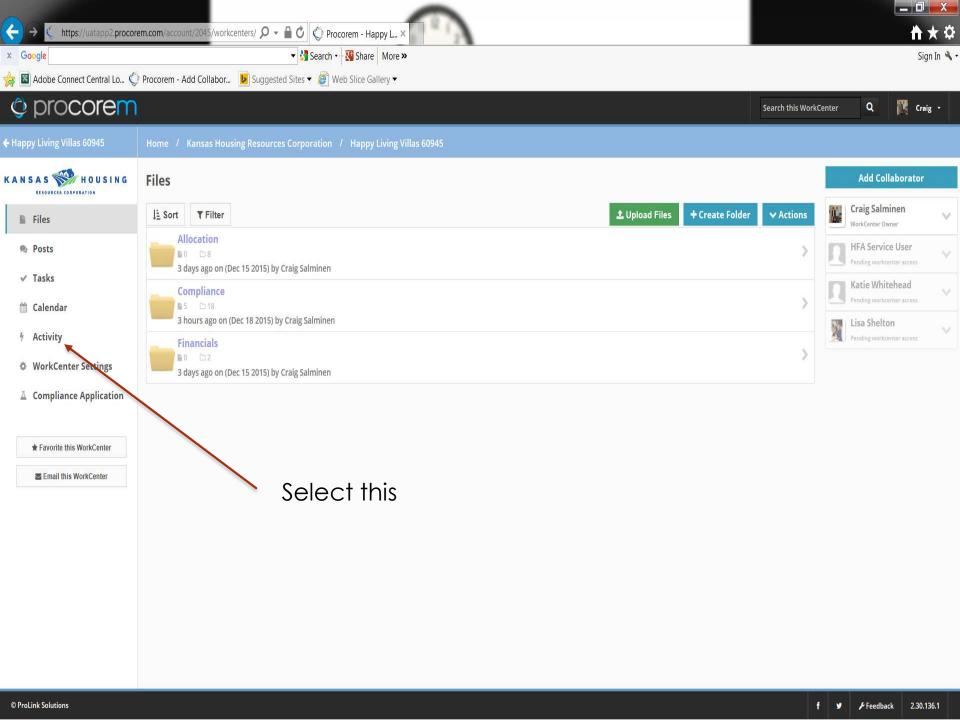
WorkCenter Calendar

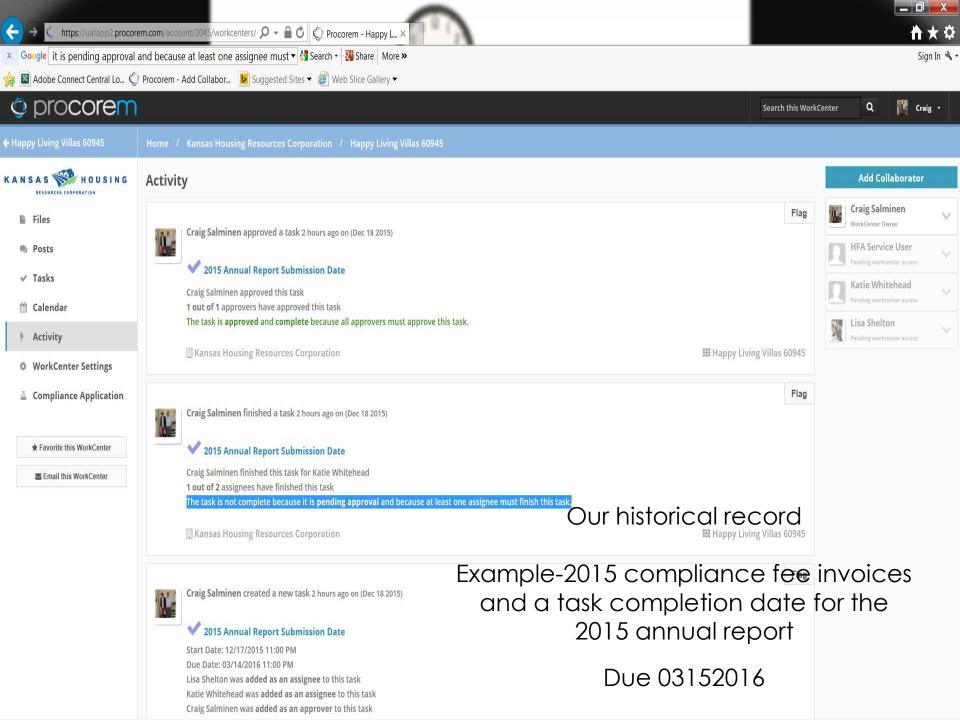






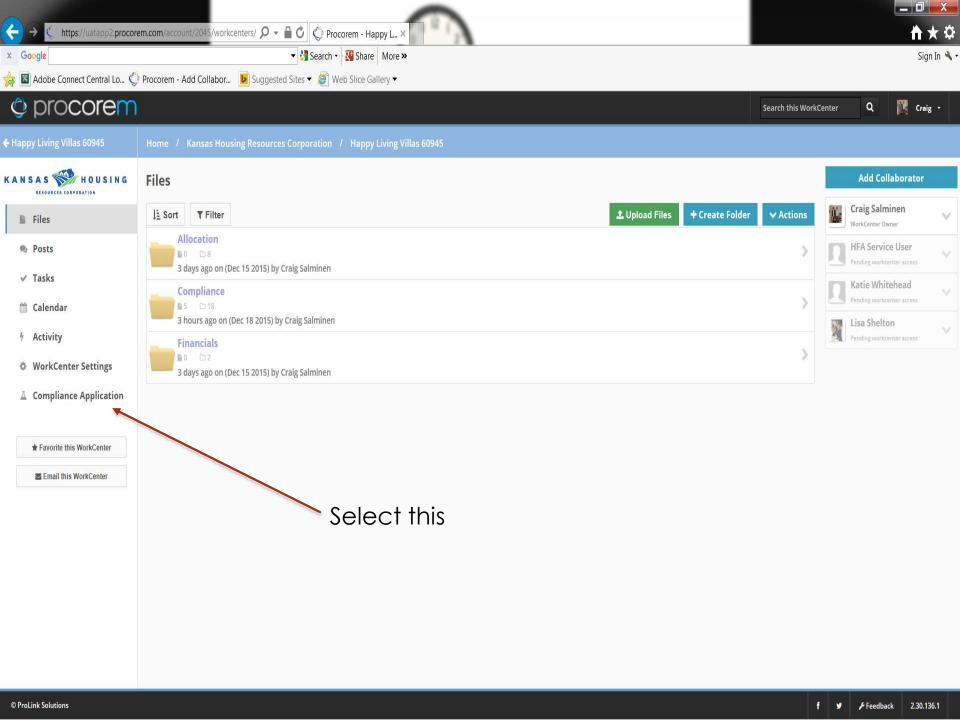
WorkCenter Activity

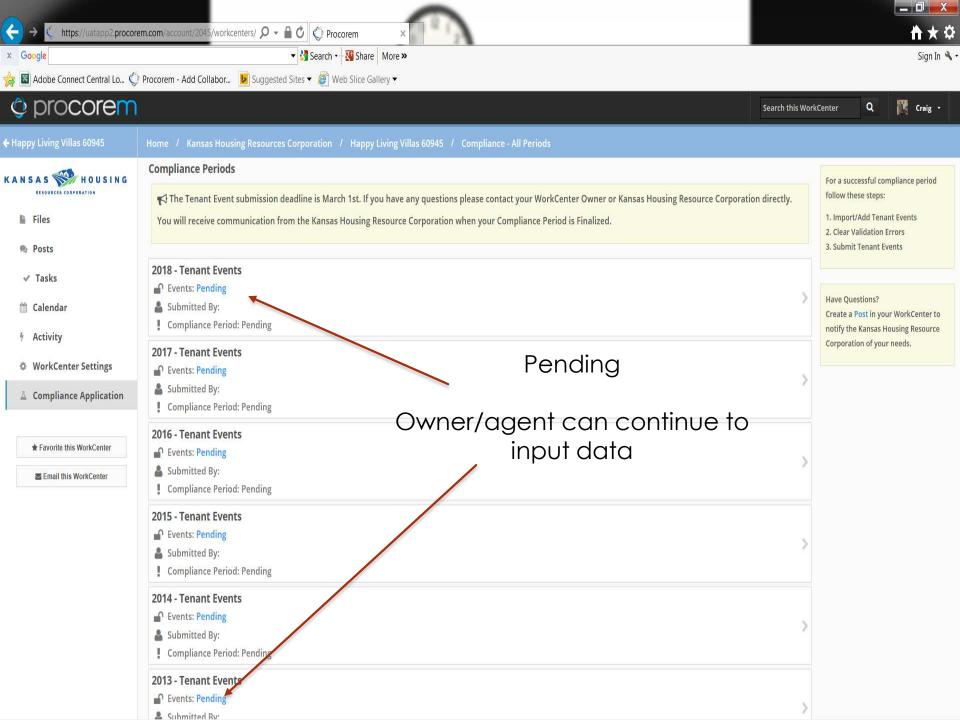


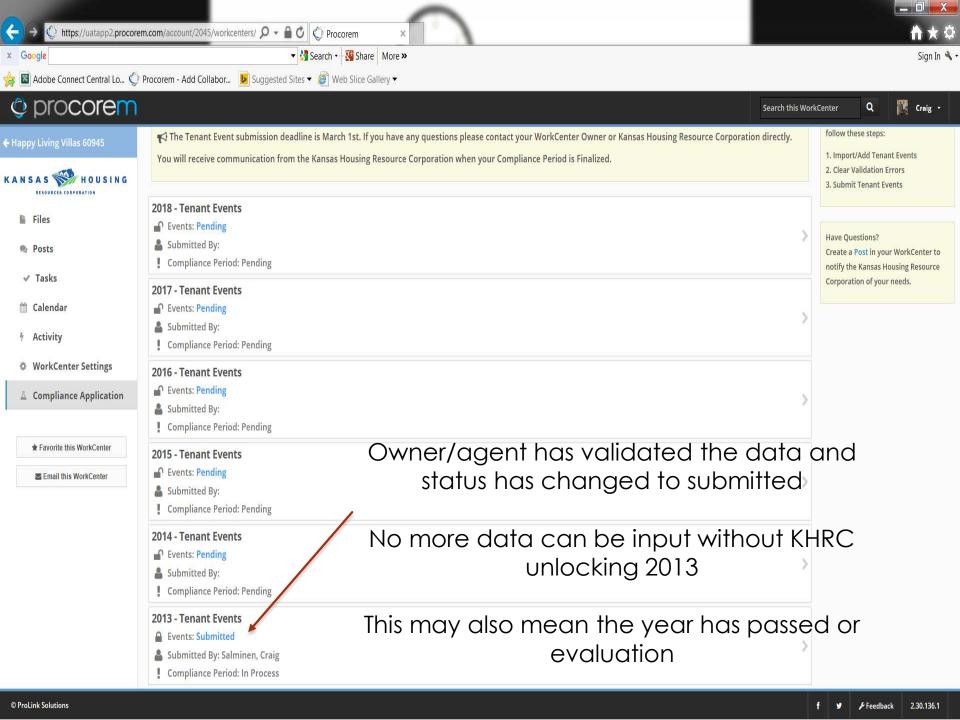


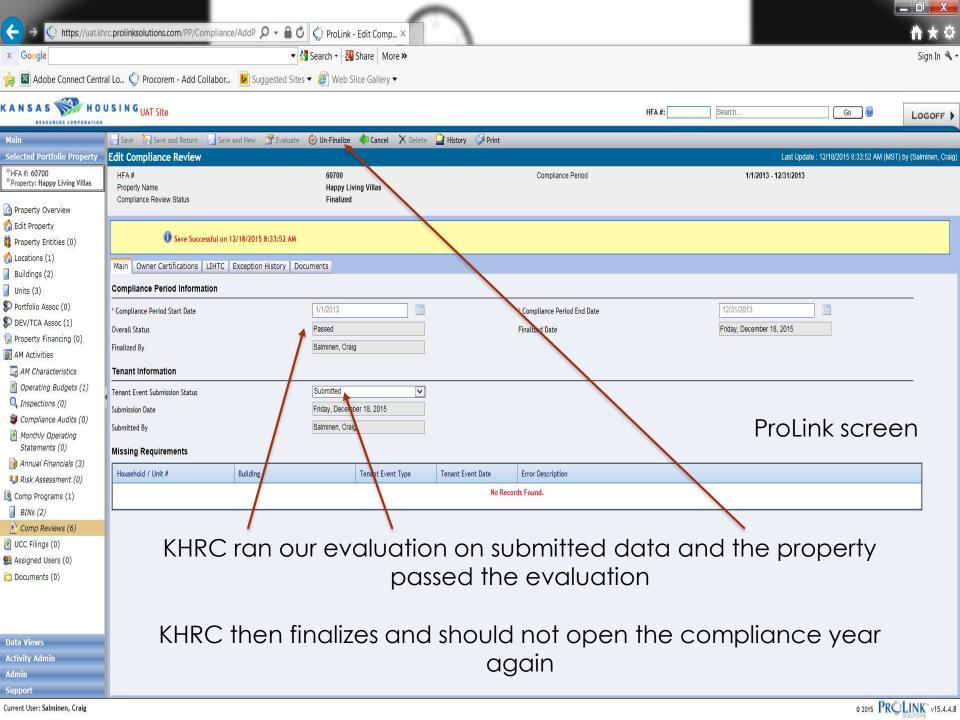
WorkCenter

Compliance Application





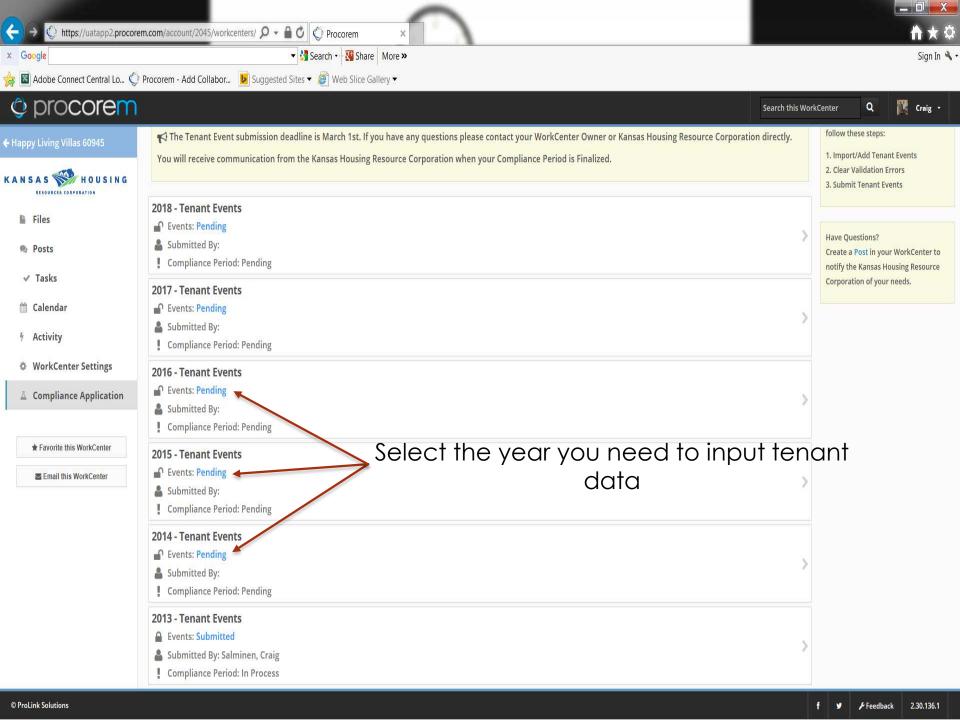


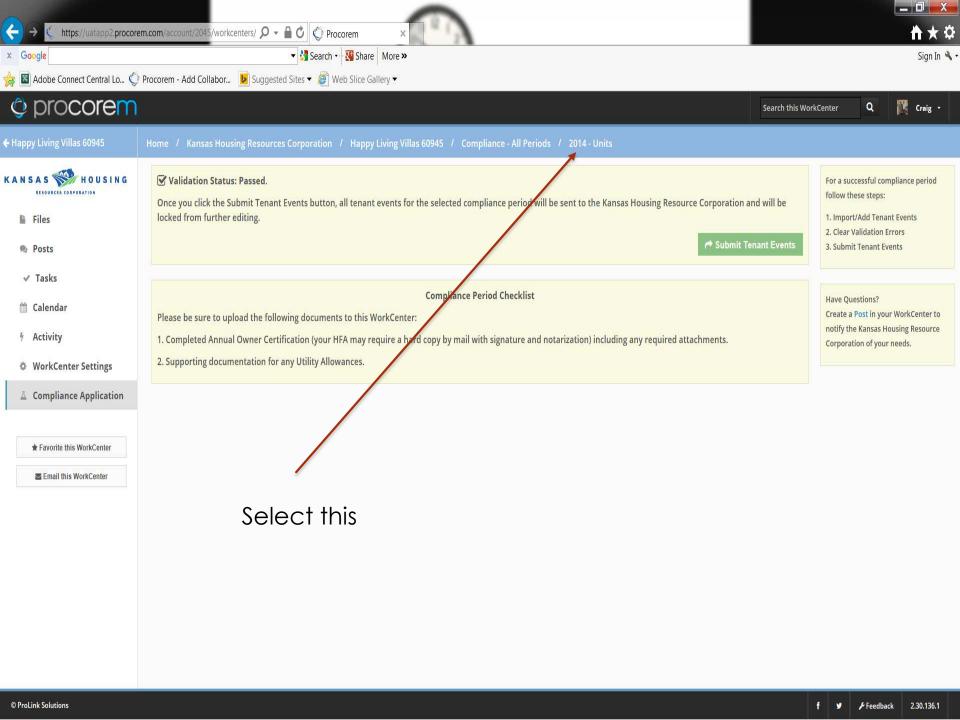


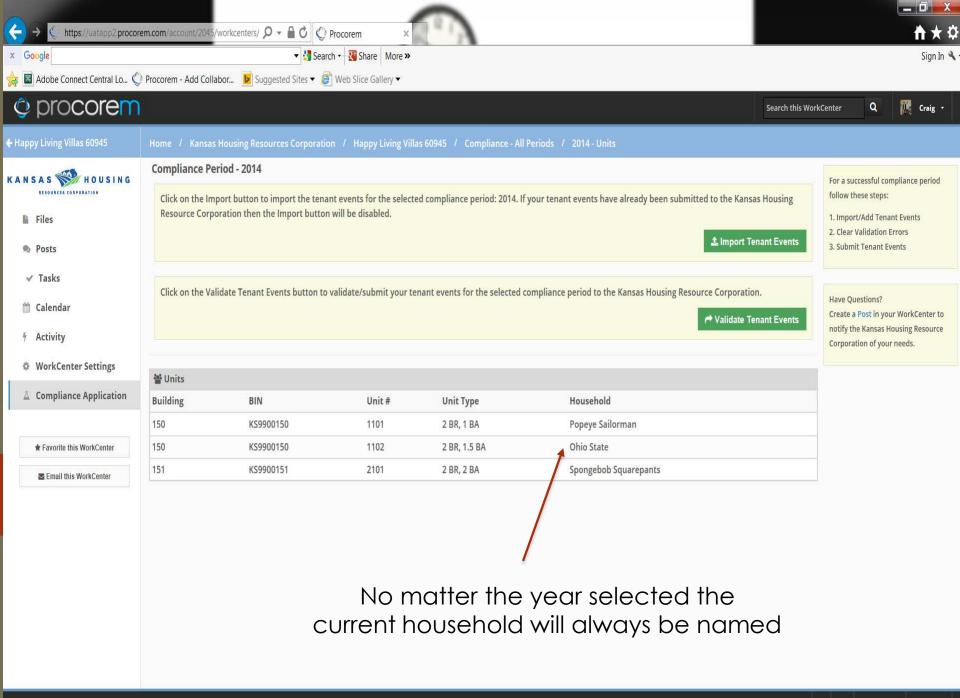
WorkCenter

Compliance Application

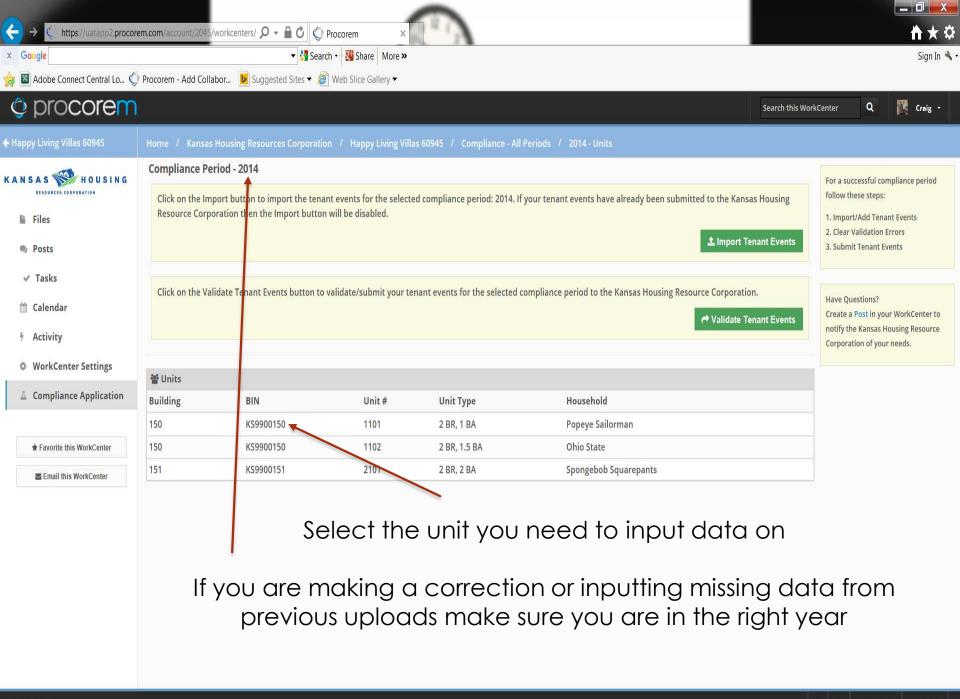
Inputting Tenant Events







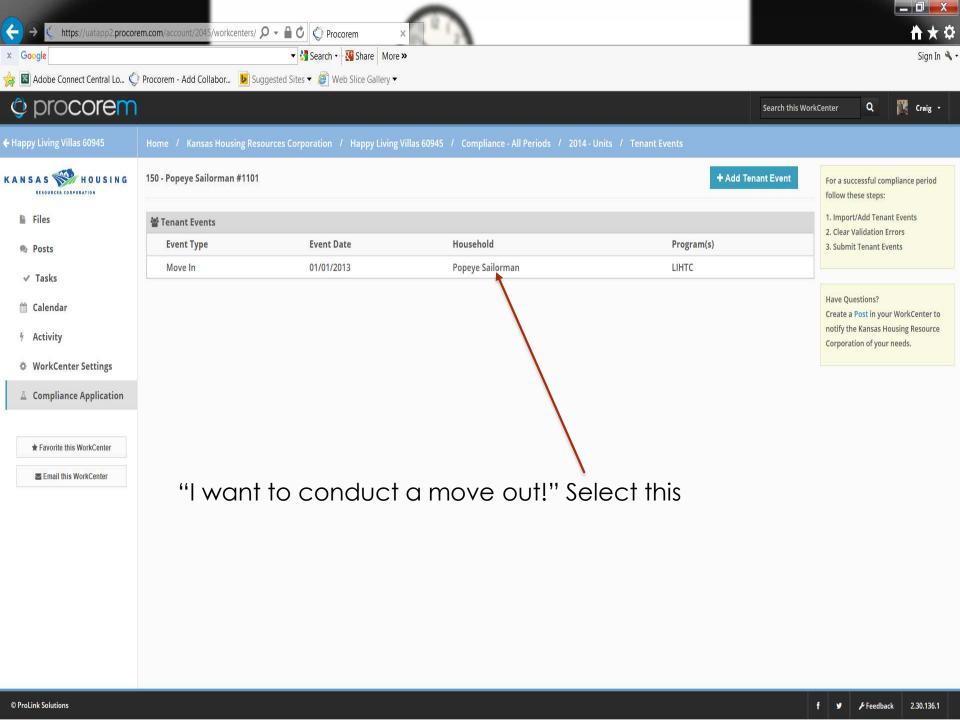
© ProLink Solutions 2.30,136.1

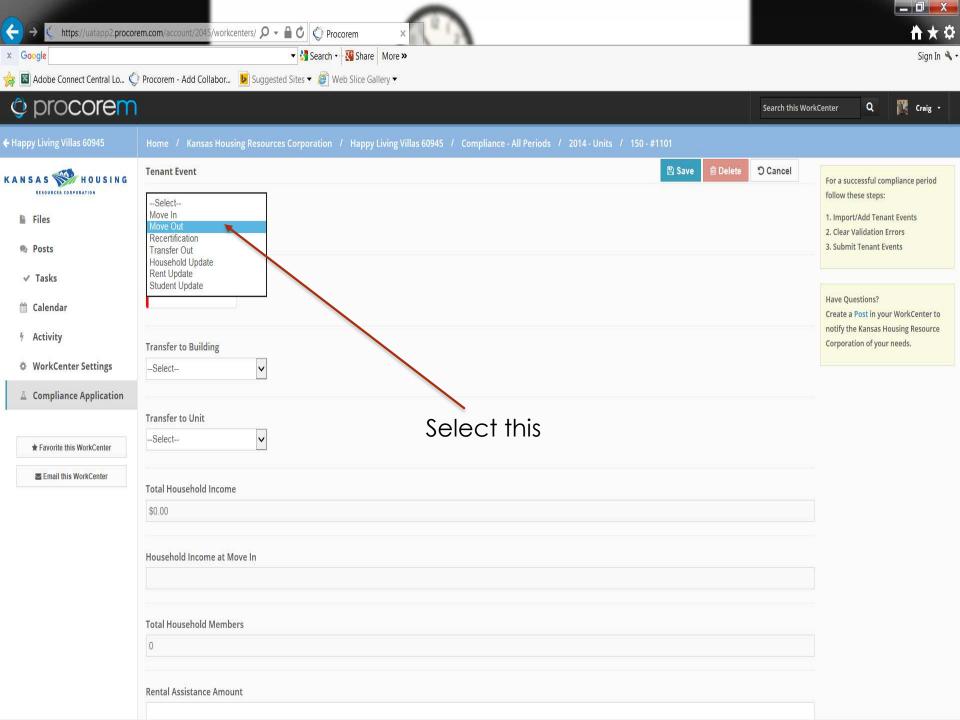


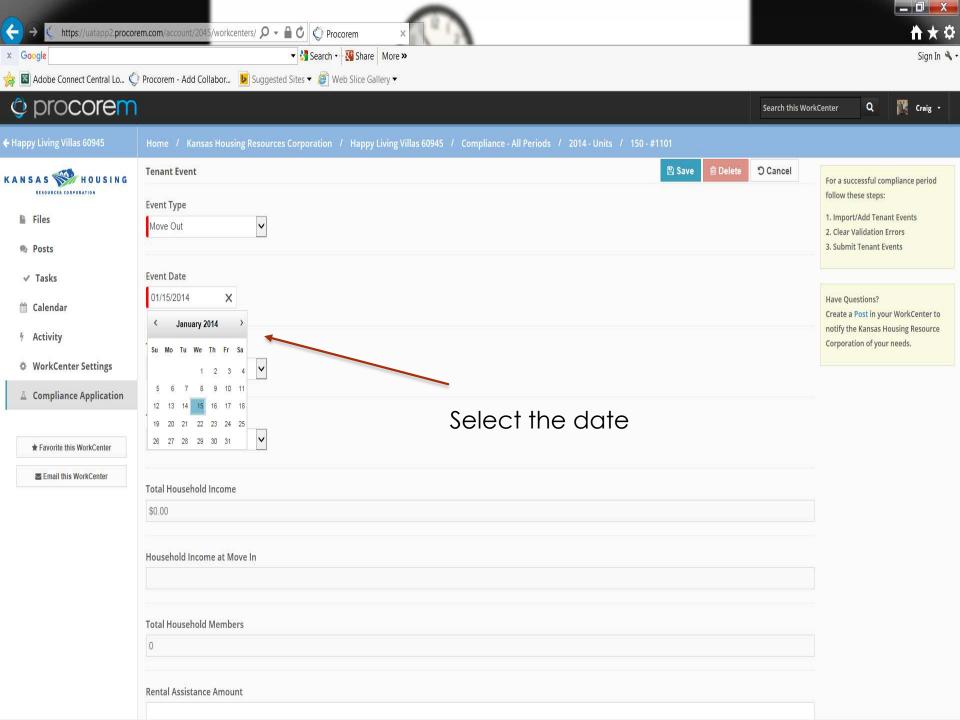
WorkCenter

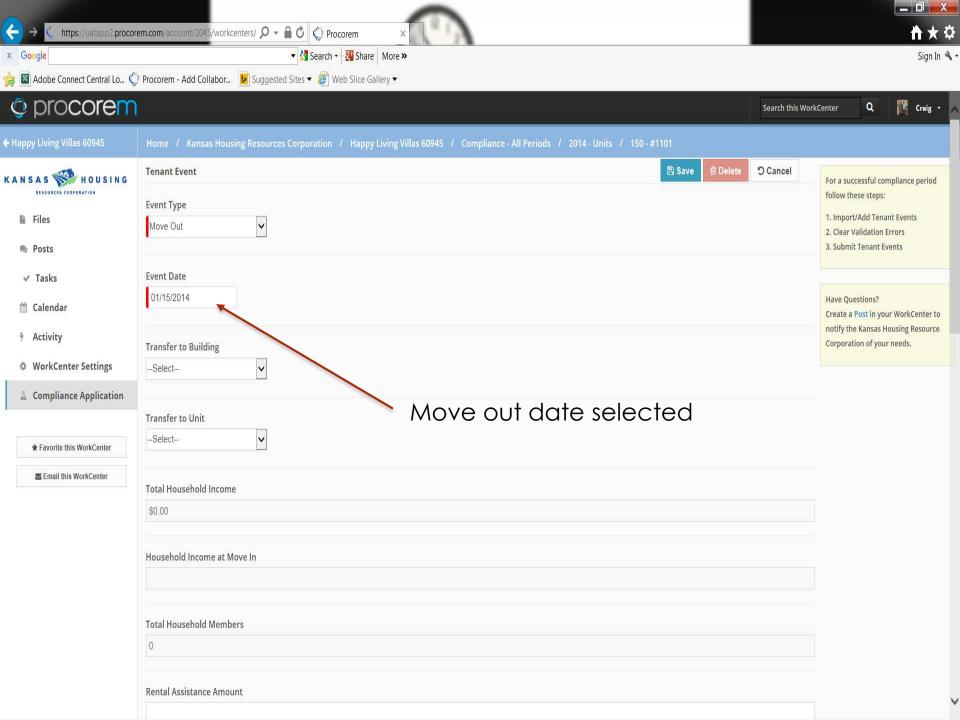
Compliance Application

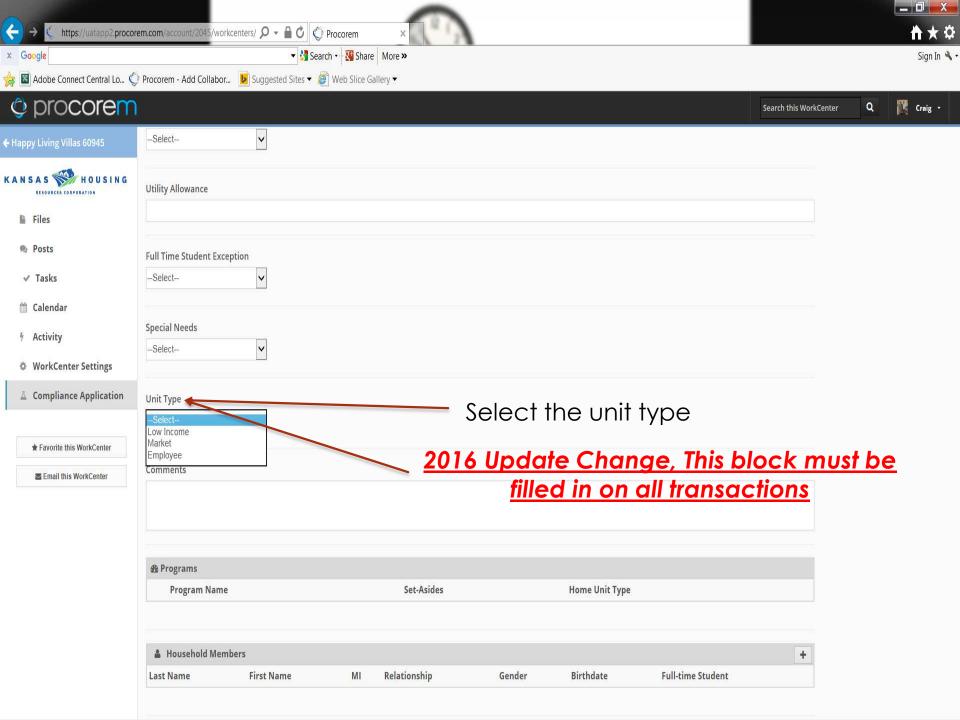
Inputting a Move Out

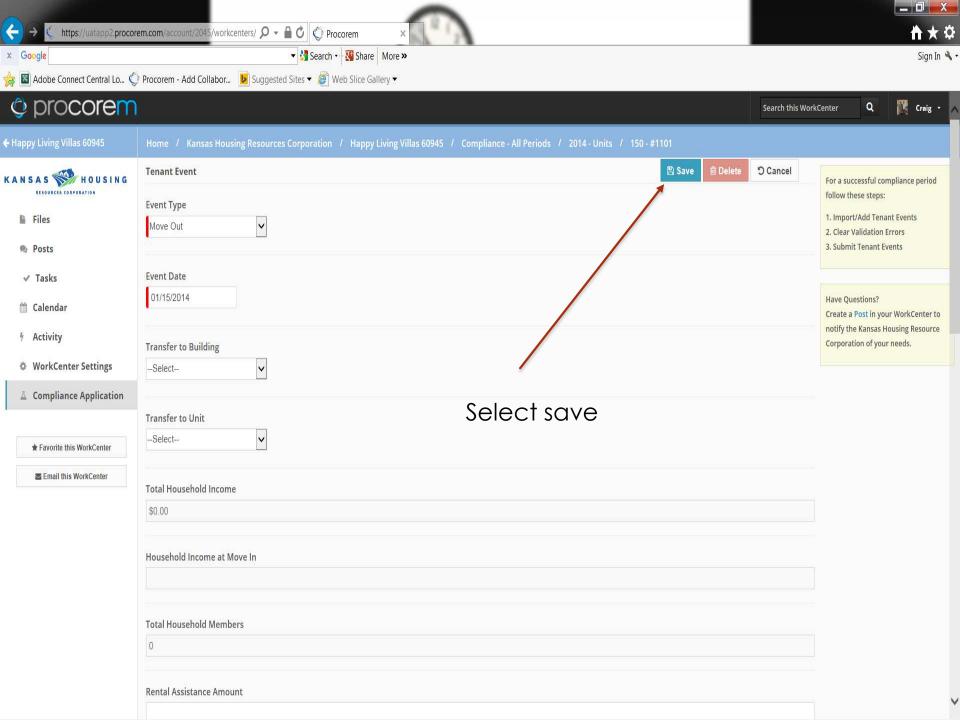


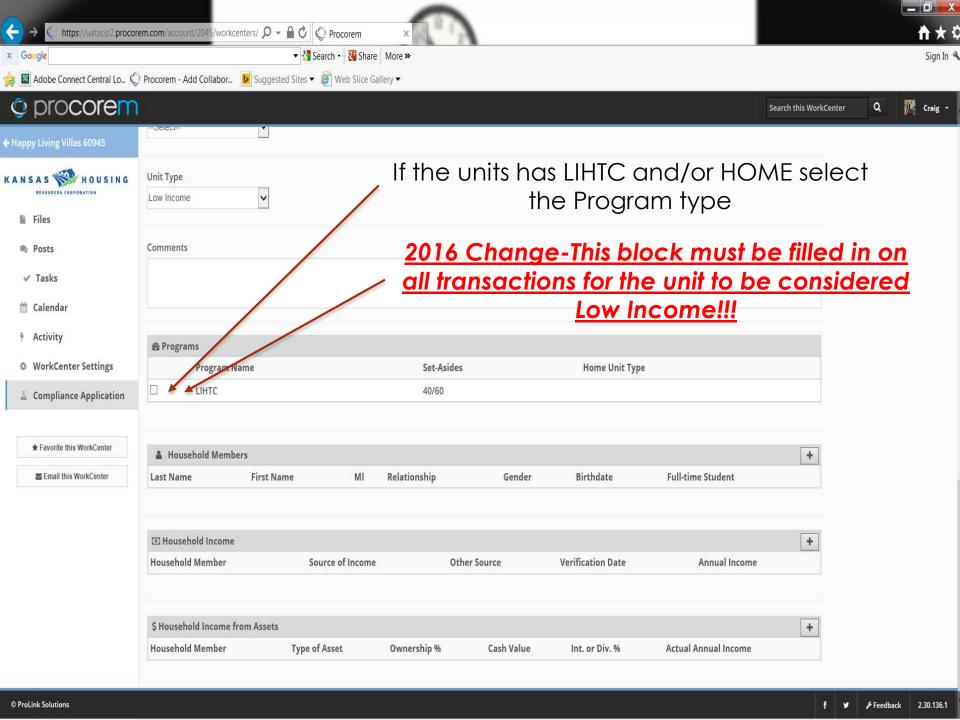


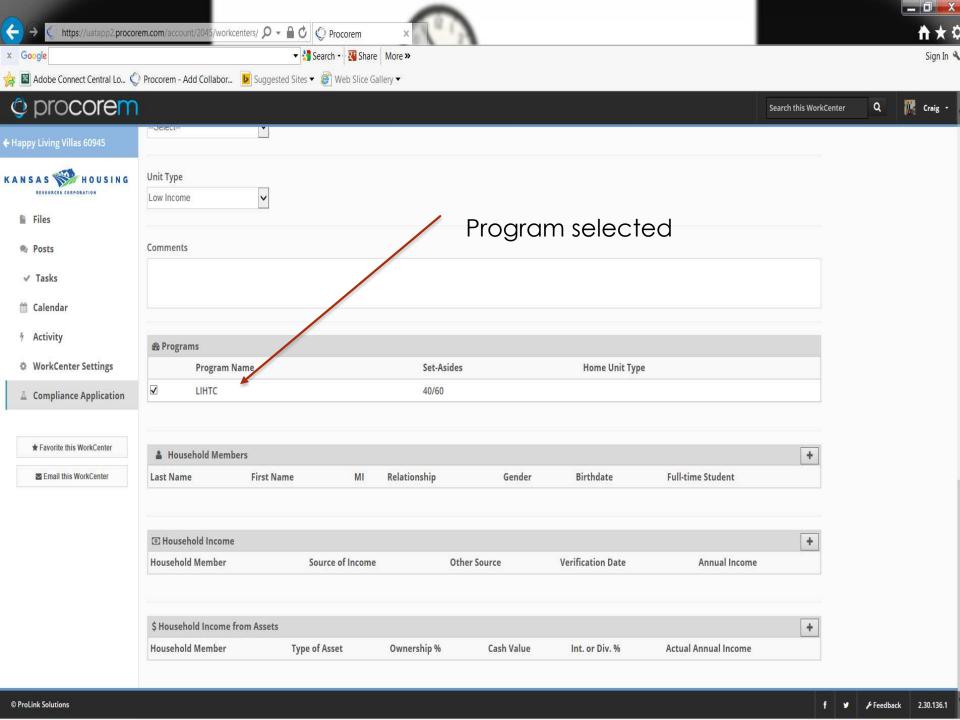


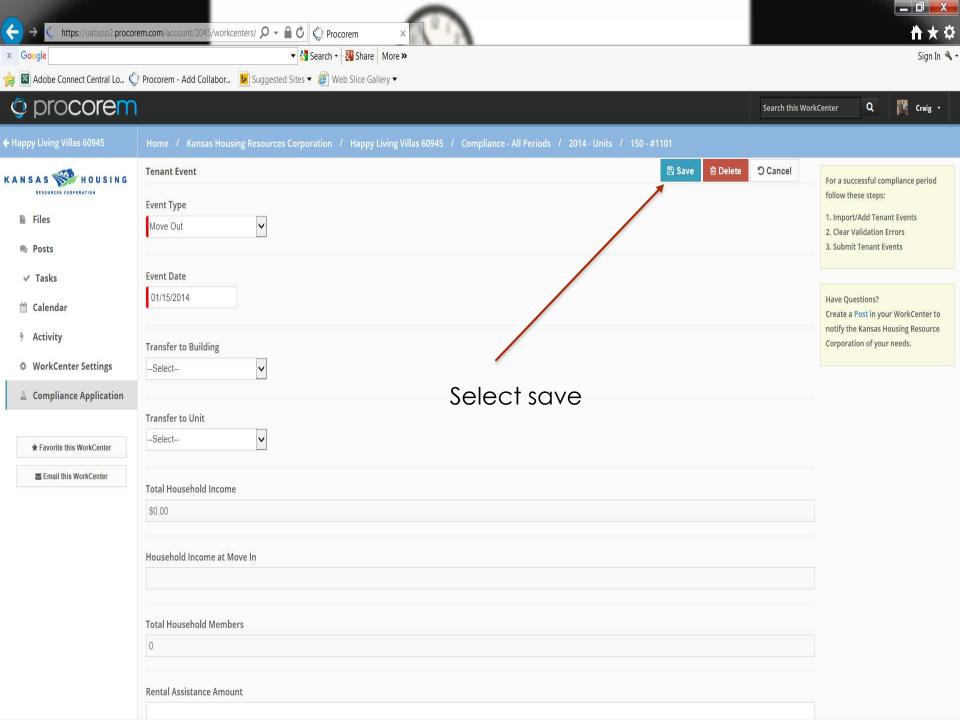


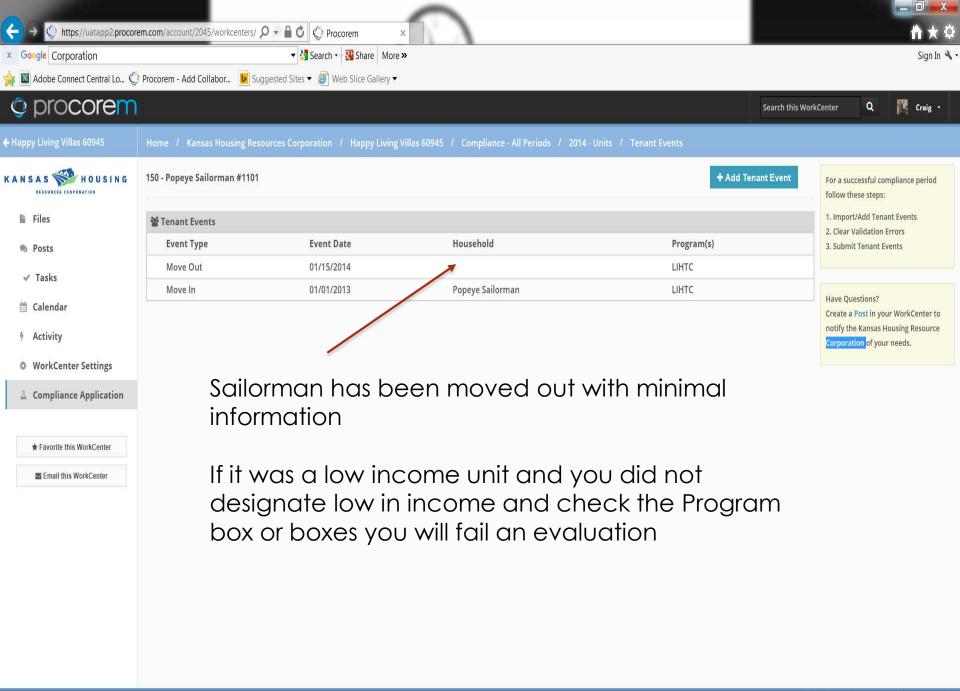








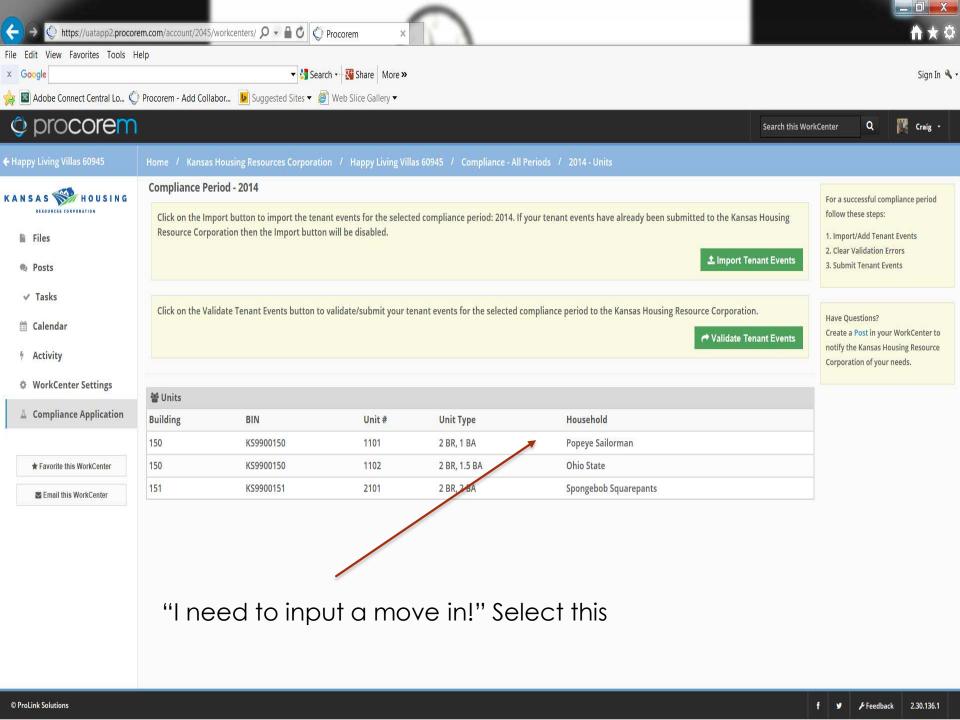


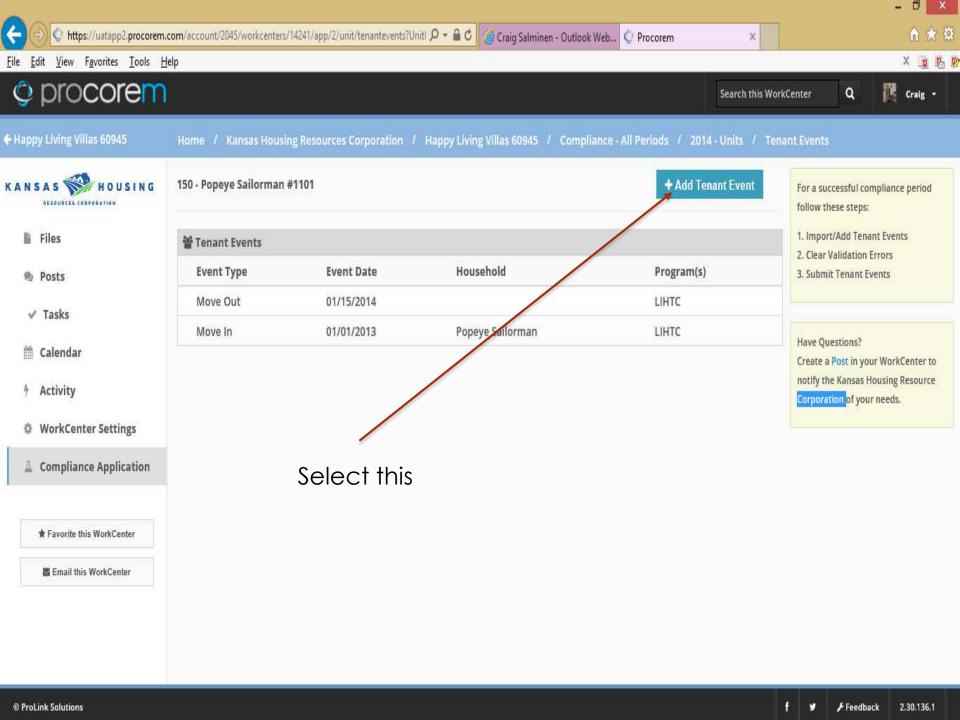


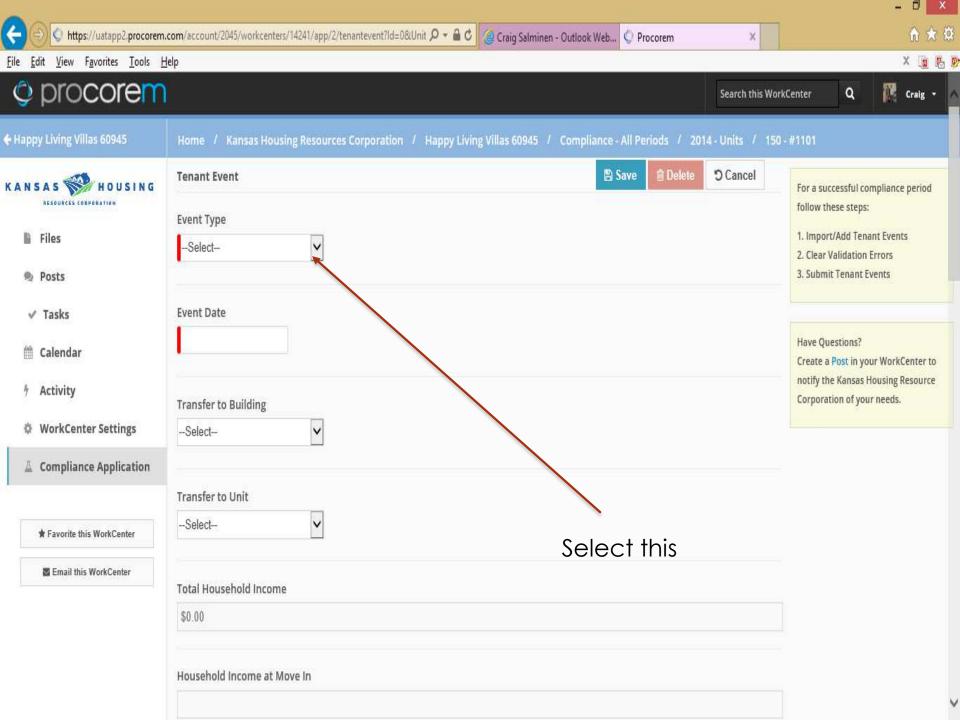
WorkCenter

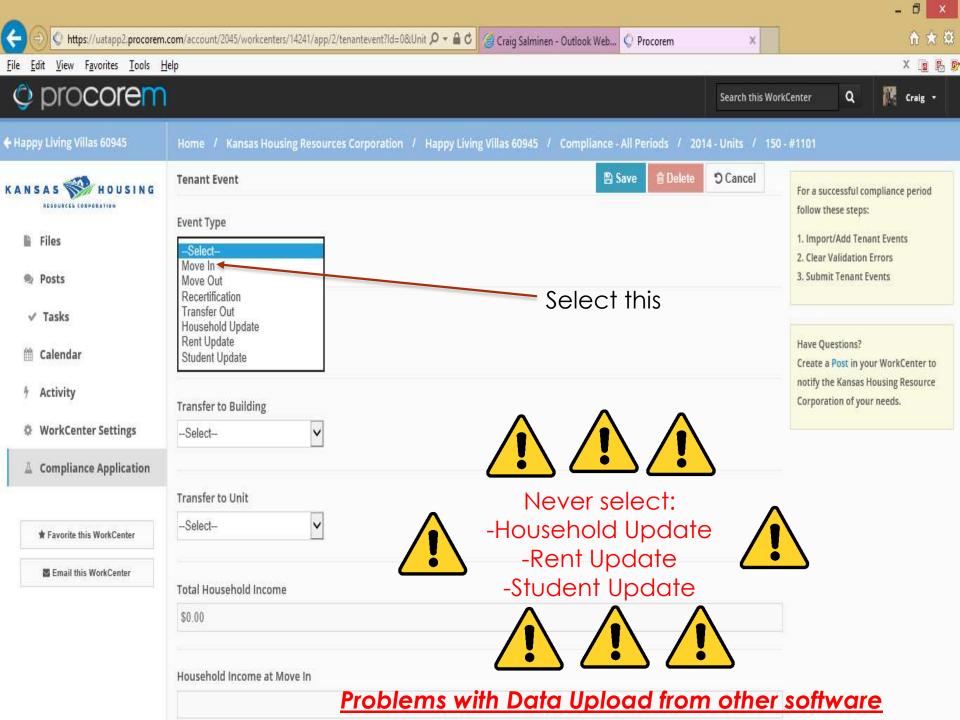
Compliance Application

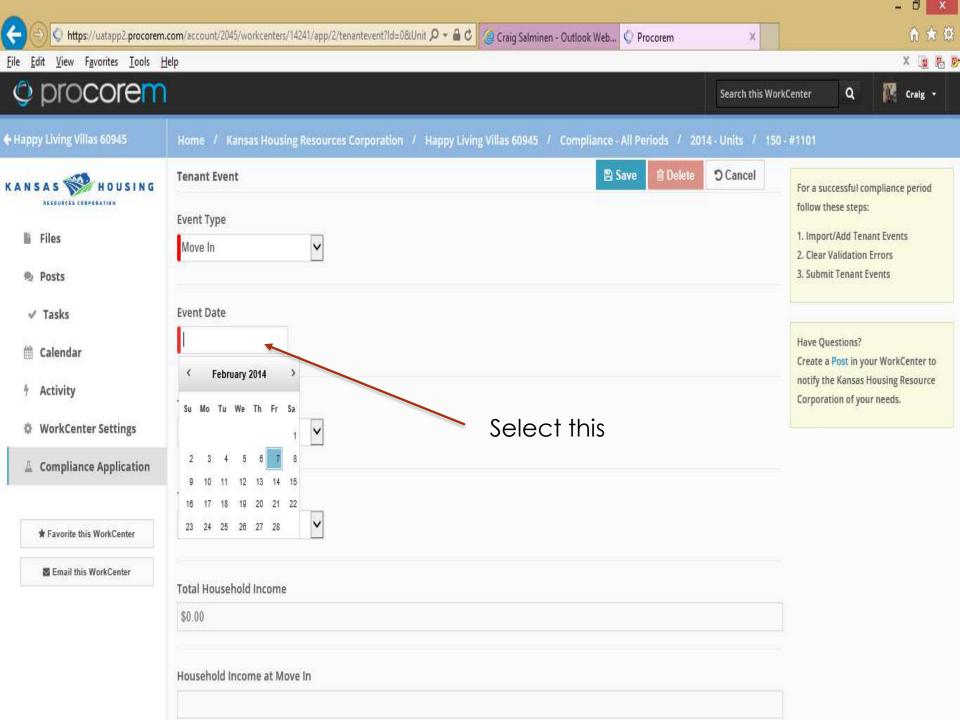
Inputting a Move In

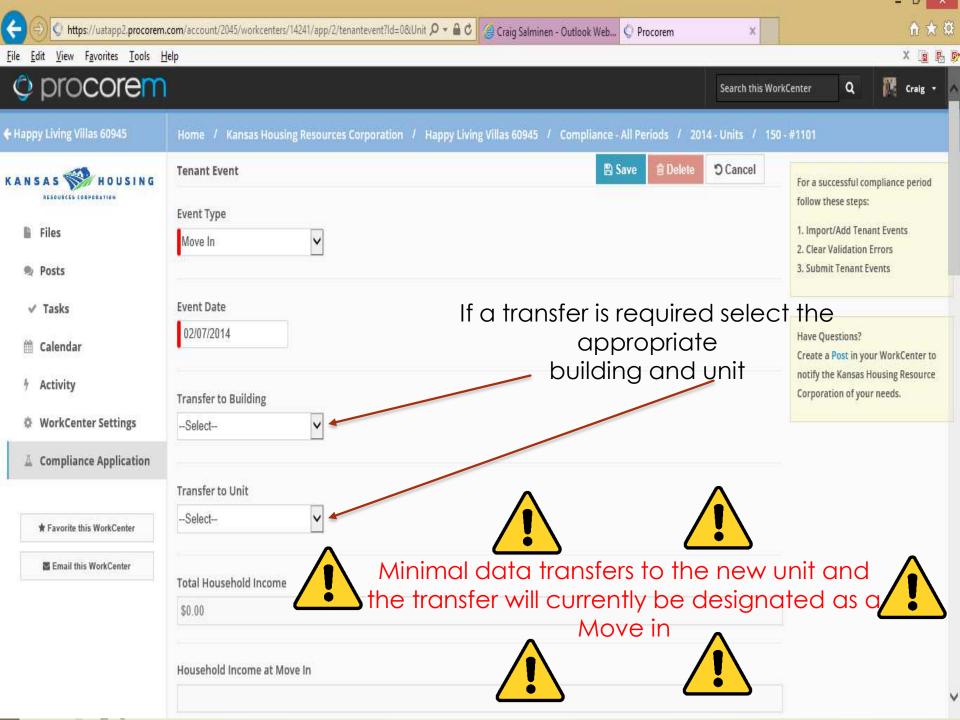


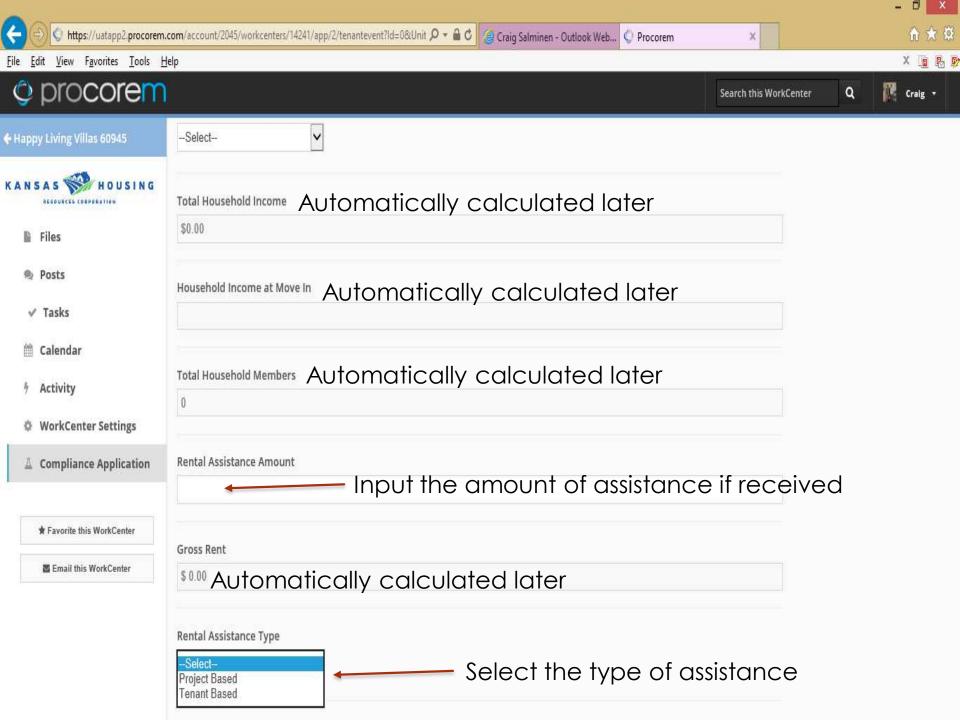


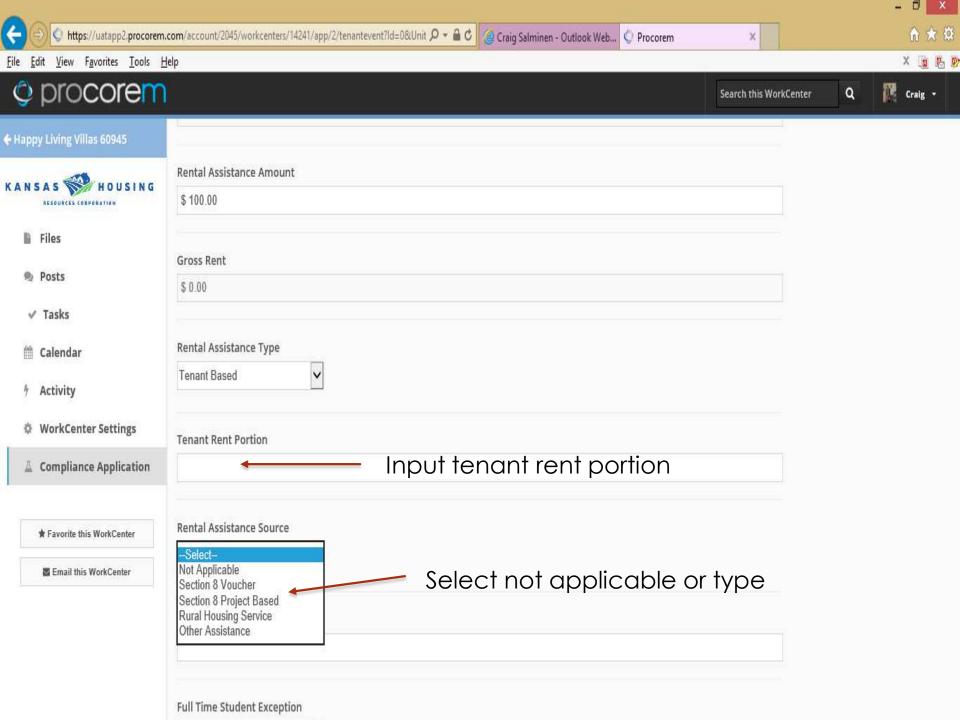


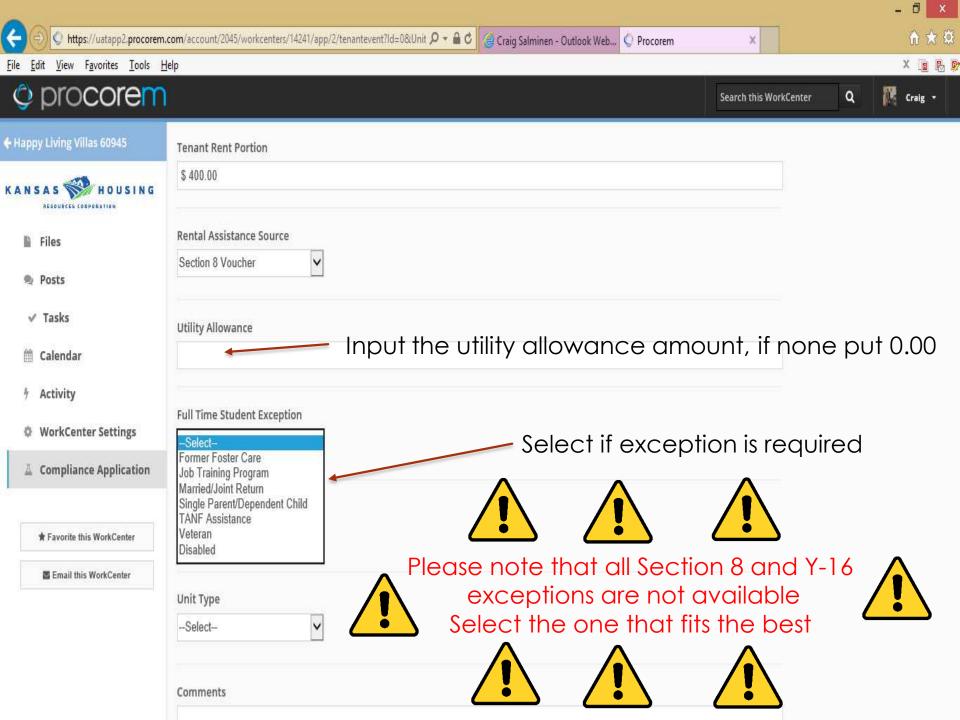


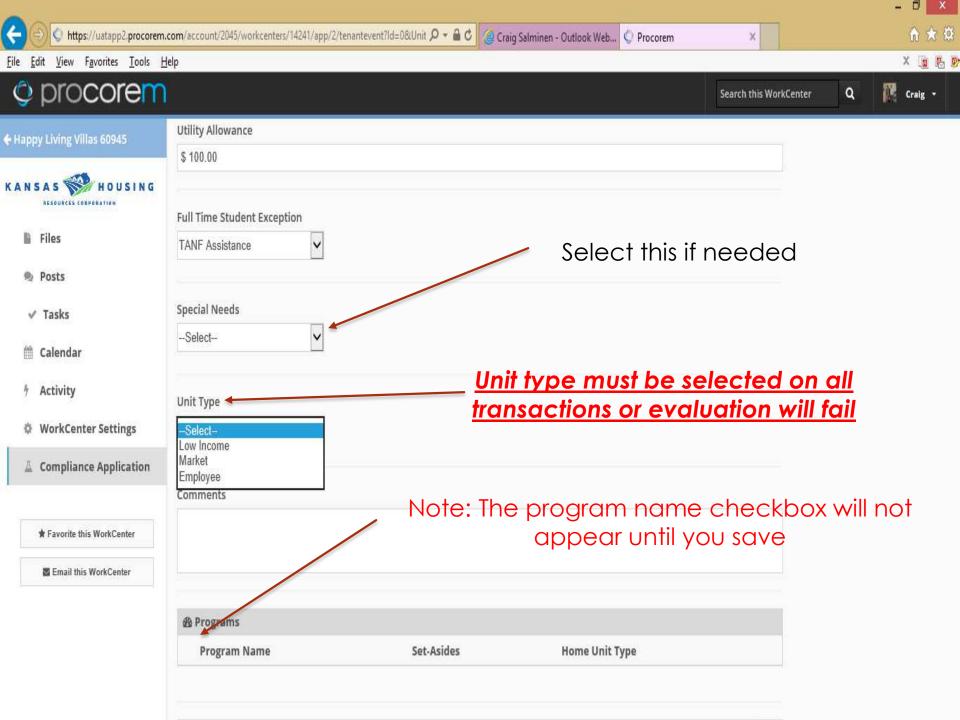


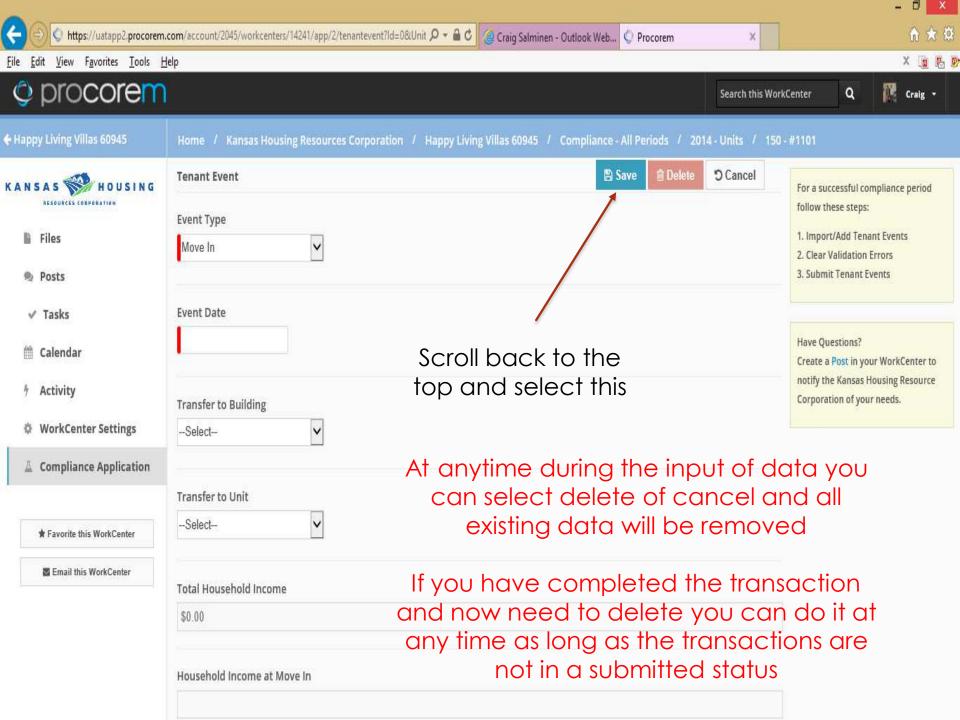


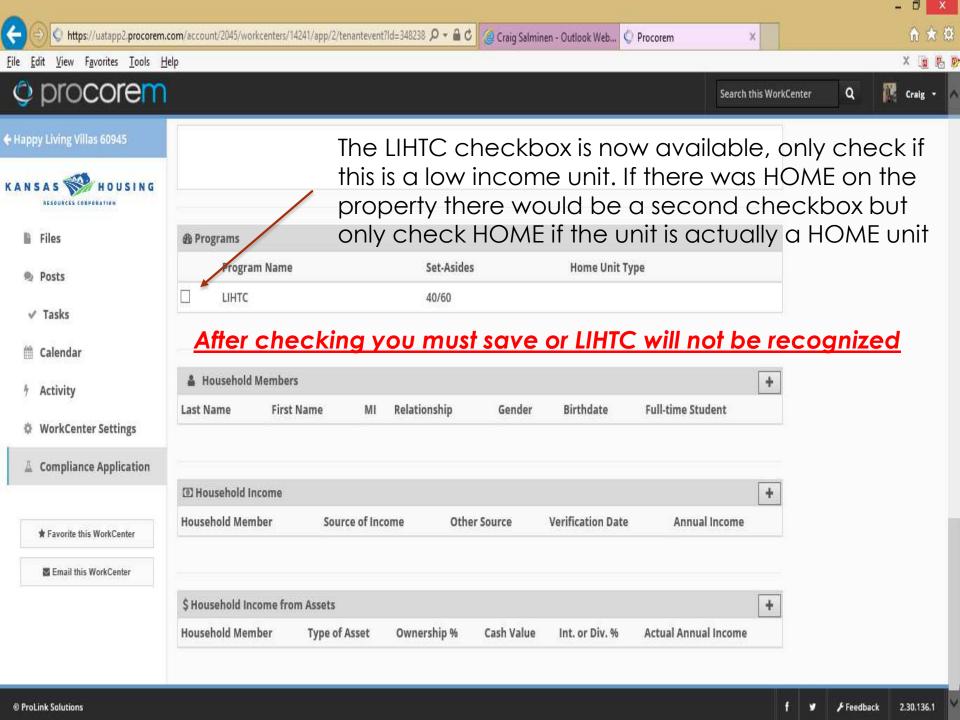


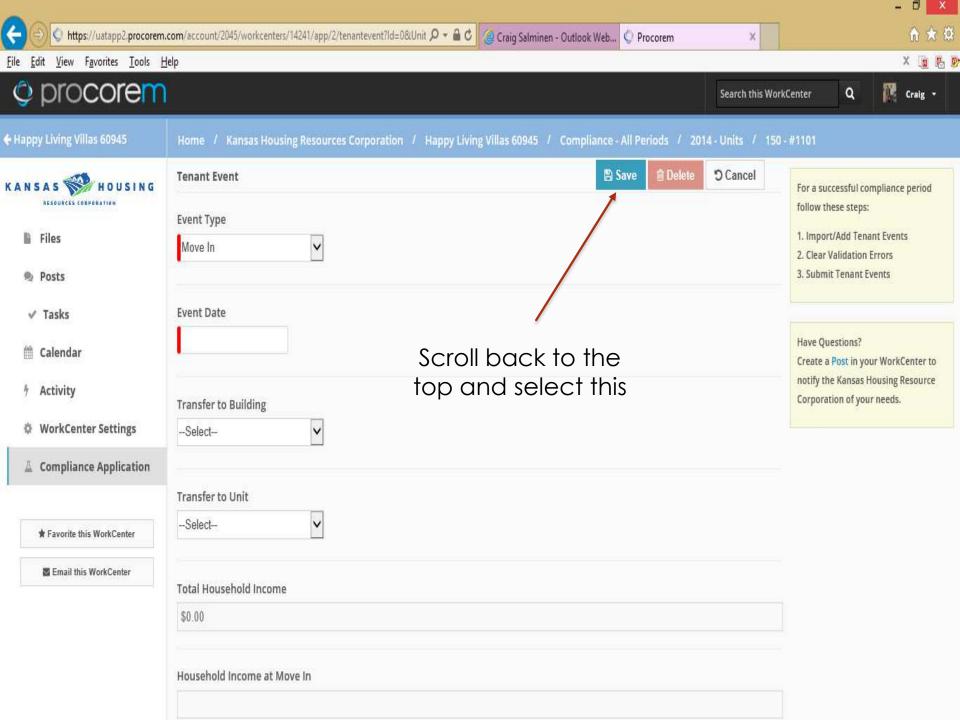


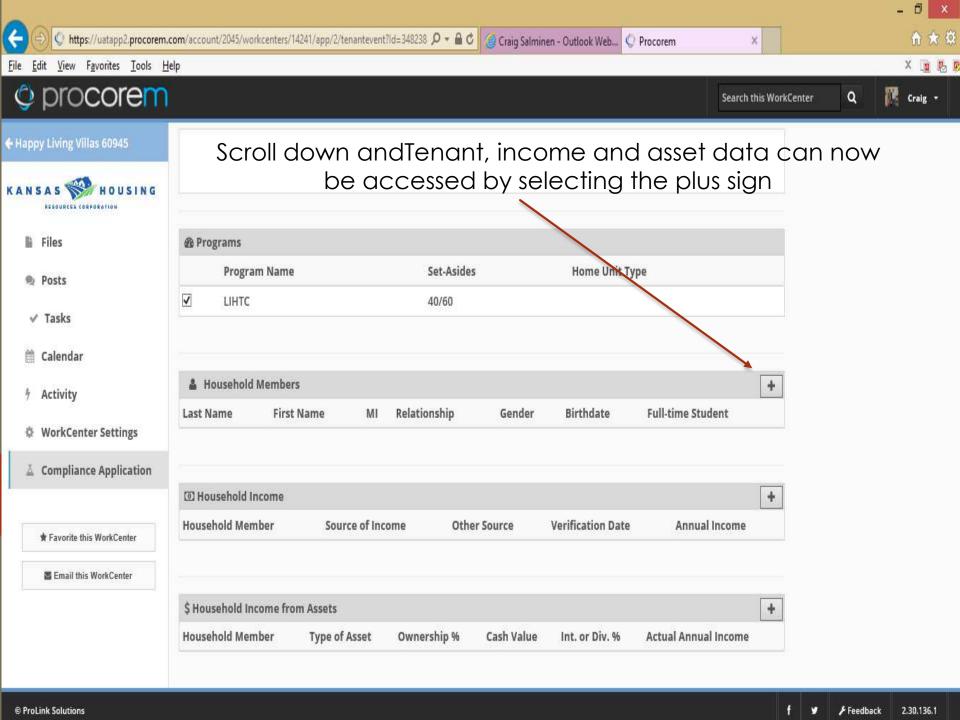


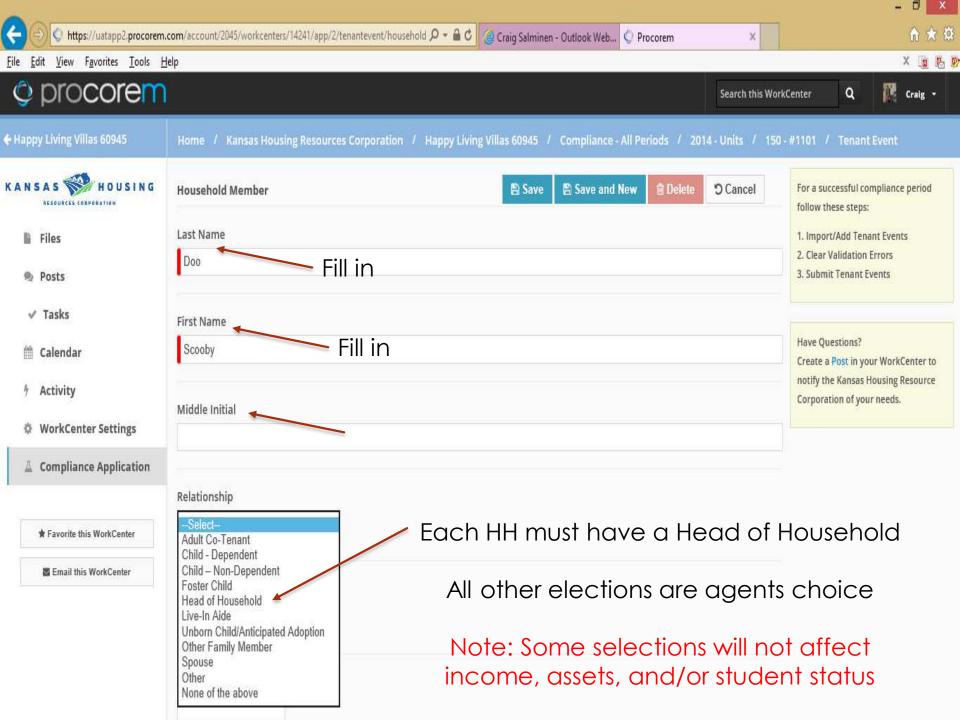


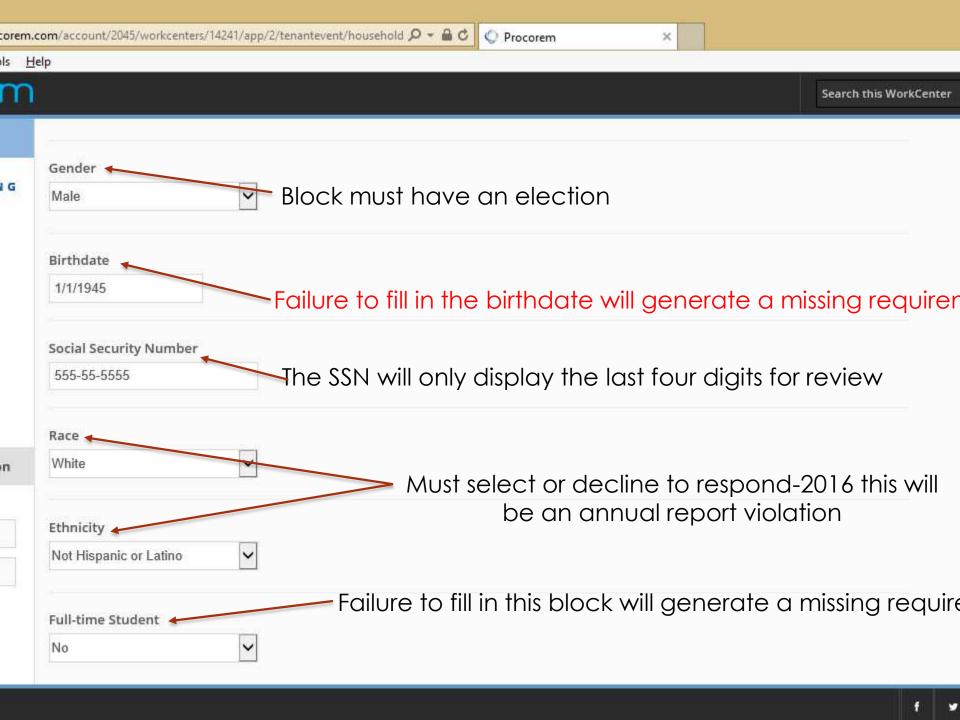


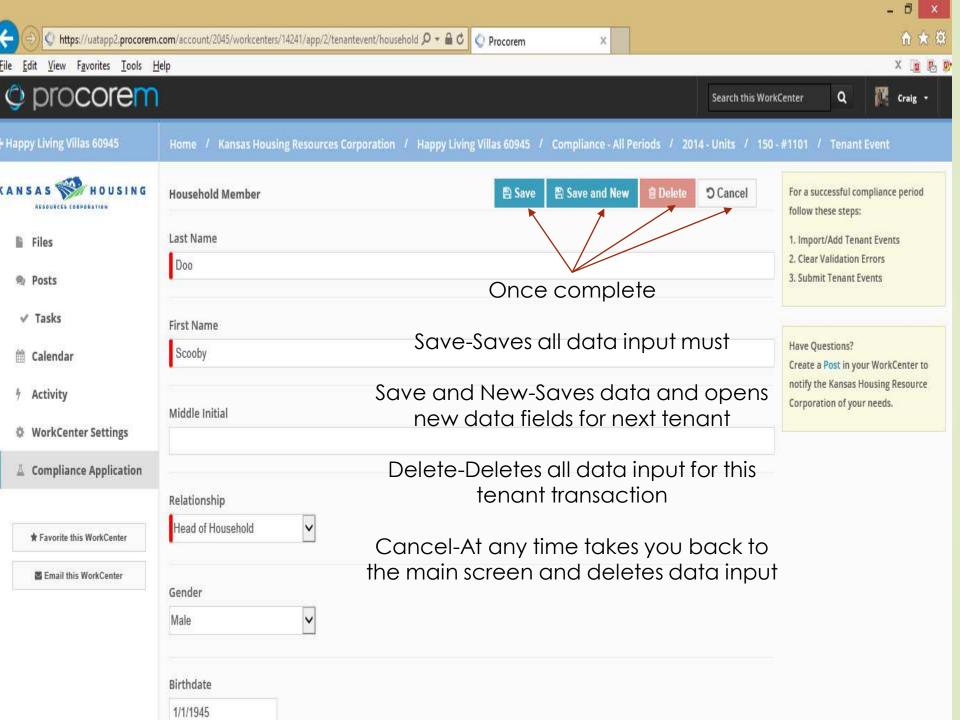


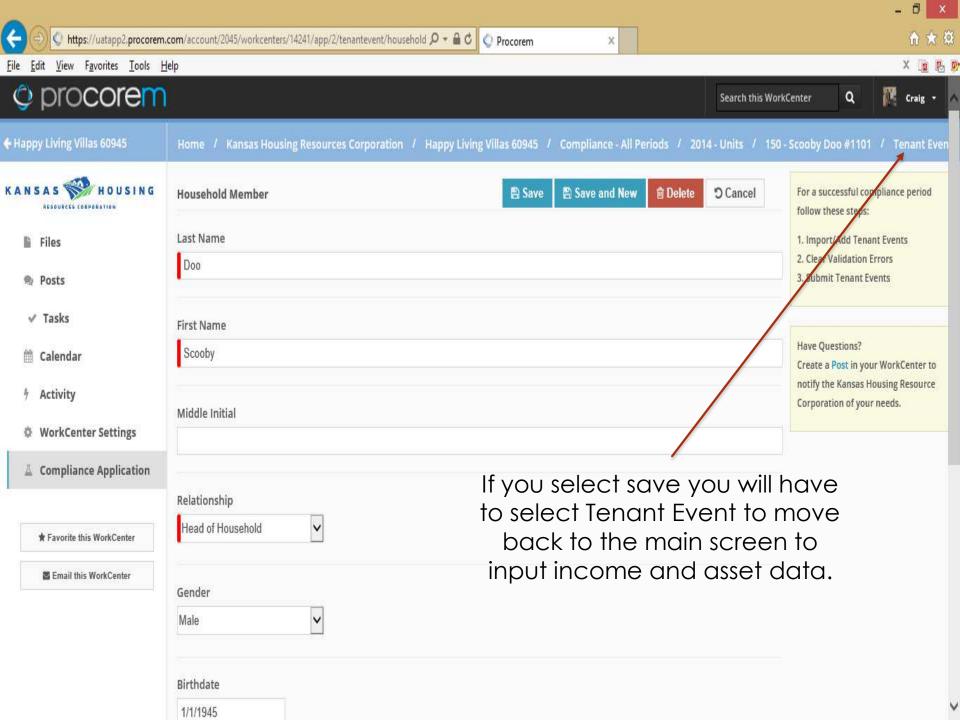


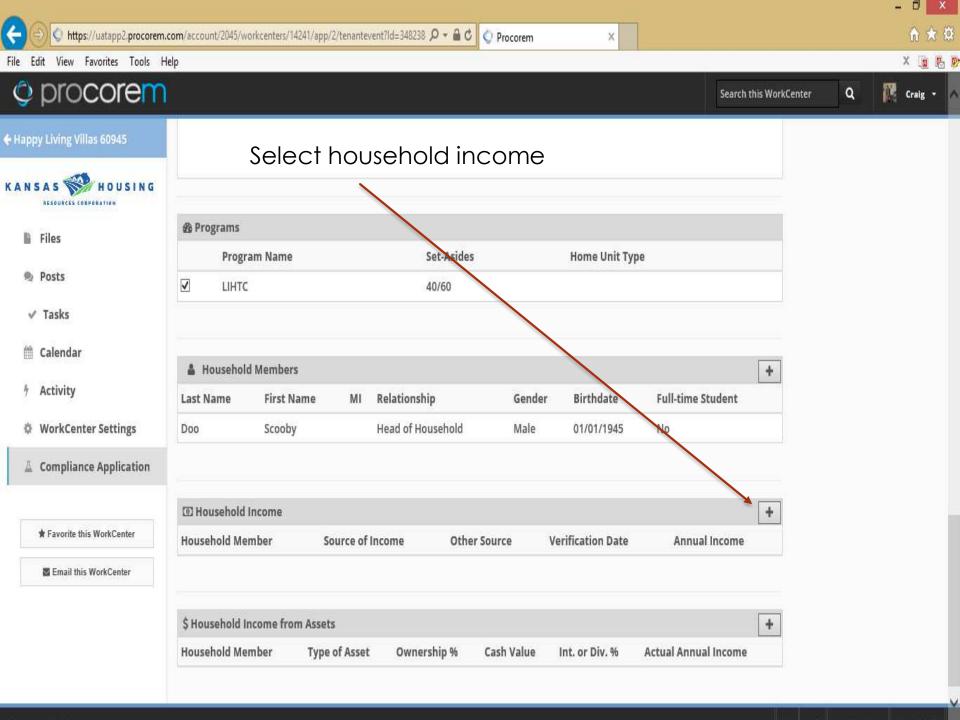


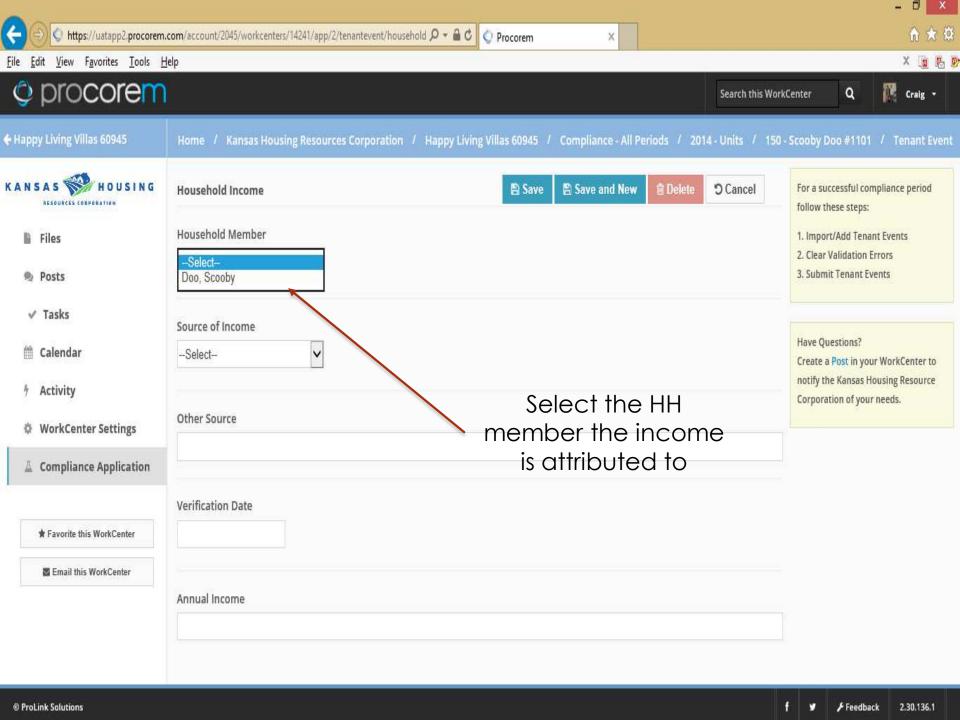


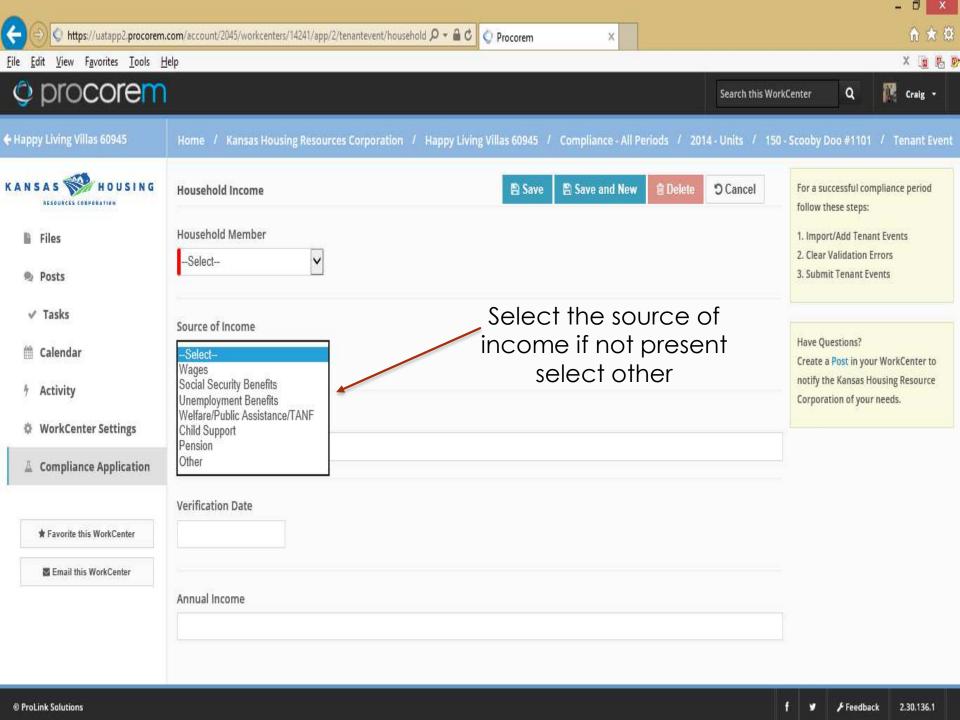


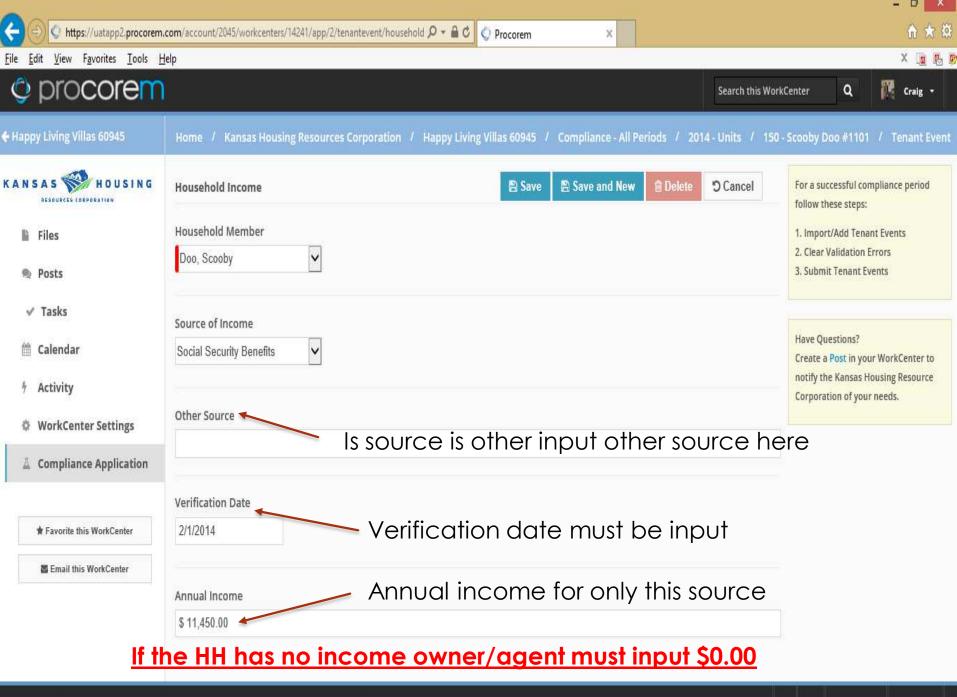


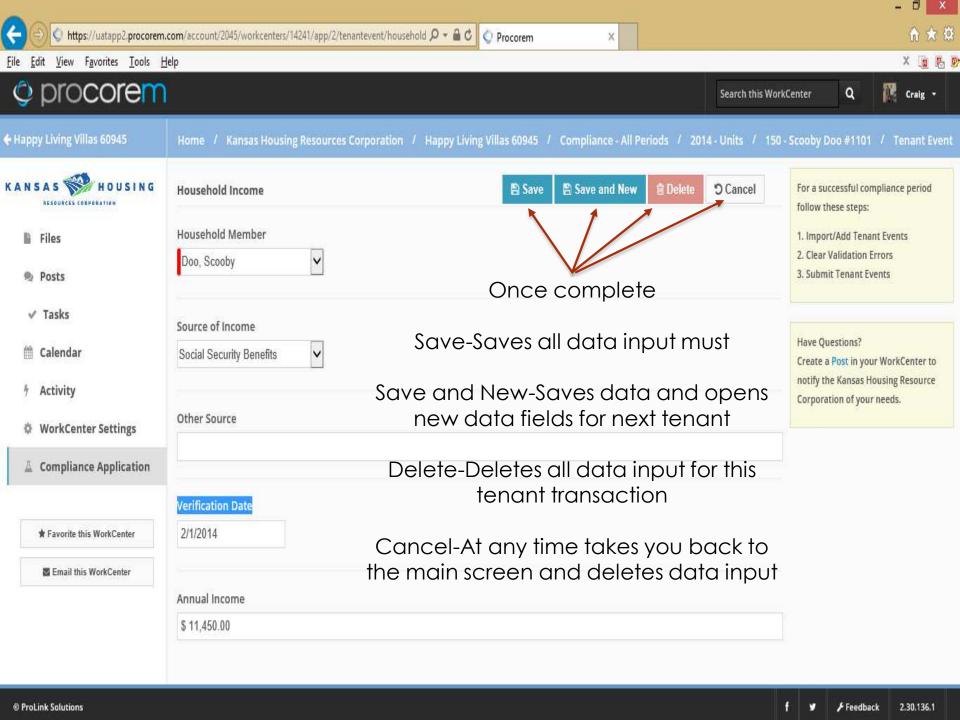


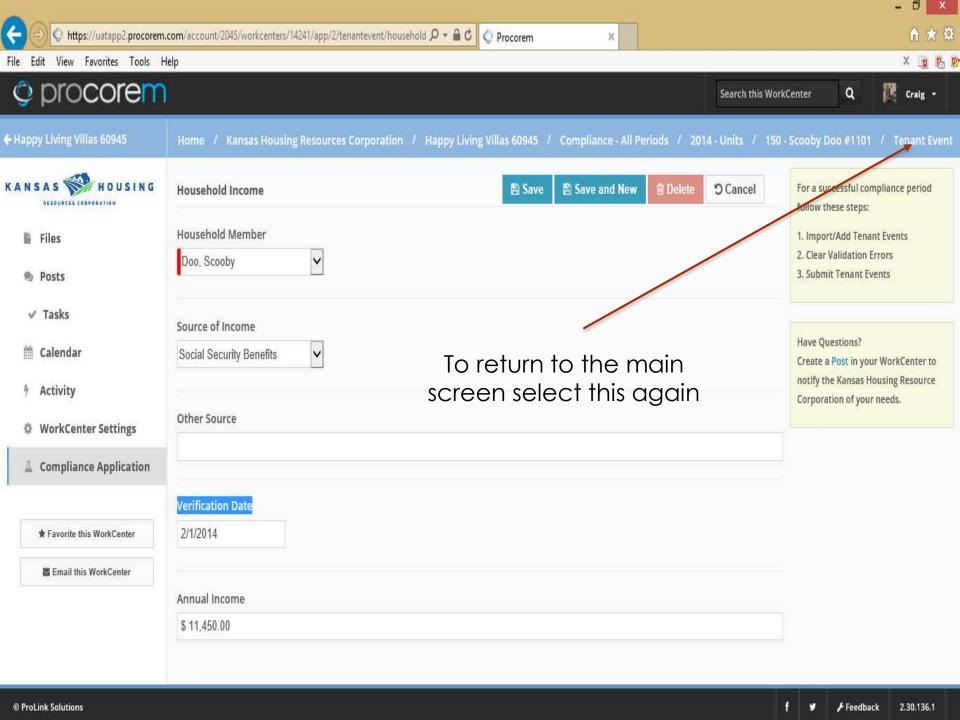


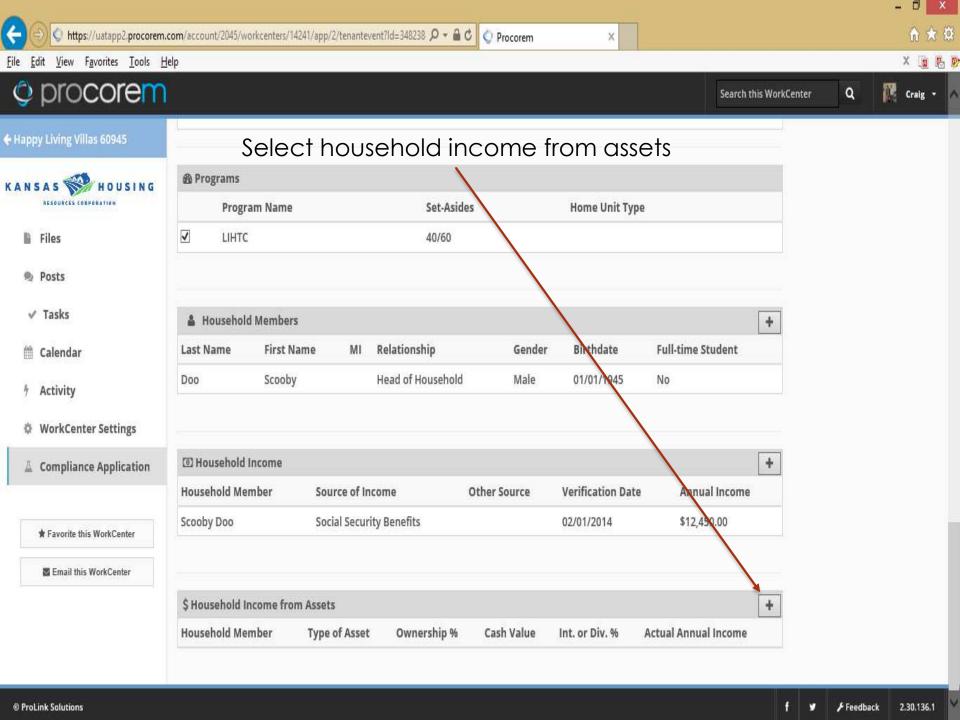


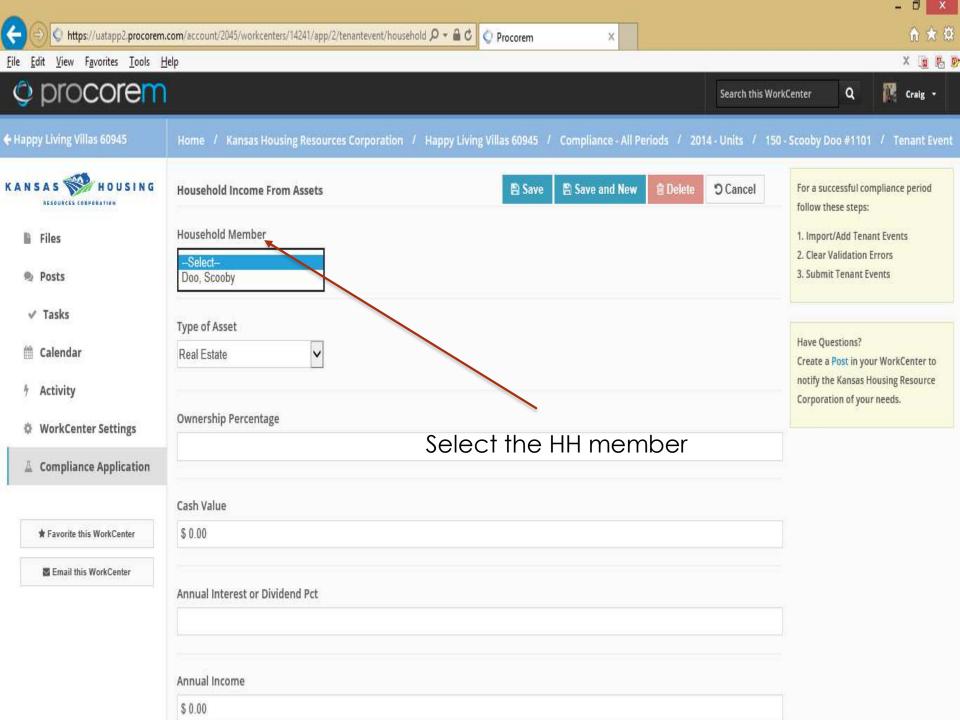


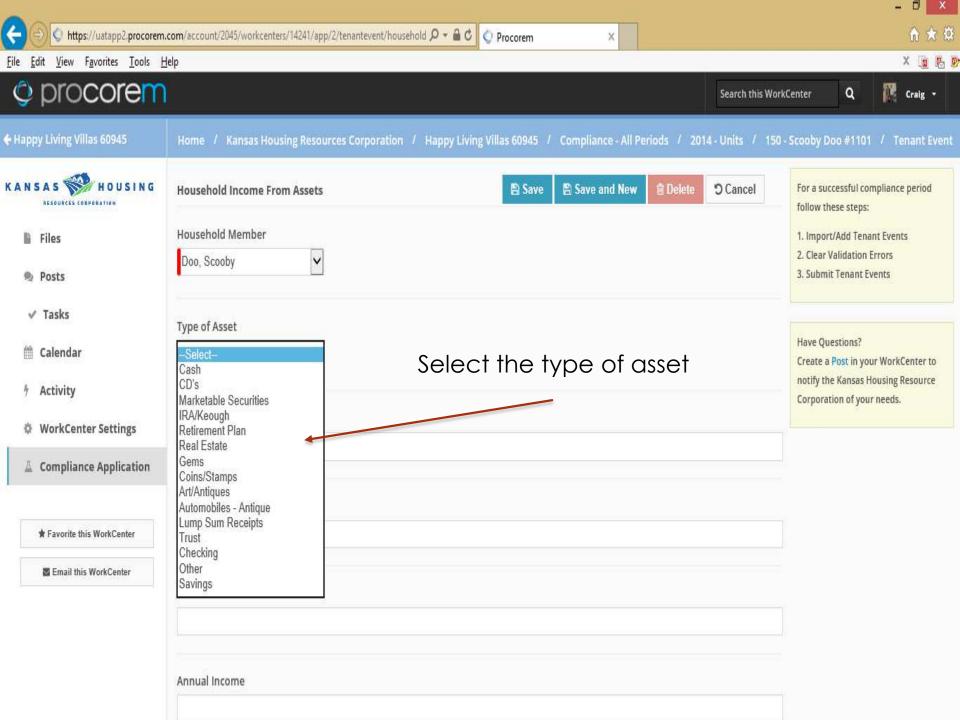


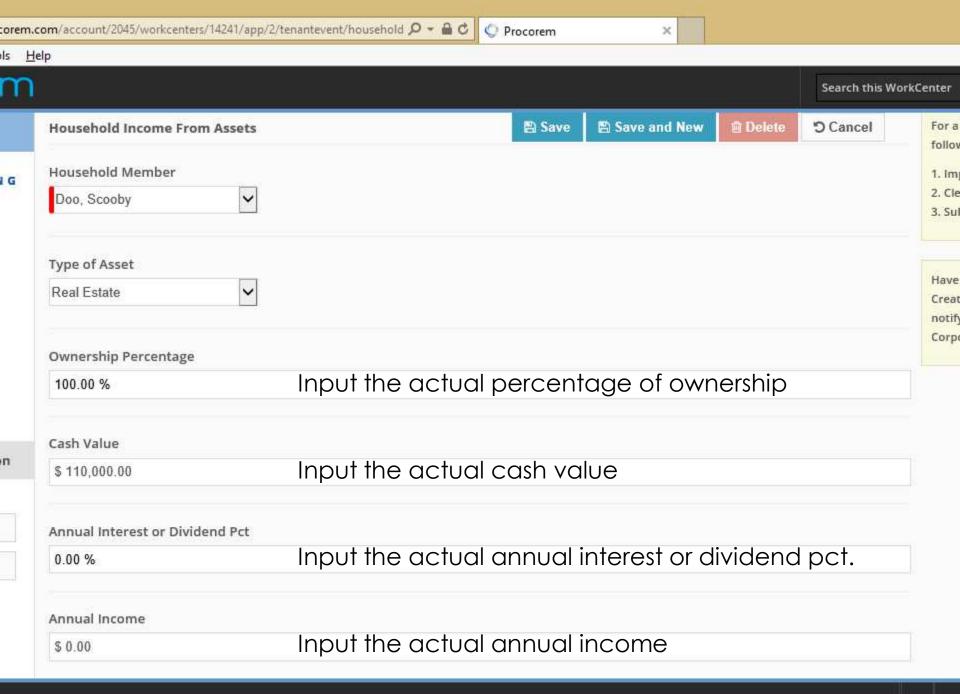


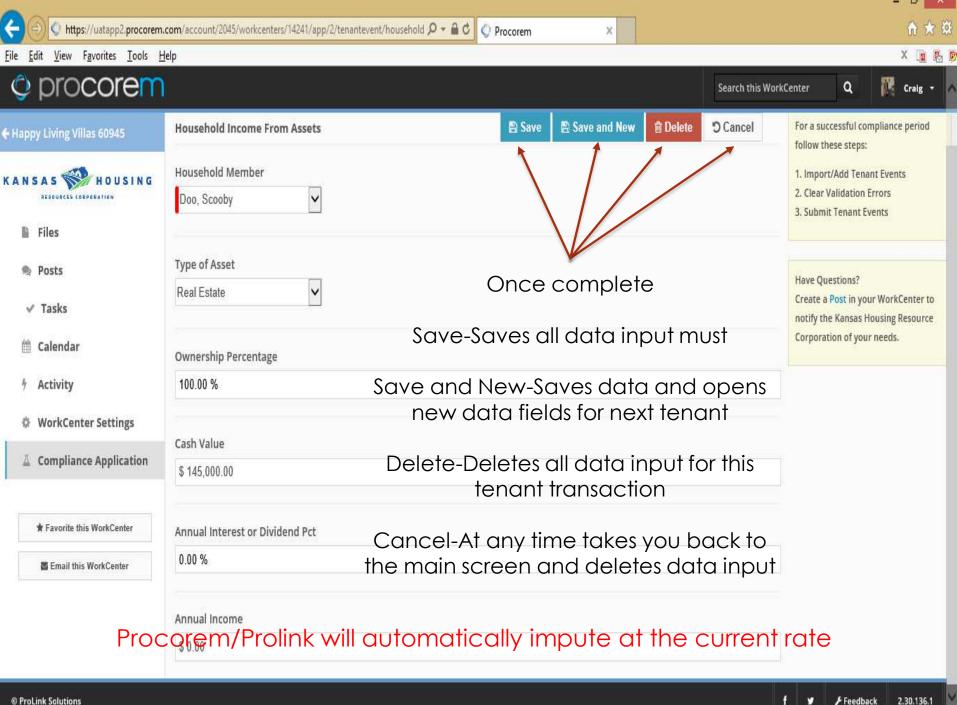




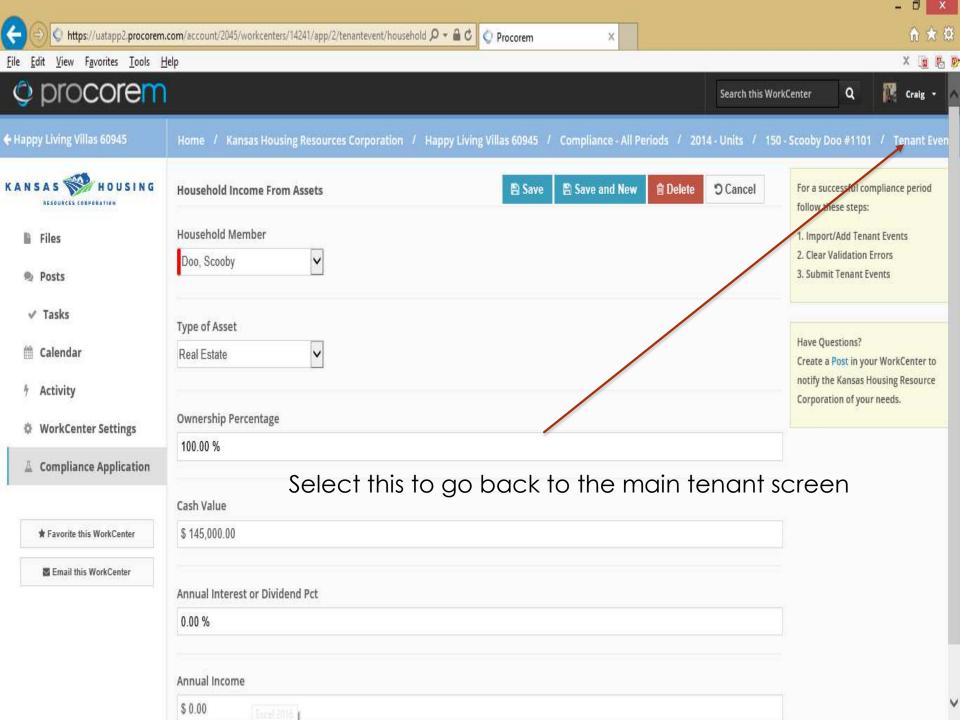








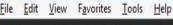
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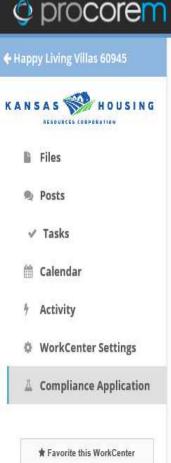
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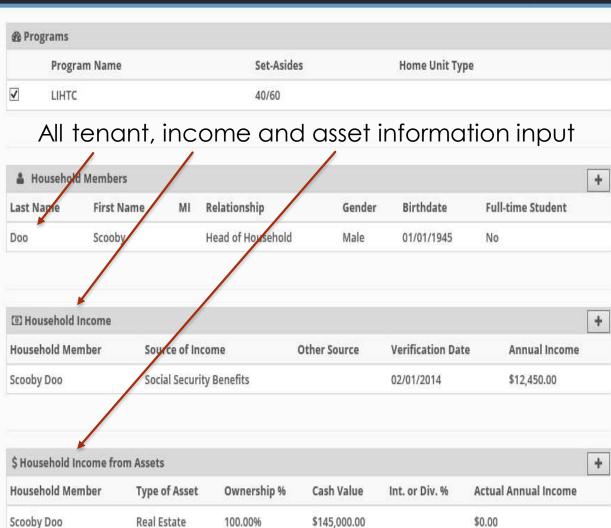
Search this WorkCenter



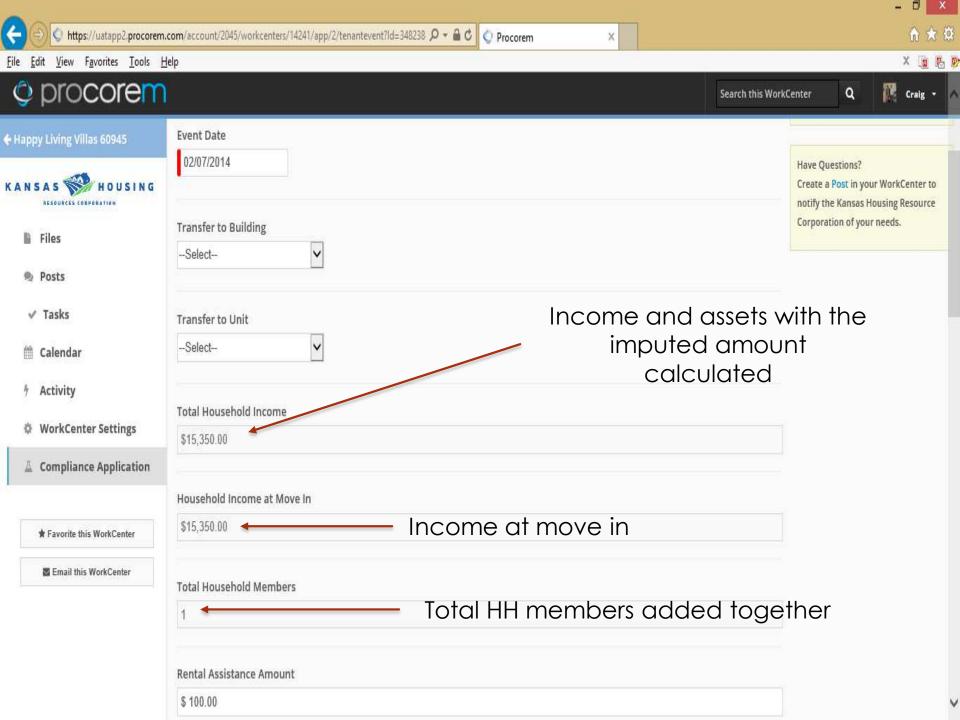




Email this WorkCenter



9 1

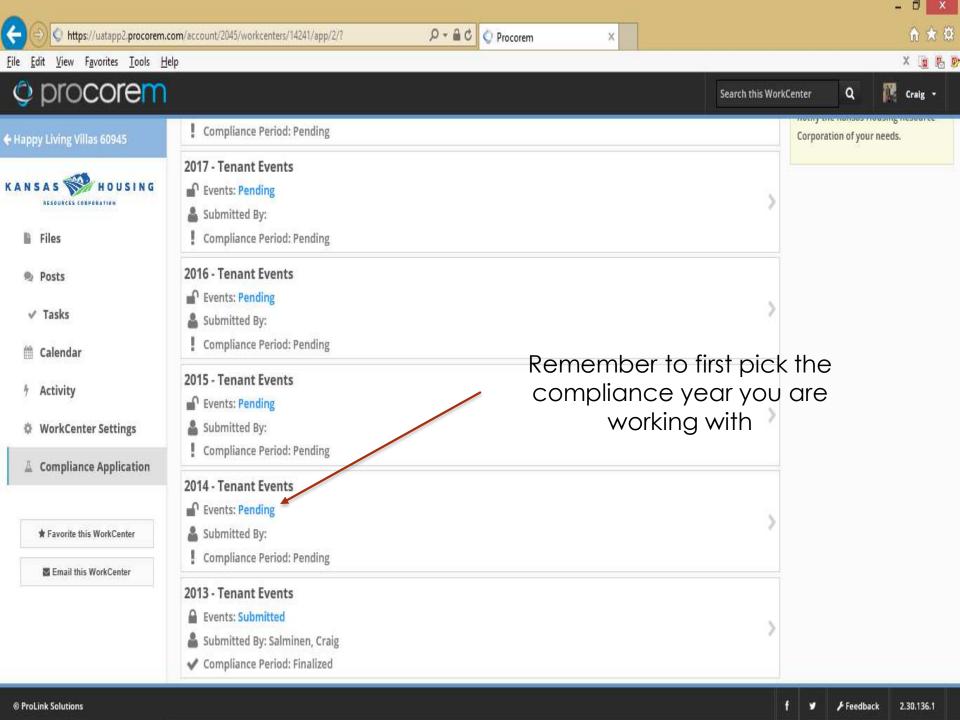


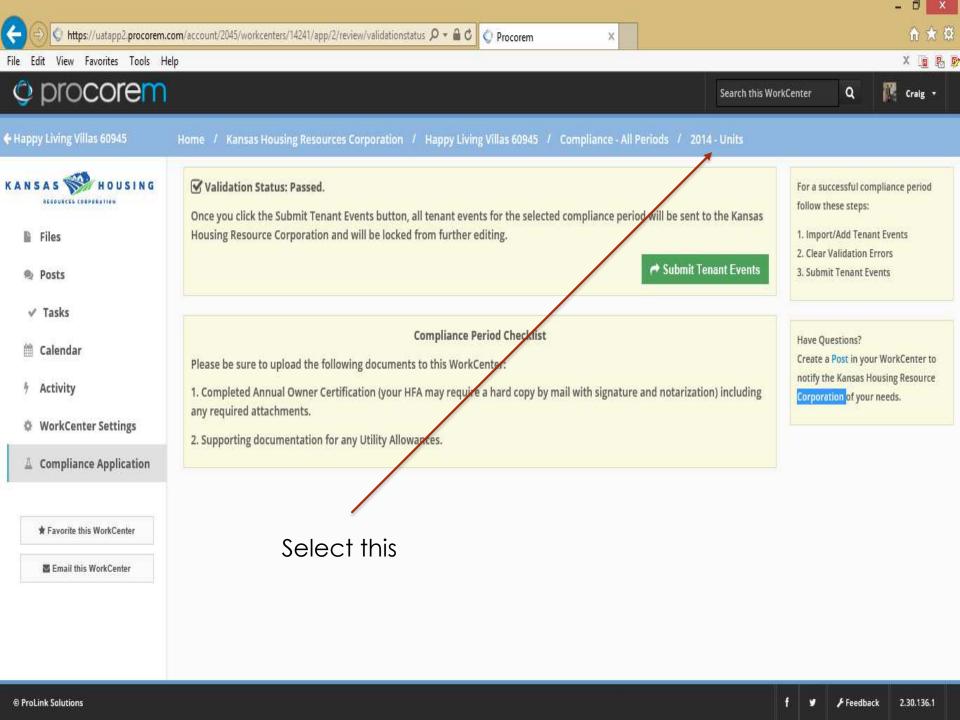
WorkCenter

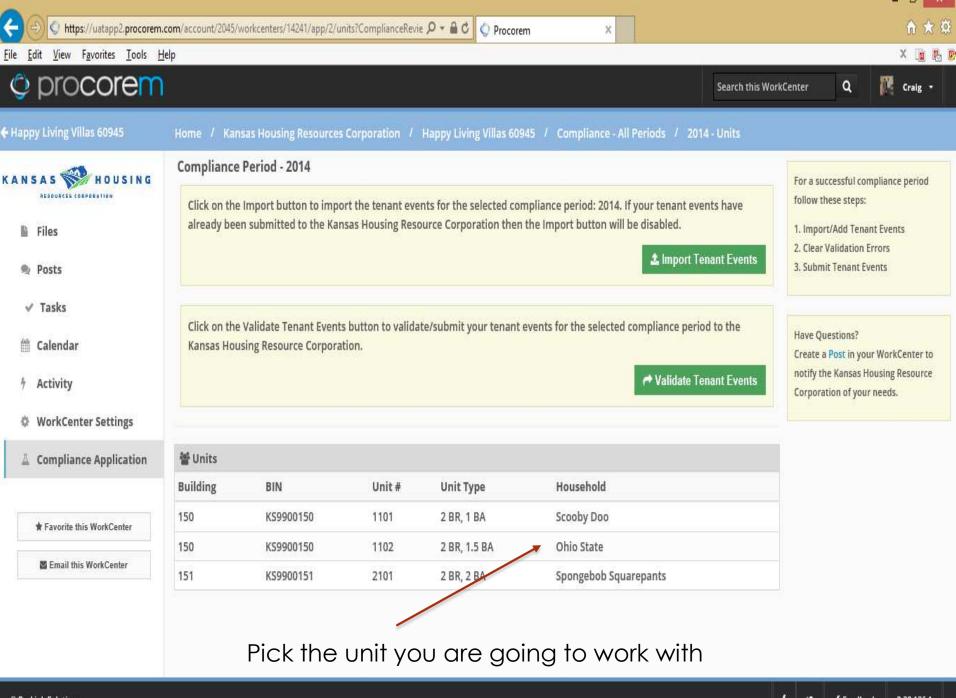
Compliance Application

Inputting a

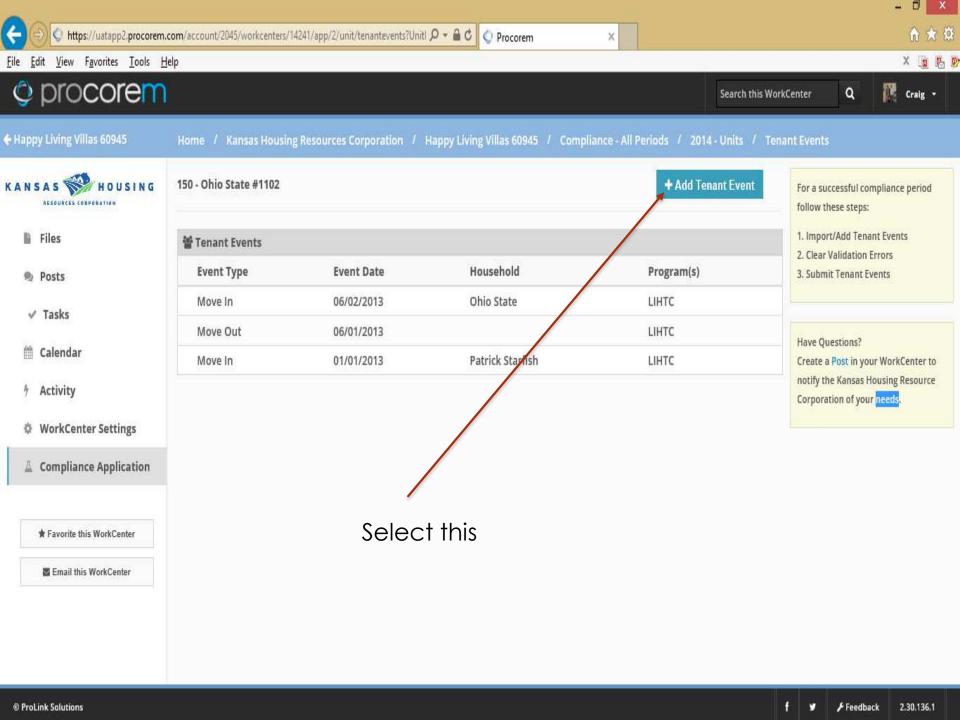
Recertification or Annual HH Update

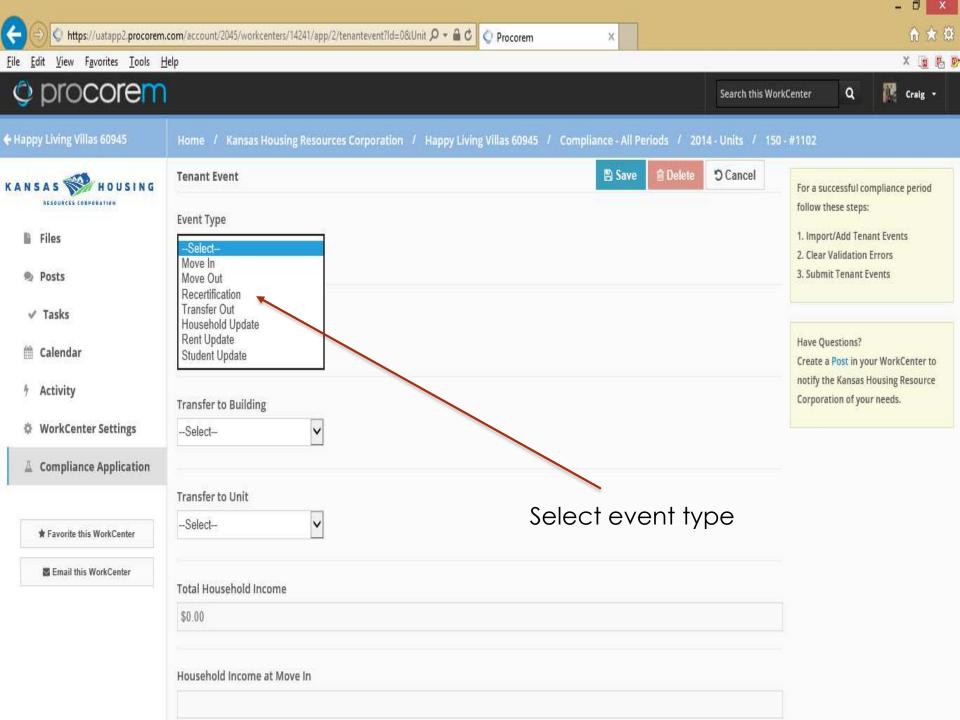


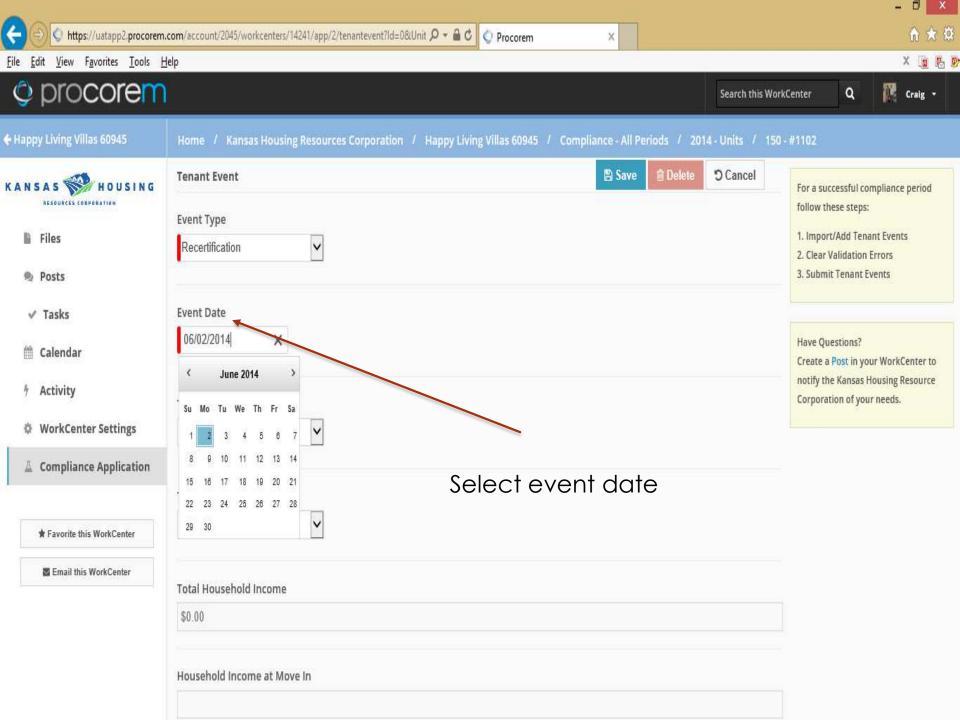


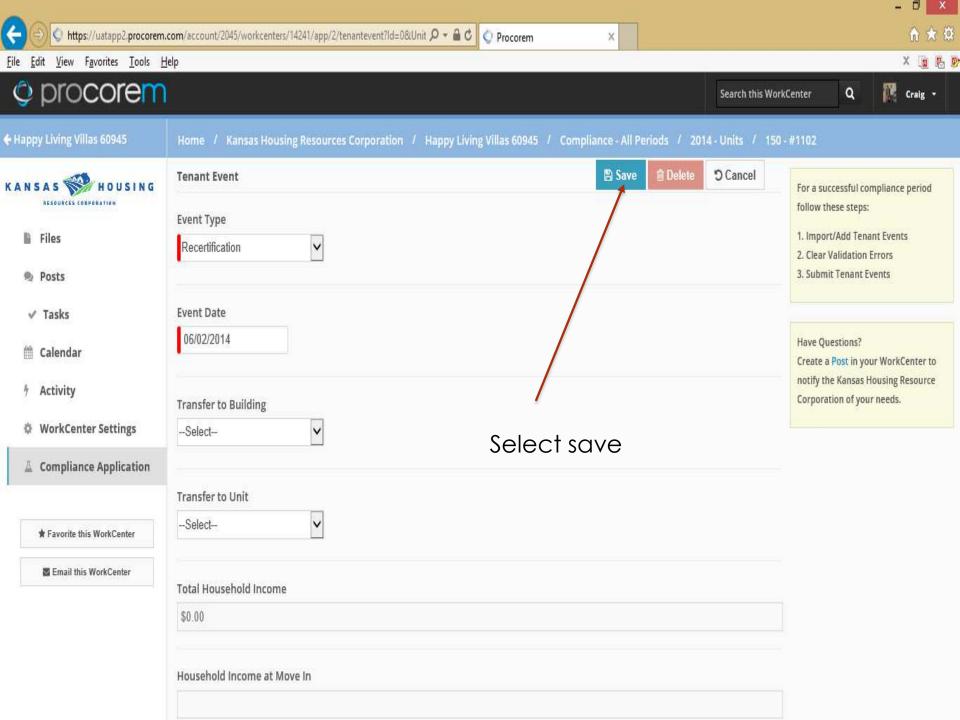


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Recertification Information Not Brought Forward

Total Household Income

Rental Assistance Amount

Rental Assistance Type

Utility Allowance

Full Time Student Exception if needed

Special Needs if needed

No Income or Asset Information

Owner/Agents need to fill out all this information

Recertification Annual HH Updates

Process the same way as a recertification

Owner/Agents need to fill out all this information

But

You can consolidate all income into one line

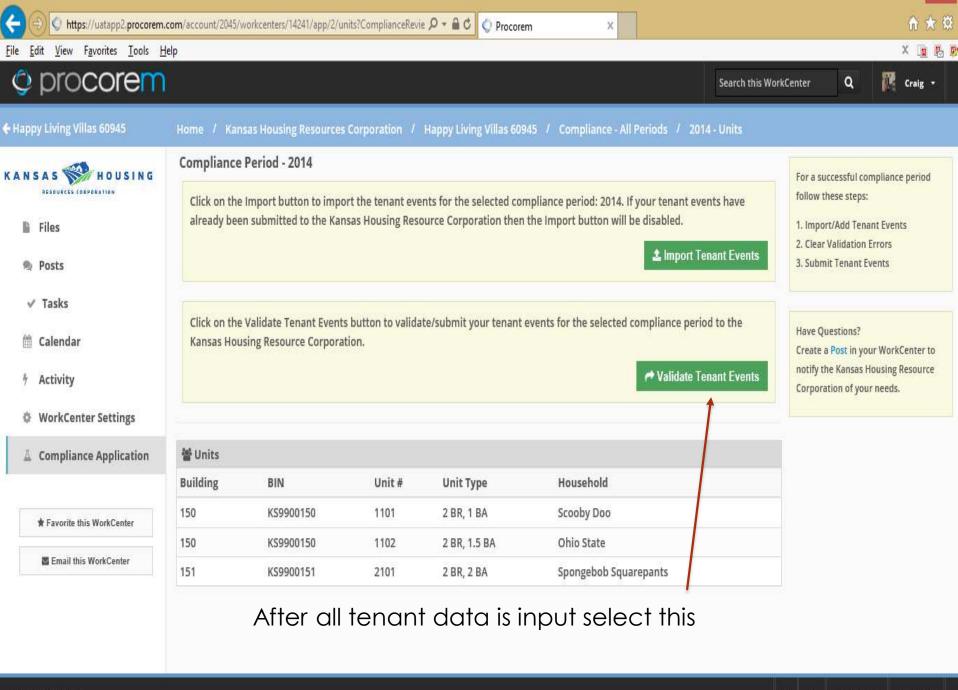
Example

\$12,000 in SS income \$500 in asset income Becomes

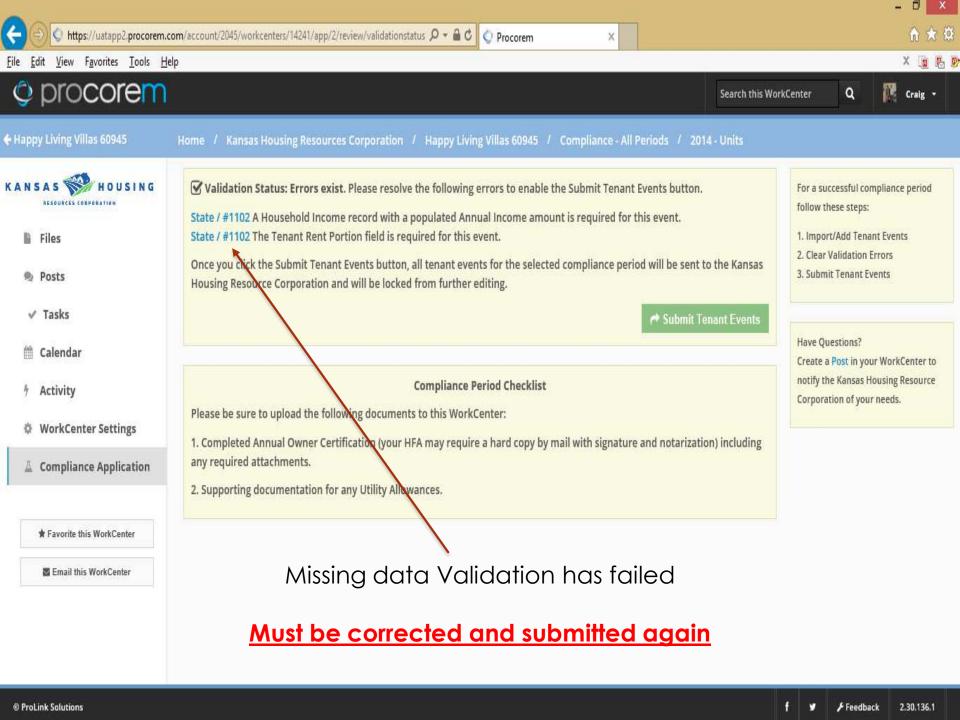
\$12,500 in total income or other

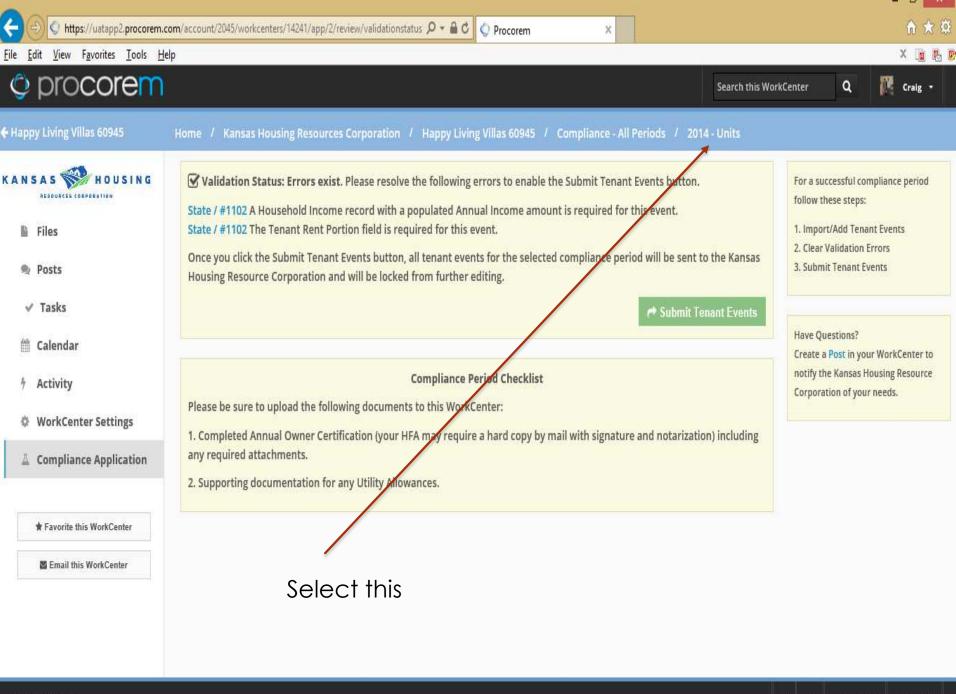
If you are using State Form 18 there is no need to break it down since the tenant may not be giving you that information

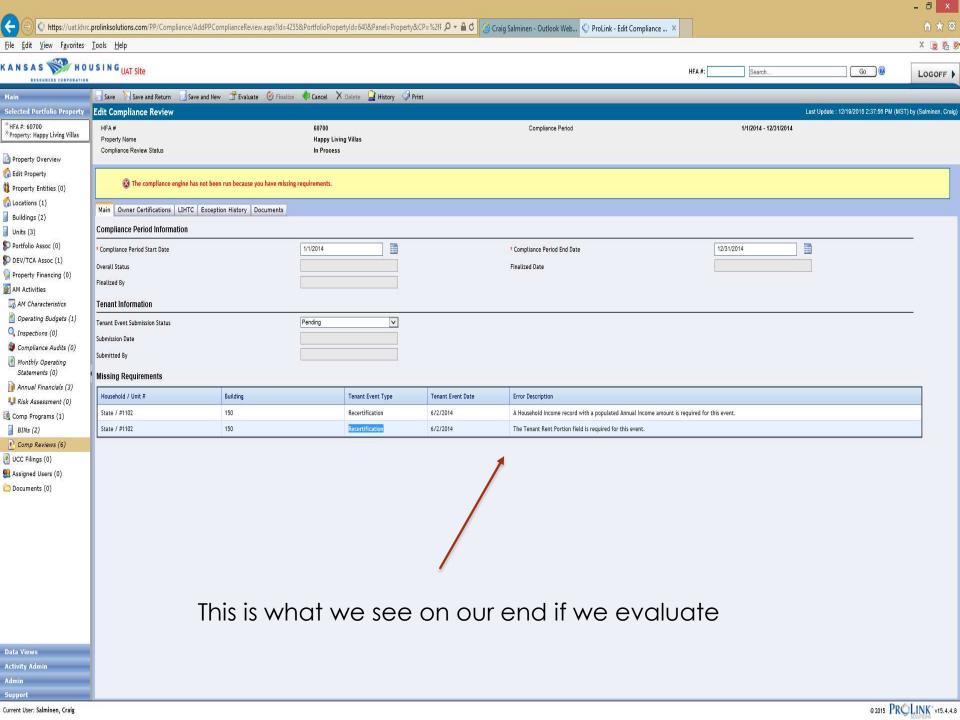
WorkCenter Data Validation

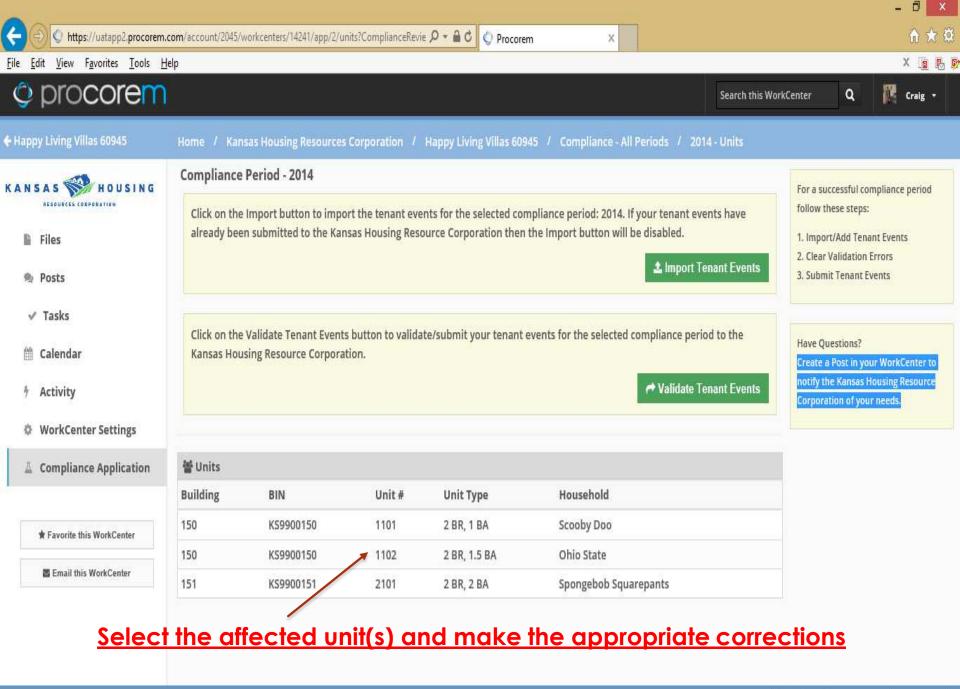


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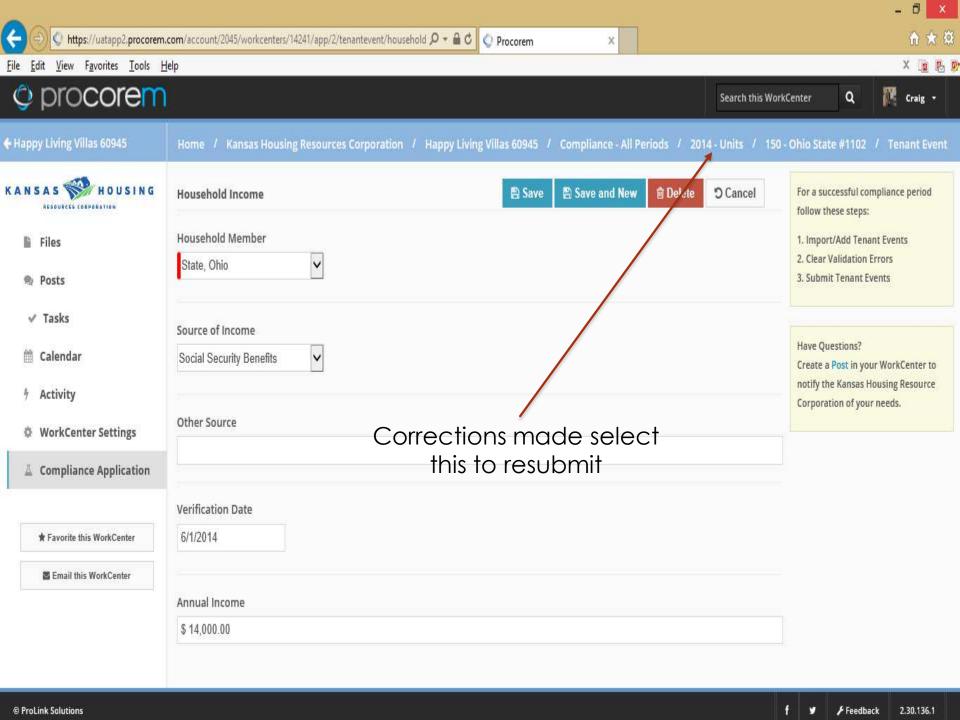


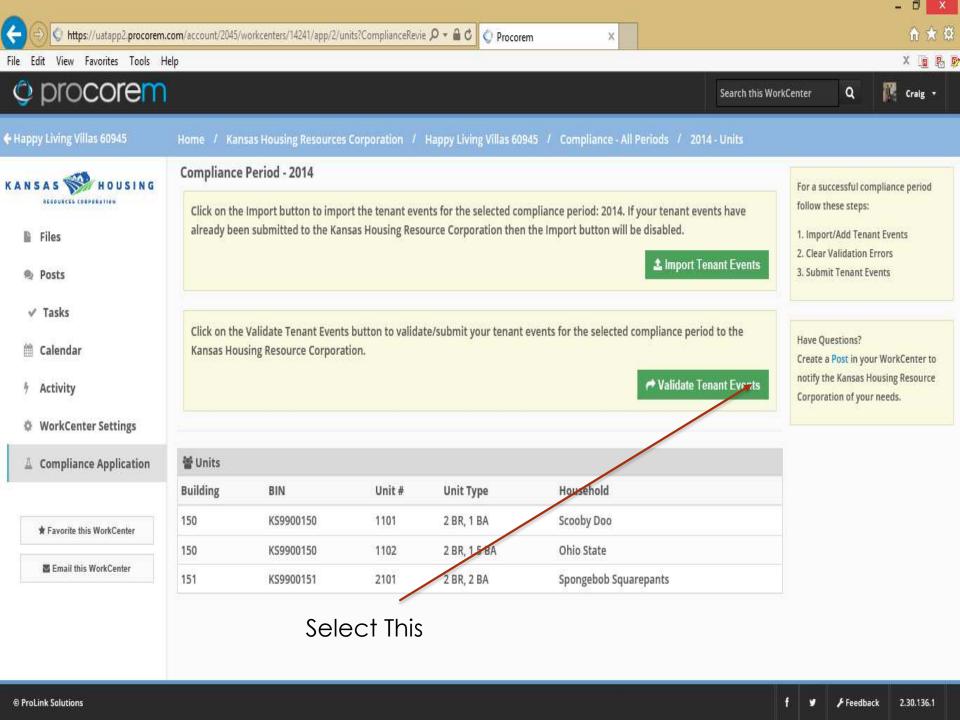


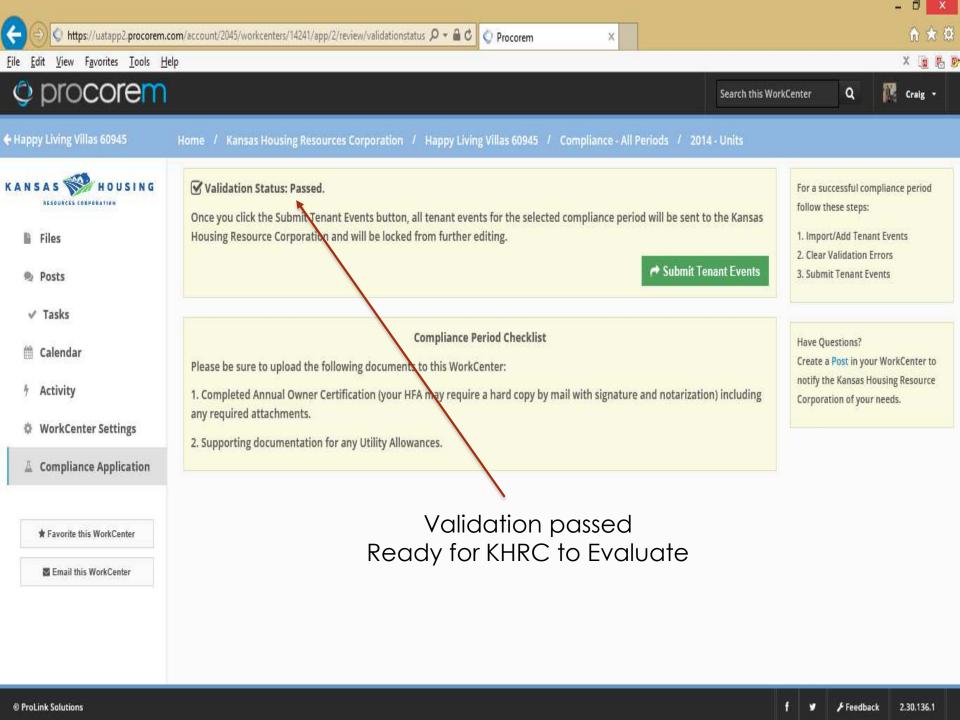




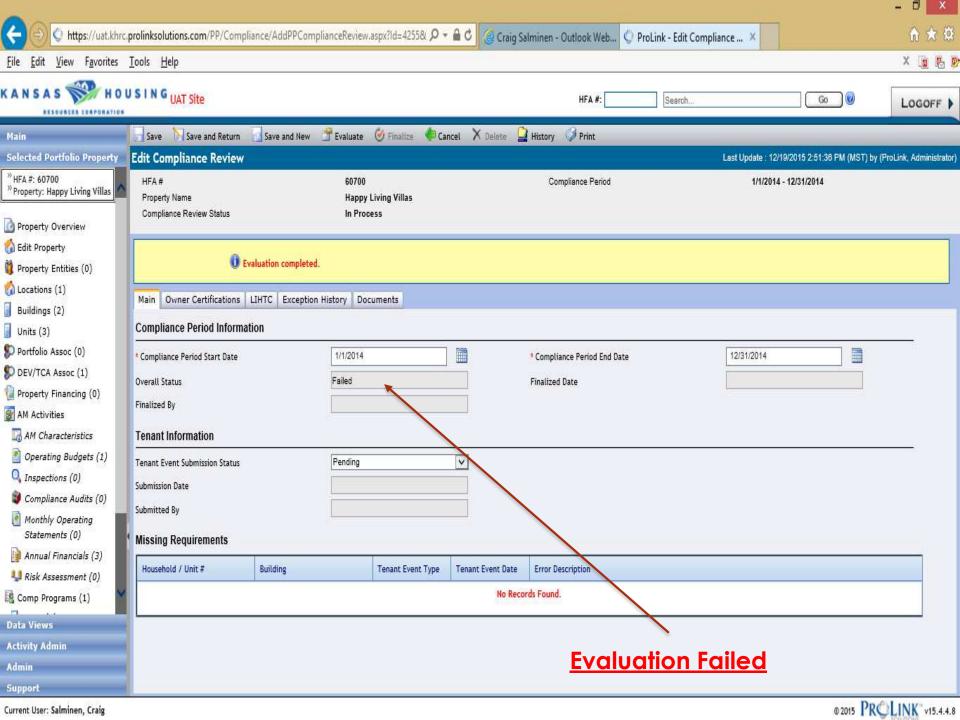
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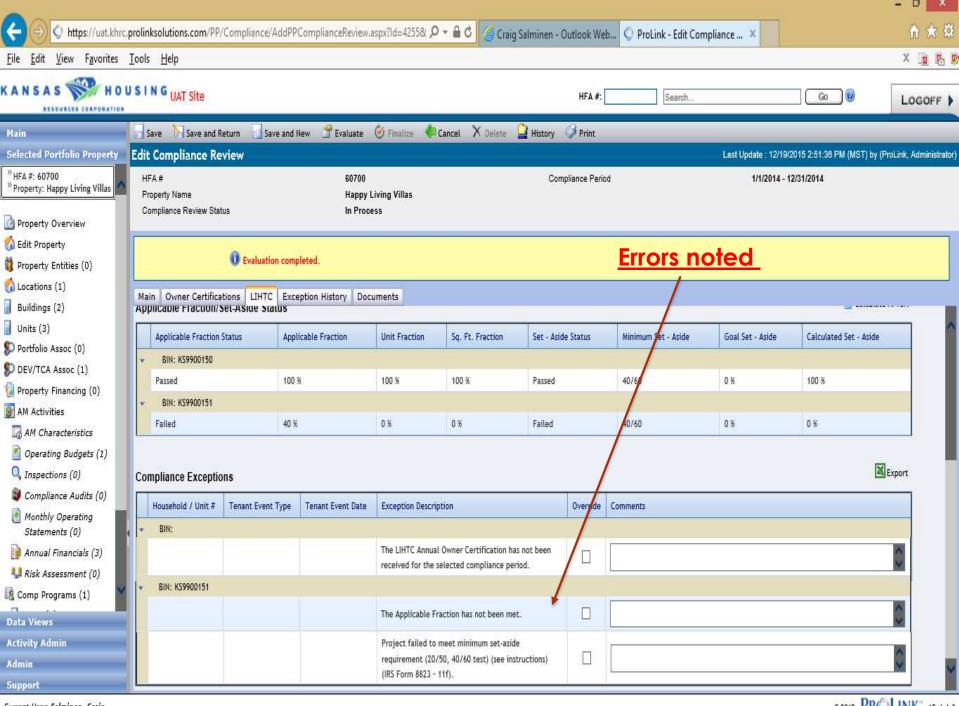






WorkCenter Compliance Errors





Reasons for Failures

Over income

Excessive rent

Recertifications

Vacant unit rule violations

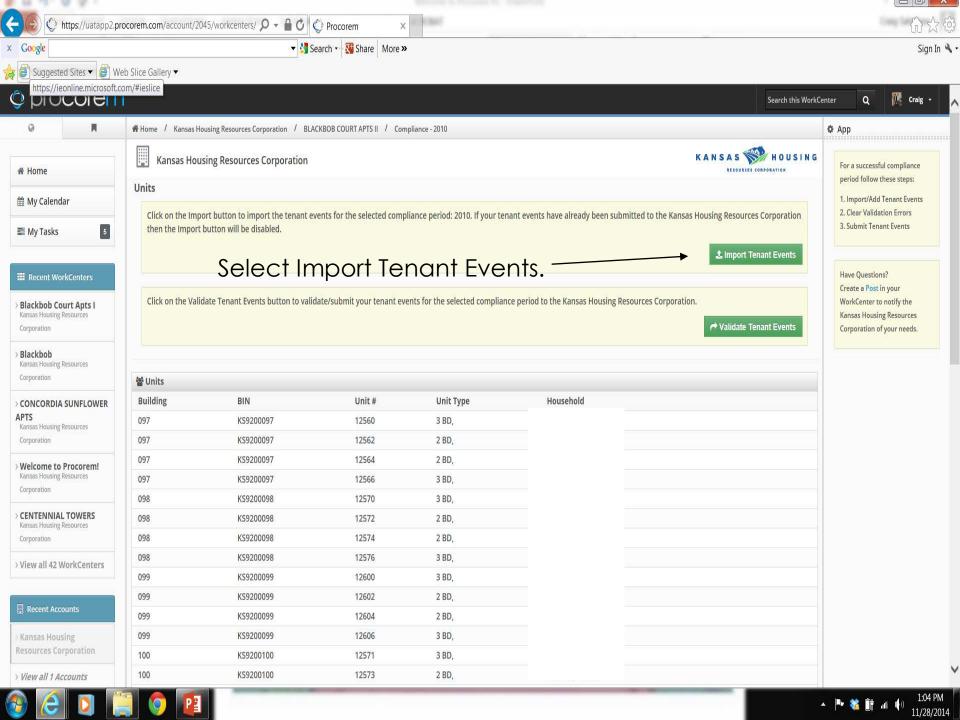
Next Available unit rule violations

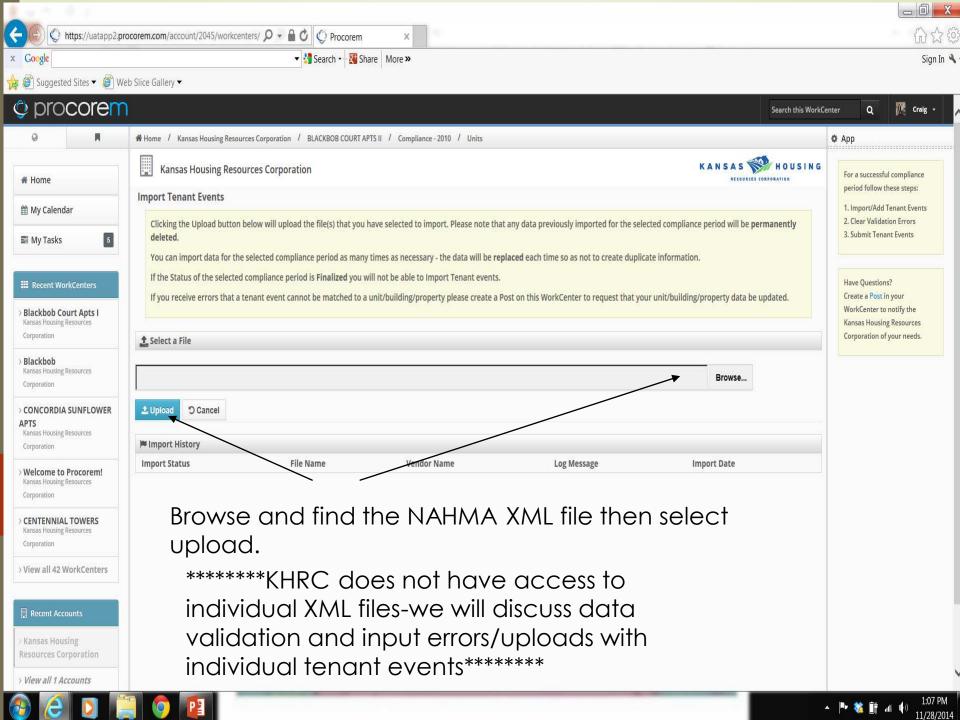
Not enough qualified units causing an applicable fraction error

Not meeting minimum set aside

Total HOME unit count

Import from a NAHMA XML File





We Need Your help

The plan to upload data and information is going to take time:

KHRC is going to upload or has uploaded the following between 4-8 January 2016

LURAs-Must be registered
IDIS completion dates
8609s-must be signed and elections made
Evaluation Sheet
Building Election sheet
Current Waivers and Requests
Open 8823s from last three year

We ask for your help in getting updated plans and procedures

KHRC will not upload previous inspections and annual reports, we will maintain a paper copy in storage

Evaluation Questions

- 1. I would recommend attending this webinar to others: Agree or Disagree
- 2. The content covered was easy to follow: Agree or Disagree
- 3. The content covered will be useful to me in the future: Agree or disagree
- 4. I prefer the following type of training: Webinar or classroom setting
- 5. The presenter's pace was: Too fast, too slow, just right

Thank you for completing the evaluation

Additional comments and suggestions may be submitted to KHRC by using the Q & A window.

The slides from this webinar (including the answer slides) are posted to the KHRC website www.kshousingcorp.org



We will keep this webinar open for an additional 15 minutes. Please use the Q&A box for your questions.

We will answer all questions in Q&A format in late

December